STORAGE DEVELOPER CONFERENCE



Virtual Conference September 28-29, 2021

# Privacy's Increasing Role in Technology

Presented by Cathleen Scerbo, VP, Chief Information Officer International Association of Privacy Professionals A SNIA, Event

The Mission of the IAPP is to Define, Promote and Improve the Privacy Profession Globally.



international association of privacy professionals







## International Assoc. of Privacy Professionals *Numbers At A Glance* (as of 9/14/21)

71,953 members in 155 countries



**1062** corporate members



nearly **5,000** volunteers gave 20k hours in 2020

**25,777** KnowledgeNet attendees (ytd)

204 employees





**31,122** active certifications









"The unprecedented speed and scale of technology innovation and progress in our era has meant new features and capabilities run ahead of the controls and laws we rely on to protect privacy."

Julie Brill

*Microsoft,* Corporate VP, Chief Privacy Officer, and Deputy General Counsel for Global Privacy and Regulatory Affairs



01. CLAA .... No. 59,184

By ANTON TROIANOVSKI

She walked into the cafe wear.

© 2021 The New York Times Company

FRIDAY, SEPTEMBER 17, 2021



U.S. DEFENSE PACT WITH AUSTRALIA ENRAGES FRANCE

\$3.00

#### **RIFT OVER CHINA POLICY**

Nuclear Submarine Sale Raises Stakes in the Pacific Region

#### By ROGER COHEN

PARIS — President Biden's announcement of a deal to help Australia deploy nuclear-powered submarines has strained the Western alliance, infuriating France and foreshadowing how the conflicting American and European responses to confrontation with China may redraw the global strategic map.

In announcing the deal on Wednesday, Mr. Biden said it was meant to reinforce alliances and update them as strategic priorities shift. But in drawing a Pacific ally closer to meet the China challenge, he appears to have alienatan important European one

aggravated already tense re-

on Thursday reacted to the announcements that United States and Britain would elp Australia develop submari , and that Australia was with wing from a \$66 billion deal to uy French-built submarines. A s heart, the diplomatic storm also a business matter - a s of revenue for France's mi ry industry, and a gain for A can companies. Jean-Y Le Drian, France's foreign lister, told Franceinfo radio the submarine deal was teral, brutal, unpredictecision" by the United

and he compared the

erican move to the rash and

den policy shifts common dur

"cookies," and their personal data

was used to target them with rele-

vant marketing.

## The New York Times

September 17, 2021



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by different apps.

By GIL IA HEYWARD

troduced a pop-up window for iPhones in April that asks people

for their permission to be tracked

and Advertisers

Today, Every Org is in Some State of Digital Transformation



**70%** of fortune 500 Companies in the US & EU have a digital strategy in place or are working on one.



IDC projects a worldwide spending of 2.3T on digital transformation by 2023.



Digital transformation will represent 53% of all technology investments, globally.



## Customer Data is at the Heart of Digital Transformation



# There are **31** billion connected devices In the world today.

By 2025, that number is projected to be 75 billion.





The rate of adoption of new technologies has enabled the creation of data at a rapid pace.



*Every minute* we voluntarily create and share data.

Currently estimate there are **40** Billion Trillion bytes of data.

Over 90% of the data has been generated in the past 2 years.







- Emerging Covid-19 Tech impacts Privacy:
- Geolocation for contact tracing
- Health Screening for employees
- Immunity Passports

## Challenges of Remote Work

Navigating the WFH environment is by far the **biggest challenge** for privacy professionals.

| Understanding privacy requirements associated with<br>employee remote work  |     |     | 47% |
|---|-----|-----|-----|
| Compliance with general privacy requirements with a<br>reduced or remote privacy team   |     | 40% |     |
| Understanding privacy requirements associated with<br>employee health data collection   |     | 35% |     |
| Conducting privacy and security reviews of vendors<br>and technologies to enable remote work or client<br>services (other than video conferencing applications) |     | 32% |     |
| Understanding privacy requirements associated with<br>requests to share COVID-19-related data   |     | 30% |     |
| Conducting privacy and security reviews of video<br>conferencing applications specifically  | 17% |     |     |
| Responding to data subject access requests in a<br>timely manner  | 16% |     |     |
| Understanding privacy requirements associated with<br>requests to share location data   | 9%  |     |     |

