



Storage Management Technical Specification, Part 1 Common Architecture

Version 1.5.0, Revision 6

Abstract: This SNIA Technical Position defines an interface between WBEM-capable clients and servers for the secure, extensible, and interoperable management of networked storage.

This document has been released and approved by the SNIA. The SNIA believes that the ideas, methodologies and technologies described in this document accurately represent the SNIA goals and are appropriate for widespread distribution. Suggestions for revision should be directed to <http://www.snia.org/feedback/>.

SNIA Technical Position

September 14, 2011

Revision History

Revision 1

Date

18 February 2009

SCRs Incorporated and other changes

Standard Messages Clause (SMIS-150-Draft-SCR00003)

- Added a section on Media Library Standard Messages
- Updated the Common Message registry

Annex B: Compliance Annex (SMIS-150-Draft-SCR00008)

- Updated to cover compliance for Architecture Book Clauses

Comments

Editorial notes and DRAFT material are displayed.

Revision 2

Date

16 June 2009

SCRs Incorporated and other changes

Normative references (TSG-SMIS-SCR00287)

- In section 2.3 fixed references to DSP0200 and DSP0201 to refer to versions 1.3 and 2.3, respectively.

Policy (SMIS-150-Draft-SCR00010)

- **Removed** this Clause

Security (TSG-SMIS-SCR00287)

- Removed the version number on the reference to DSP0200

Comments

Editorial notes and DRAFT material are displayed.

Revision 3

Date

26 October 2009

SCRs Incorporated and other changes

Normative references (SEC-SMIS-SCR0014)

- Added a reference for RFC 5246 (TLS v1.2)

Standard Messages

- **Promoted** the Media Library Messages to Experimental (SMIS-150-Draft-SCR00003)
- Addition of DRM31 standard message to the Storage Messages section (DRM-SMIS-SCR00185)

Security (SEC-SMIS-SCR0014, SEC-SMIS-SCR0015 & SEC-SMIS-SCR0016)

- Edits in the SSL 3.0 and TLS section
- **Removed** most of the Cipher Suites section
- Added a section on "General Requirements for HTTP Implementations"
- Added a section on "HTTP Realms"
- Edited the "HTTP/HTTPS" section
- Added text to the "Digital Certificates"

- Edited the "User Authentication" section
- Deleted text from the "Role-based Access Control (RBAC)" section
- Edited the "Authorization" section

Compliance with the SNIA SMI Specification (SMIS-150-Draft-SCR00008)

- **Promoted** the additions to cover clauses in the Architecture book

Comments

Editorial notes are displayed.
DRAFT material was hidden.

Revision 4

Date

8 April 2010

SCRs Incorporated and other changes

SMI-S Roles (TSG-SMIS-SCR00293)

- Added experimental support for client pull operations

Security (SEC-SMIS-SCR0017)

- Updated information about Indications security

Comments

Editorial notes and DRAFT material are not displayed.

Revision 5

Date

4 June 2010

SCRs Incorporated and other changes

Security (SMIS-150-Errata-SCR00008)

- In section 12.3.2 changed the footnote "1.This IETF RFC has been replaced by IETF RFC 4346," to "1.This IETF RFC includes a reference to RFC 2246 (TLS 1.0) that has been obsoleted by IETF RFC 4346,"

Comments

Editorial notes and DRAFT material are not displayed.

Revision 6

Date

14 Sept 2011

SCRs Incorporated and other changes

none

Comments

Editorial notes and DRAFT material are not displayed.

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Portions of the CIM Schema are used in this document with the permission of the Distributed Management Task Force (DMTF). The CIM classes that are documented have been developed and reviewed by both the SNIA and DMTF Technical Working Groups. However, the schema is still in development and review in the DMTF Working Groups and Technical Committee, and subject to change.

CHANGES TO THE SPECIFICATION

Each publication of this specification is uniquely identified by a three-level identifier, comprised of a version number, a release number and an update number. The current identifier for this specification is version 1.2.0. Future publications of this specification are subject to specific constraints on the scope of change that is permissible from one publication to the next and the degree of interoperability and backward compatibility that should be assumed between products designed to different publications of this standard. The SNIA has defined three levels of change to a specification:

- **Major Revision:** A major revision of the specification represents a substantial change to the underlying scope or architecture of the SMI-S API. A major revision results in an increase in the version number of the version identifier (e.g., from version 1.x.x to version 2.x.x). There is no assurance of interoperability or backward compatibility between releases with different version numbers.
- **Minor Revision:** A minor revision of the specification represents a technical change to existing content or an adjustment to the scope of the SMI-S API. A minor revision results in an increase in the release number of the specification's identifier (e.g., from x.1.x to x.2.x). Minor revisions with the same version number preserve interoperability and backward compatibility.
- **Update:** An update to the specification is limited to minor corrections or clarifications of existing specification content. An update will result in an increase in the third component of the release identifier (e.g., from x.x.1 to x.x.2). Updates with the same version and minor release levels preserve interoperability and backward compatibility.

TYPOGRAPHICAL CONVENTIONS

This specification has been structured to convey both the formal requirements and assumptions of the SMI-S API and its emerging implementation and deployment lifecycle. Over time, the intent is that all content in the specification will represent a mature and stable design, be verified by extensive implementation experience, assure consistent support for backward compatibility, and rely solely on content material that has reached a similar level of maturity. Unless explicitly labeled with one of the subordinate maturity levels defined for this specification, content is assumed to satisfy these requirements and is referred to as "Finalized". Since much of the evolving specification

content in any given release will not have matured to that level, this specification defines three subordinate levels of implementation maturity that identify important aspects of the content's increasing maturity and stability. Each subordinate maturity level is defined by its level of implementation experience, its stability and its reliance on other

emerging standards. Each subordinate maturity level is identified by a unique typographical tagging convention that clearly distinguishes content at one maturity model from content at another level.

Experimental Maturity Level

No material is included in this specification unless its initial architecture has been completed and reviewed. Some content included in this specification has complete and reviewed design, but lacks implementation experience and the maturity gained through implementation experience. This content is included in order to gain wider review and to gain implementation experience. This material is referred to as “Experimental”. It is presented here as an aid to implementers who are interested in likely future developments within the SMI specification. The contents of an Experimental profile may change as implementation experience is gained. There is a high likelihood that the changed content will be included in an upcoming revision of the specification. Experimental material can advance to a higher maturity level as soon as implementations are available. Figure 1 is a sample of the typographical convention for Experimental content.

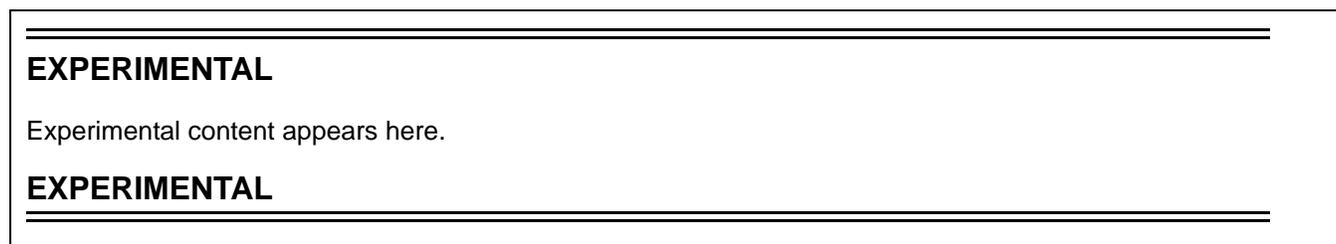


Figure 1 - Experimental Maturity Level Tag

Implemented Maturity Level

Profiles for which initial implementations have been completed are classified as “Implemented”. This indicates that at least two different vendors have implemented the profile, including at least one provider implementation. At this maturity level, the underlying architecture and modeling are stable, and changes in future revisions will be limited to the correction of deficiencies identified through additional implementation experience. Should the material become obsolete in the future, it must be deprecated in a minor revision of the specification prior to its removal from subsequent releases. Figure 2 is a sample of the typographical convention for Implemented content.