## **Enter Data Privacy Legislation**



**60** jurisdictions around the world have enacted or proposed postmodern privacy and data protection laws



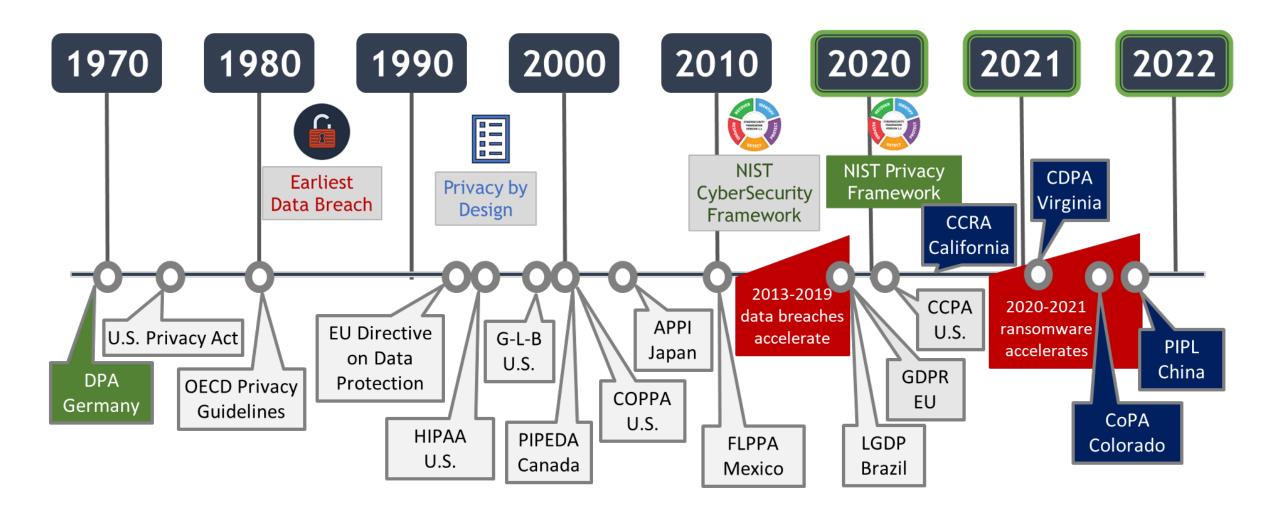
By 2023, over **65%** of the world's population will have its personal information covered by modern privacy regulation



In the U.S. alone, 80% of consumers support federal data privacy legislation.



## Accelerating Expansion of Privacy Regulation





## We all have our own privacy settings

So when it comes to your privacy on Facebook, we think you should have the same control. From the ads you see to your personal details, choose the settings that are right for you at **facebook.com/privacy** 

Public

## Your life is your business. Not ours.

Firefox fights for you.



161 countries

on digital technolo reinforcing the n for robust privacy data protection safeguards.