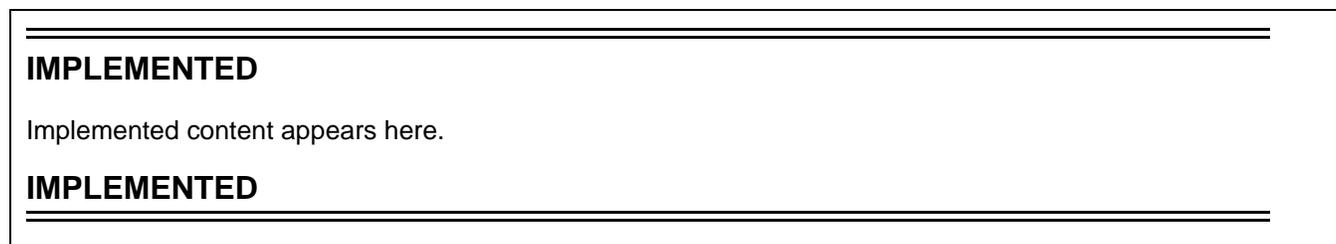


Figure 2 - Implemented Maturity Level Tag

Stable Maturity Level

Once content at the Implemented maturity level has garnered additional implementation experience, it can be tagged at the Stable maturity level. Material at this maturity level has been implemented by three different vendors, including both a provider and a client. Should material that has reached this maturity level become obsolete, it may only be deprecated as part of a minor revision to the specification. Material at this maturity level that has been deprecated may only be removed from the specification as part of a major revision. A profile that has reached this maturity level is guaranteed to preserve backward compatibility from one minor specification revision to the next.

As a result, Profiles at or above the Stable maturity level shall not rely on any content that is Experimental. Figure 3 is a sample of the typographical convention for Implemented content.

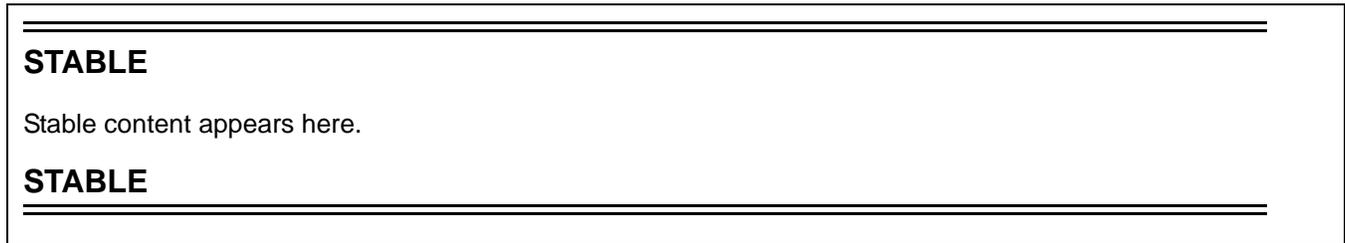


Figure 3 - Stable Maturity Level Tag

Finalized Maturity Level

Content that has reached the highest maturity level is referred to as “Finalized.” In addition to satisfying the requirements for the Stable maturity level, content at the Finalized maturity level must solely depend upon or refine material that has also reached the Finalized level. If specification content depends upon material that is not under the control of the SNIA, and therefore not subject to its maturity level definitions, then the external content is evaluated by the SNIA to assure that it has achieved a comparable level of completion, stability, and implementation experience. Should material that has reached this maturity level become obsolete, it may only be deprecated as part of a major revision to the specification. A profile that has reached this maturity level is guaranteed to preserve backward compatibility from one minor specification revision to the next. Over time, it is hoped that all specification content will attain this maturity level. Accordingly, there is no special typographical convention, as there is with the other, subordinate maturity levels. Unless content in the specification is marked with one of the typographical conventions defined for the subordinate maturity levels, it should be assumed to have reached the Finalized maturity level.

Deprecated Material

Non-Experimental material can be deprecated in a subsequent revision of the specification. Sections identified as “Deprecated” contain material that is obsolete and not recommended for use in new development efforts. Existing and new implementations may still use this material, but shall move to the newer approach as soon as possible. The maturity level of the material being deprecated determines how long it will continue to appear in the specification. Implemented content shall be retained at least until the next revision of the specialization, while Stable and Finalized material shall be retained until the next major revision of the specification. Providers shall implement the deprecated elements as long as it appears in the specification in order to achieve backward compatibility. Clients may rely on deprecated elements, but are encouraged to use non-deprecated alternatives when possible.

Deprecated sections are documented with a reference to the last published version to include the deprecated section as normative material and to the section in the current specification with the replacement. Figure 4 contains a sample of the typographical convention for deprecated content.

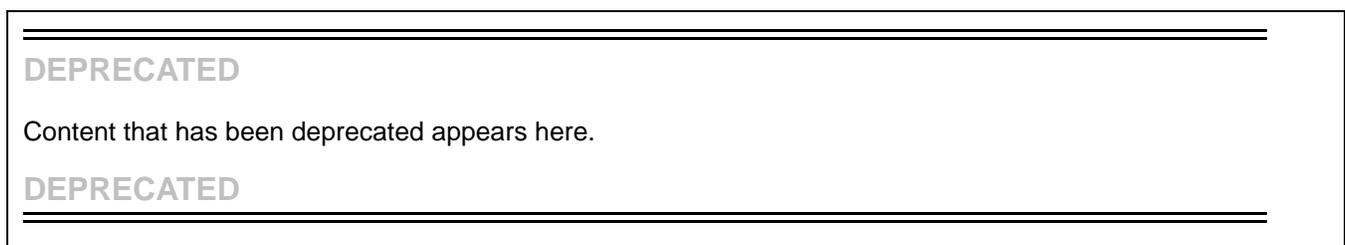


Figure 4 - Deprecated Tag

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Foreword

Storage Management Technical Specification, Part 1 Common Architecture, 1.5.0 Rev 6 defines the core architecture of SMI-S. This includes the protocols (WBEM, SLP,...); the model is defined in the other specification parts.

Parts of this Standard

This standard is subdivided in the following parts:

- *Storage Management Technical Specification, Overview, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 1 Common Architecture, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 3 Block Devices, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 4 Filesystems, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 5 Fabric, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 6 Host Elements, 1.5.0 Rev 6*
- *Storage Management Technical Specification, Part 7 Media Libraries, 1.5.0 Rev 6*

Acknowledgments

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<i>Organization Represented</i>	<i>Name of Representative</i>
Brocade Communications Systems.....	John Crandall
EMC Corporation	George Ericson
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Hitachi Data Systems.....	Eric Hibbard
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NetApp.....	Alan Yoder
Olocity/Individual Contributor	Scott Baker
Pillar Data Systems.....	Gary Steffens
PMC-Sierra	Steve Peters

SNIA Web Site

Current SNIA practice is to make updates and other information available through their web site at <http://www.snia.org>

SNIA Address

Requests for interpretation, suggestions for improvement and addenda, or defect reports are welcome. They should be sent via the SNIA Feedback Portal at <http://www.snia.org/feedback/> or by mail to the Storage Networking Industry Association, 425 Market Street, Suite 1020, San Francisco, CA 94105, U.S.A.

Clause 1: Scope

Storage Management Technical Specification, Part 1 Common Architecture, 1.5.0 Rev 6 defines the core architecture and protocols in SMI-S. The components of SMI-S architecture include:

- Transport - communicating management information between constituents of the management system
- Health and fault management - detecting failures through monitoring the state of storage components
- General information about the object model
- Names - how SMI-S uses names to allow applications to correlate across SMI-S and to other standards
- Standard messages - how exceptions are presented to client applications
- Service discovery - techniques clients use to discover SMI-S services
- Installation and upgrade - recommendations for implementations
- Compliance - requirement for compliance to the standard

Clause 2: Normative references

2.1 General

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

2.2 Approved references

ISO/IEC 14776-413, SCSI Architecture Model - 3 (SAM-3) [ANSI INCITS 402-200x]

ISO/IEC 14776-452, SCSI Primary Commands - 3 (SPC-3) [ANSI INCITS.351-2005]

ANSI/INCITS 374:2003, Information technology - Fibre Channel Single - Byte Command Set-3 (FC-SB-3)

2.3 DMTF references (Final)

DMTF Final documents are accepted as standards. For DMTF Draft or Preliminary documents, see 2.5.