> Source: 2018 ID4D Global Dat id4d.worldbank.org



## Privacy as a Differentiator





## Privacy, Security and Data Protection

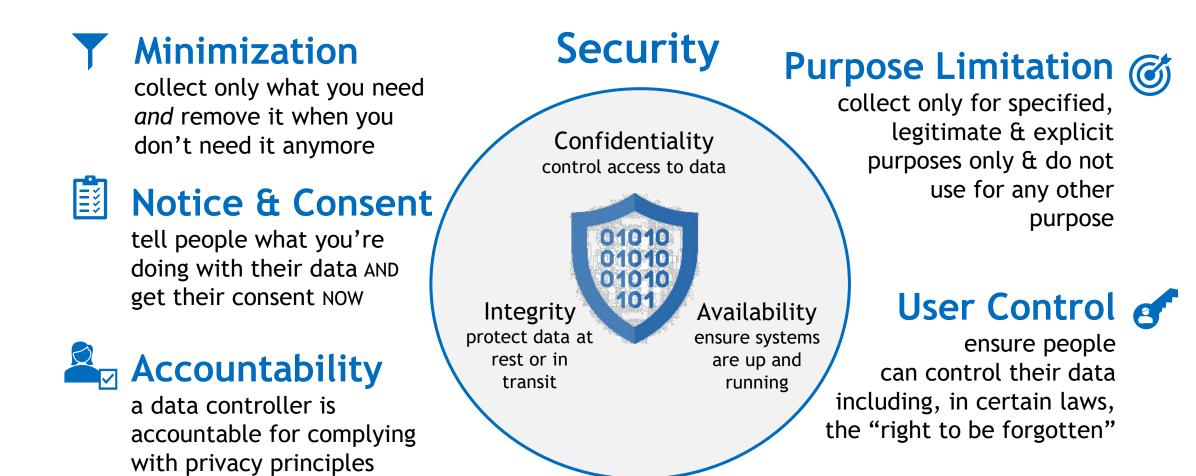




**Privacy** is about content, context and usage. It requires ethics and trust.

Security and Data Protection are about technical "assurances". They require rules and restrictions.

## **Key Principles of Privacy**





## Privacy by Design

- Privacy Laws require compliance with the principles of Privacy by Design
- Impacts the way to plan, design, build, test and maintain applications
- Affects the way we vet and integrate Third Party Software



PROACTIVE, NOT REACTIVE PREVENTATIVE, NOT REMEDIAL The approach anticipates and prevents privacy invasive events before they happen. It does not wait for an event or remediate after an event happens.



**PRIVACY AS THE DEFAULT SETTING** No action is required on the part of the individual to protect their privacy - it's built into any given IT system or business practice.

**♀** 

**PRIVACY EMBEDDED INTO THE DESIGN** IT Systems and business practices embed privacy into the design and architecture. Privacy is a built-in essential functionality. It is not bolted on or added after the fact. FULL FUNCTIONALITY -POSITIVE-SUM. NOT ZERO-SUM All legitimate objectives are included, avoiding the false dichotomies of Either/OR. Instead, it builds with Both/And.



#### END-TO-END SECURITY

Strong security measures extend throughout the entire lifecycle of the data involved. All data are security retained and securely and timely destroyed at the end of the process.



#### VISIBILITY & TRANSPARENCY

Whatever business practice or technology involved, its components are visible to users and providers. It's operating according to stated promises and can be verified



#### **RESPECT FOR USER PRIVACY**

With the individual in mind, solutions offer strong privacy defaults, appropriate notice and user-friendly options. It is user-centric.



## Where Privacy and Security Meet





## **Impact of Privacy Practices**





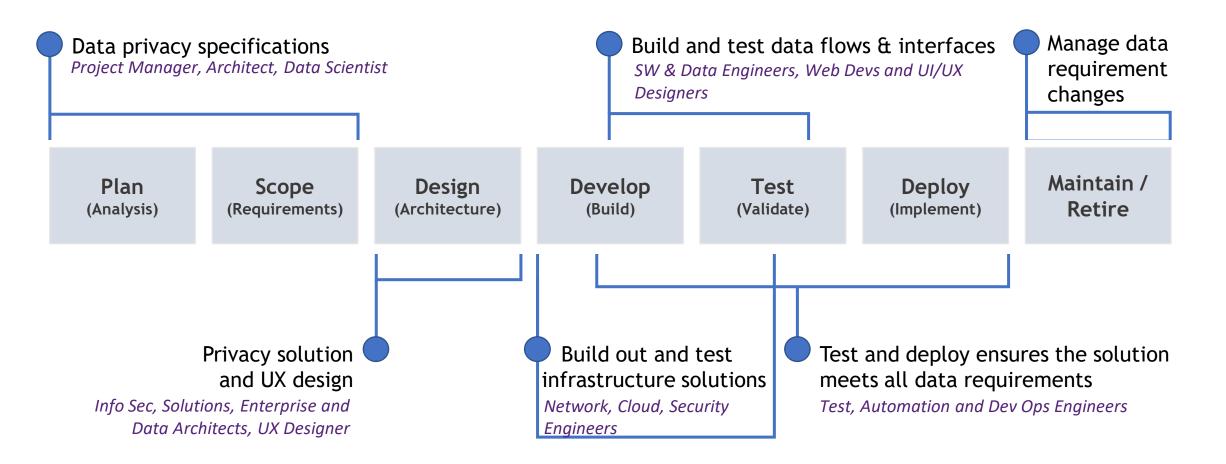
Organizations with the least rigorous privacy practices:

- Are nearly 80% more likely to suffer a data breach
- Lose 7x the number of records in a breach
- The Average Company shares data with 730 different vendors
- Vendors are responsible for 2 of 3 data breaches



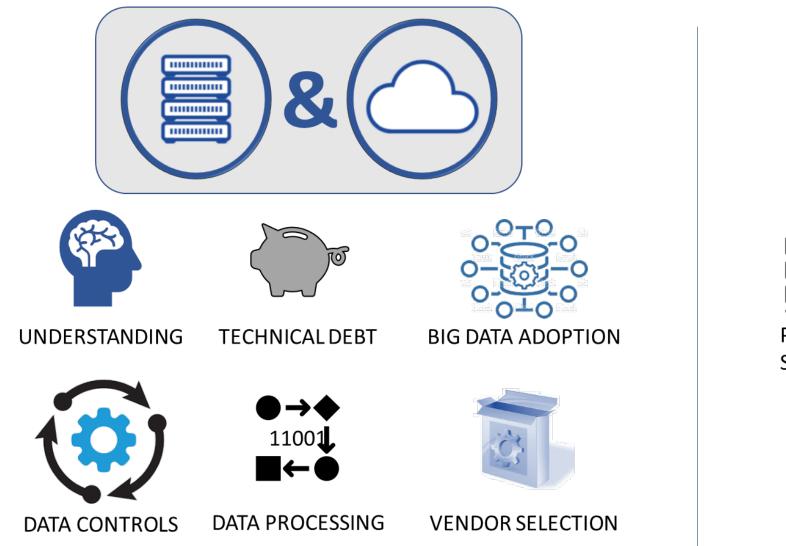
## Privacy throughout the SDLC

There are a variety of roles that need to understand PbD principles and practices.





## Impact of Privacy on Storage











## **Emerging Privacy Models**

#### Tightly aligned to NIST Security **PRIVACY FRAMEWORK** Framework **CYBERSECURITY RISKS IDENTIFY PRIVACY RISKS PRIVACY BREACH RISKS** PROTECT **PROTECT - P IDENTIFY - P** DETECT GOVERN - P DETECT RESPOND CONTROL - P RESPOND RECOVER RECOVER COMMUNICATE - P



Extended to provide data privacy and information security standards for GDPR.





## Privacy Tech Has Become a Whole New Industry

## The number of privacy technology vendors has risen rapidly in the 4 years.

**Growth of the Privacy Technology Marketplace** 







## CIPT: Learning for Multiple Technology Professionals







**SW Engineer** 



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## Key Partnerships are critical for ensuring Privacy





## From Conceptual to Hands On!

STORAGE DEVELOPER CONFERENCE 2 BY Developers FOR Developers

SEPTEMBER 28-29, VIRTUAL EVENT

#### Designing with Privacy in Mind

David Sietz, Systems / Solution Architect, International Association of **Privacy Professionals** A SNIA, Event

www.storagedeveloper.org





## Please take a moment to rate this session.

Your feedback is important to us.





## IAPP Resources



# C E N T E R

tools and information e easy-to-find place. TE





The IAPP develops and maintains a variety of tools to help members keep up with the rapid developments in privacy and their impact on business and the profession, from global privacy legislation comparisons, to enforcement trackers, to directories and glossaries.