DMTF DSP0004 CIM Infrastructure Specification 2.3.0

http://www.dmtf.org/standards/published_documents/DSP0004V2.3_final.pdf

DMTF DSP0200, CIM Operations over HTTP 1.3

http://www.dmtf.org/standards/published_documents/DSP0200_1.3.0.pdf

DMTF DSP0201 Representation of CIM in XML 2.3.0

http://www.dmtf.org/standards/published_documents/DSP0201_2.3.0.pdf

DMTF DSP0202 CIM Query Language Specification 1.0

http://www.dmtf.org/standards/published_documents/DSP0202_1.0.0.pdf

2.4 IETF references (standards or draft standards)

For IETF Informational documents and proposed standards, see 2.5.

IETF RFC 2045, Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies

<http://www.ietf.org/rfc/rfc2045.txt>

IETF RFC 2246, The TLS Protocol Version 1.0

<http://www.ietf.org/rfc/rfc2246.txt>

IETF RFC 4291, IP Version 6 Addressing Architecture

IETF RFC 2396, Uniform Resource Identifiers (URI)

<http://www.ietf.org/rfc/rfc2396.txt>

IETF RFC 2608, Service Location Protocol, Version 2

<http://www.ietf.org/rfc/rfc2608.txt>

IETF RFC 2609, Service Templates and Service: Schemes

<http://www.ietf.org/rfc/rfc2609.txt>

IETF RFC 2610, DHCP Options for Service Location Protocol

<http://www.ietf.org/rfc/rfc2610.txt>

IETF RFC 2616, Hypertext Transfer Protocol -- HTTP/1.1

<http://www.ietf.org/rfc/rfc2616.txt>

IETF RFC 2617, HTTP Authentication: Basic and Digest Access Authentication
<http://www.ietf.org/rfc/rfc2617.txt>

IETF RFC 2445, Internet Calendaring and Scheduling Core Object Specification (iCalendar)
<http://www.ietf.org/rfc/rfc2445.txt>

IETF RFC 3280, Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile
<http://www.ietf.org/rfc/rfc3280.txt>

IETF RFC 3723, Securing Block Storage Protocols over IP
<http://www.ietf.org/rfc/rfc3723.txt>

IETF RFC 3986, Definitions of Managed Objects for the DS3/E3 Interface Type
<http://www.ietf.org/rfc/rfc3986.txt>

IETF RFC 4291, IP Version 6 Addressing Architecture
<http://www.ietf.org/rfc/rfc4291.txt>

IETF RFC 4346, The Transport Layer Security (TLS) Protocol Version 1.1
<http://www.ietf.org/rfc/rfc4346.txt>

IETF RFC 4514, Lightweight Directory Access Protocol (LDAP): String Representation of Distinguished Names
<http://www.ietf.org/rfc/rfc4514.txt>

IETF RFC 5246, The Transport Layer Security (TLS) Protocol Version 1.2
<http://tools.ietf.org/rfc/rfc5246.txt>

2.5 References under development

The following documents (and their web addresses) are subject to change.

DMTF DSP0225, URI Format for DMTF Published XML Schema
http://www.dmtf.org/standards/published_documents/DSP0225.pdf

DMTF DSP0226, WS-Management Protocol Specification

DMTF DSP0230, WS-CIM Mapping Specification

Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6

2.6 Other references

IETF RFC 1945 Hypertext Transfer Protocol -- HTTP/1.0
<http://www.ietf.org/rfc/rfc1945.txt>

IETF RFC 2614 An API for Service Location
<http://www.ietf.org/rfc/rfc2614.txt>

The SSL Protocol Version 3.0
<http://tools.ietf.org/html/draft-ietf-tls-ssl-version3-00>

UML (Universal Modeling Language) Specifications
http://www.omg.org/technology/documents/modeling_spec_catalog.htm#UML

ITU-T Recommendation X.509 (1997 E): Information Technology - Open Systems Interconnection - The Directory: Authentication Framework

PKCS #12, Personal Information Exchange Syntax
<http://www.rsasecurity.com/rsalabs/node.asp?id=2138>

Clause 3: Definitions, symbols, abbreviations, and conventions

For the purposes of this document, the following terms and definitions apply.