#### GDPR Genius

The "GDPR Genius" is an interactive tool that provides IAPP members with access to critical EU General Data Protection Regulation-related resources, by mapping requirements to relevant recitals, EU and member state guidance, relevant court cases, enforcement actions, and other resources and tools.

#### CCPA Genius

The "CCPA Genius" is an interactive tool that provides IAPP members with access to California Consumer Privacy Act-related resources by mapping the statutory requirements to the proposed regulations, the 2020 ballot initiative "CCPA 2.0," and other resources and tools.

#### US State Comprehensive Privacy Law Comparison

The IAPP's state law comparison tracker consists of proposed and enacted comprehensive privacy bills from across the U.S. to aid our members' efforts to stay abreast of the changing state-privacy landscape.

#### Global Privacy and Data Protection Enforcement Database

The IAPP's "Global Privacy and Data Protection Enforcement Database" is a collection of enforcement actions from all over the world.

#### Glossary

The IAPP "Glossary" is your go-to place to find definitions of important privacy terms.

#### **CCPA Amendment Tracker**

This tracker lists the status of all the amendments for the California Consumer Privacy Act with a chart displaying the bill number, a brief summary of the amendment, subject, lead author, status and last legislative action.

#### FTC Casebook

The "FTC Casebook" collates, organizes, indexes, tags and annotates the body of FTC privacy and data security jurisprudence — and makes it available for you to search and use.

#### ICO, CNIL, German and Spanish DPA Revised Cookies Guidelines: Convergence and Divergence

This tracker outlines the respective differences and similarities between the U.K., French, German and Spanish DPA revised cookie guidelines.

#### **Data Protection Authorities**

The IAPP "Data Protection Authorities" directory is the most comprehensive list of DPAs we've ever compiled with more than 150 enforcement authorities listed. Information included consists of websites, head authorities, data protection legislation and contact info.

#### **Privacy Vendor List**

The IAPP "Privacy Vendor List" offers information on organizations that can help you protect data, meet regulatory requirements, respond to breaches, set policies and more.

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All the privacy tools and information you need in one easy-to-find place.



#### **Privacy Topic Pages**

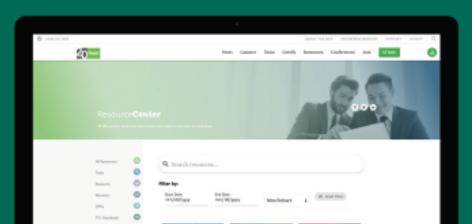
Browse published content by popular privacy terms and topics.

- EU General Data Protection Regulation
- California Consumer Privacy Act
- DPO Toolkit
- The Industry of Privacy
- Accountability
- Artificial Intelligence
- Building Your Career
- Brexit
- Cloud Computing
- Crafting a Privacy Notice
- Cross-Device Tracking
- Deidentification
- Encryption
- EU ePrivacy Regulation
- EU-US Privacy Shield

- Financial Technology
- Geolocation
- Health Insurance Portability and Accountability Act
- How to Build a Privacy Program
- Organizational Privacy Policies
- Data Protection and Privacy Impact Assessments
- Privacy in Education
- Responding to a Breach
- Small- and Medium-Sized Businesses
- Telephone Consumer Protection Act

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- Gramm-Leach-Bliley Act
- US Government
- Workplace Privacy



## White Papers

#### THE INFOSEC PROFESSIONAL'S Guide to Vital Privacy Knowledge

How individuals and teams can acquire the dual literacy the



THE TECHNOLOGY INFRASTRUCTURE PROFESSIONAL'S Guide to Vital Privacy Knowledge

Skills For Minimizing Privacy Risk in System Development



#### HOW TO GET STARTED IN PRIVACY ENGINEERING

#### Pursue a cross-disciplinary education.

If you are still in college or exploring higher-od options, seek a degree in privacy engineering, computer science, software/ computer engineering, networking, information systems, data science or analytics, optiesseurity, or orther technical field, and take courses that focus on privacy.

Look for opportunities to take data protection-related courses across schools or pursue continuing education online, in areas such as opherseurity, user testing, risk management, law, and UX or UI design.

Practice privacy skills through an internship or extenship with a local company, government privacy office, think tank or civil rights advocacy organization. Learn how to work with technical, legal and business professionals.

#### Search for career opportunities beyond Big Tech.

Don't limit yourself as to where you might work or what your title might be. Nearly all companies and industries today require technology and data skills. Consider position being require ensuing an analysis, consistence positive positive where privacy engineering is a component of the role that could grow, whether in more traditional companies that are expanding their digital presence, newer startups or as part of larger teams within more recognizable tech companies.

Consider post-graduate fellowships in organizations with a privacy focus, such as the IAPP, Future of Privacy Forum and academic research centers, such as Berlman Klein Center for Internet & Society at Harvard University. Explore privacy careers listed on the IAPP's Career Central page.

#### 3 Write about privacy issues.

Pick a niche that interests you, get smart about it, and start writing — blogs, papers, op-eds and even tweetstorms will all help you stand out in the field. Self-publish: Platforms like Linkedin and Medium make it easy.

Submit your work for consideration to the IAPP's publications, which are increasing coverage of more-technical privacy developments.

Network, network, network: Engage with privacy professionals. Become a member of the IAPP and join the

Privacy Engineering Section Attend virtual and, when possible, in-person privacy confer-ences, MPP privacy engineering forums, PDPR PETS, SOUPS and others, Knowledgebet Chapter meetings, and atter hours events. Some conferences provide scholarships for students. Or prich a session for a speaker pass. Reach out to privacy professionals in your and arrange to meet for coffee.

Seek out opensource initiatives that focus on solving data and privacy problems to learn tech practices. Subscribe to a privacy email list, such as the IAPP Privacy List

#### **5** Become an expert in your own privacy.

Learn to follow your data. Understand where it goes and who controls it. Manage your own privacy with mobile device settings, er cryption, location tracking, etcetera.

#### Earn privacy credentials.

Become a Certified Information Privacy Technologist. Earn privacy-related continuing education credits through conferences, trainings, etcetera.

#### Stay informed about privacy issues.

Subscribe to mailing lists: IAPP Daily Dashboard, Morning Consult Tech, New York Times Bits, ReCode TechCrunch, opensource.com.

Follow interesting people and those they follow on Twitte Lankedin and other social media.

8 Find a niche.

 Dive deeper into a particular technology, standard, privacy framework or privacy-enhancing technique. Make it your specialty. You have to start somewhere, and having a home base makes it easier to wrap your head around the intersection of privacy, data and tech. A particular interest also demonstrates to employers that you are dedicated to the field.

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## **IAPP Westin Research Center**

Original works. Groundbreaking research. Emerging scholars.



#### Deja vu? The politics of privacy legislation during COVID-19

Müge Fazlioglu



#### May 12, 2020 **CPRA's top-10 impactful provisions**

Caitlin Fennessy

#### Apr 21, 2020



#### Sharing COVID-19 data with government authorities: Guidance from DPAs

Müge Fazlioglu



#### Apr 10, 2020

How is COVID-19 affecting privacy programs? A call for research action Müge Fazlioglu

#### Mar 20, 2020

US Sen. Moran's new privacy bill: Stacking up the federal proposals

Caitlin Fennessy

Mar 11, 2020



COVID-19 response and data protection law in the EU and US



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The IAPP Westin Research Center was created in 2013 to encourage, enable and produce practical, applicable research and scholarship in privacy. Named for Dr. Alan Westin, a foundational scholar in the field of privacy, the IAPP Westin Research Center serves as a pathway for future leaders who aspire to join the privacy community.

- 1. Personally Identifiable Information has different meaning for different groups
- 2. Understand why personal information is being collected
- Review the data stores to determine if the personal information is still needed
- 4. Work heavily with the Legal team
- 5. Review processes to determine where personal information is being shared

"Because privacy and security are sometimes thought to be the same, be prepared to teach others and explain the differences."

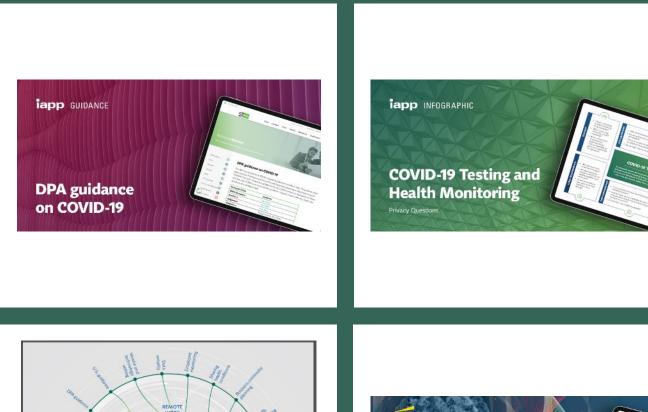
## **FIVE LESSONS**

I Learned Transitioning from Security to Privacy

James Park, CIPT, Microsoft

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## IAPP: COVID-19 Guidance and Resources





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## READY TO GET CERTIFIED?

Free Study Guide
DOWNLOAD NOW

## Training and Certification



#### IAPP PRIVACY ENGINEERING SECTION



Curated content and resources based on your specialty



**Connections** with industry peers who understand your goals and needs



Upcoming events relevant to your interests



**Volunteer opportunities** to get involved in a meaningful way



**Direct access** to other professionals via the Privacy List



Where privacy professionals working in the IT and privacy engineering fields come together and connect.

The Privacy Engineering Section offers a range of programs, events, content and networking opportunities through which privacy pros working in IT and related fields can connect and advance. The Certified Information Privacy Technologist is the *world's first* and *only* ANSI/ISO-accredited certification in data protection. It cultivates a new type of tech professional — one who can secure highly complex interconnected technologies, while incorporating robust privacy solutions to ensure compliance with global data protection regulations.



## Privacy Engineering and CIPT



## IAPP Privacy. Security. Risk. 2021

Training October 19-20 Workshops October 20

Conference October 21-22 SAN DIEGO

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- Keynotes
- Programs
- Workshops
- Trainings

## Events





### Think Globally, Learn Locally

#### KNOWLEDGENET CHAPTERS ARE WHERE IT'S AT.

Meet other privacy pros in your area, network and learn something new. KnowledgeNet Chapter activities take place across the world. Most meetings are eligible for CPE credits, and best of all—they're free for members!



Meetings

We're constantly adding new meetings and activities. See the current schedule to find out if there is one near you. RSVP now



#### **Chapter Volunteers**

KnowledgeNet Chapter activities can only happen with the help of our dedicated volunteers. Meet the Chairs Chair Resources Meet the YPPs YPP Resources



#### Volunteer

Interested in getting more involved with your chapter? Learn about all chapter volunteer opportunities. Volunteer now



Virtual Northern New England KnowledgeNet Coffee Chat: June 17, 2020 Live Online 12-1 pm

## Connect!

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## NECT with other privacy pros from around the world.

#### Twitter: PrivacyPros

Instagram: IAPPprivacypros Facebook: IAPPprivacypros

Youtube: IAPPvideos

Linkedin: international-association-of-privacy-professionals

## Join!

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in



#### IAPP PRIVACY ENGINEERING SECTION

The Privacy Engineering Section offers a range of programs, events, content and networking opportunities through which privacy pros working in IT and related fields can connect and advance.

## Subscribe!

Subscribed

Subscribed

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#### U.S. Privacy Digest:



Every Friday, the U.S. Privacy Digest rounds up the week's top U.S. privacy and data security news developments, delivering them right to your inbox.

#### Daily Dashboard:



Save time searching the headlines for privacy news in the media. The Daily Dashboard summarizes the day's top stories from around the world with links to the full articles -sent direct to your desktop. Subscribers also get

occasional requests to contribute to IAPP Research projects.

#### Buzz Weekly:

#### Subscribed



A user-friendly, go-to source for IAPP events-focused information. Use The Buzz to enhance your work and connections in the field of privacy.