3.1 Definitions

3.1.1 access control

Means to ensure authorized access and to prevent unauthorized access to resources relevant to information security based on the business and security requirements. Access controls may be logical, physical, technical, managerial or a combination. Access controls ensure that only the operations permitted are performed. [ISO/IEC 27000]

3.1.2 account

An established relationship between a user and a computer, network or information service.

3.1.3 accountability

Information Security property that establishes responsibility for the effects of action taken by individuals, organizations or communities with an explanation as to how and why the action took place. [ISO/IEC 27000]

3.1.4 administrator

A person charged with the installation, configuration, and management of a computer system, network, storage subsystem, database, or application.

3.1.5 agent

An Object Manager that includes the provider service for a limited set of resources. An Agent may be embedded or hosted and can be an aggregator for multiple devices.

3.1.6 aggregation

A strong form of an association. For example, the containment relationship between a system and the components that make up the system can be called an aggregation. An aggregation is expressed as a Qualifier on the association class. Aggregation often implies, but does not require, that the aggregated objects have mutual dependencies.

3.1.7 audit Log

Logs collecting the evidence of selected user activities, exceptions, and information security events; these logs are kept for an agreed period of time to assist in future investigations. Audit logs may be used to comply with legal requirements. [ISO/IEC 27000]

3.1.8 authentication

The act of verifying the identity claimed by a party to a communication.

3.1.9 authentication mechanism

Process for determining and validating a user (or device) identity.

3.1.10 authorization

The process of granting a right or permission to access a system resource.

3.1.11 bidirectional authentication

See 3.1.39 "mutual authentication".

3.1.12 CIM Server

A Server that provides support for CIM requests and provides CIM responses.

3.1.13 client

A process that issues requests for service. Formulating and issuing requests may involve multiple client processes distributed over one or more computer systems.

3.1.14 Common Information Model (CIM)

An object-oriented description of the entities and relationships in a business' management environment maintained by the Distributed Management Task Force. CIM is divided into a Core Model and Common Models. The Core Model addresses high-level concepts (such as systems and devices), as well as fundamental relationships (such as dependencies). The Common Models describe specific problem domains such as computer system, network, user or device management. The Common Models are subclasses of the Core Model and may also be subclasses of each other.

3.1.15 dedicated SMI-S Server

A CIM Server that is dedicated to supporting a single device or subsystem.

3.1.16 digested password

The hashed form of a cleartext password.

3.1.17 discovery

Discovery provides information about what physical and logical storage entities have been found within the management domain.

3.1.18 Distributed Management Task Force (DMTF)

An industry organization that develops management standards for computer system and enterprise environments. DMTF standards include WBEM, CIM, DMI, DEN and ARM.

3.1.19 dynamic host control protocol (DHCP)

An Internet protocol that allows nodes to dynamically acquire ("lease") network addresses for periods of time rather than having to pre-configure them.

3.1.20 embedded SMI-S Server

A CIM Server that is embedded in the device or subsystem for which it provides management.

3.1.21 enclosure

A box or cabinet.

3.1.22 entity authentication

Corroboration that an entity is the one claimed. [ISO/IEC 9798]

3.1.23 enumerate

This operation is used to enumerate subclasses, subclass names, instances and instance names in the target Namespace. If successful, the method returns zero or more requested elements that meet the required criteria.

3.1.24 event

An occurrence of a phenomenon of interest.

3.1.25 extent

A set of consecutively addressed disk blocks.

3.1.26 external authentication

Relying on an authentication service separate from (or external to) an entity. For example, a device may pass the user name and password to a separate RADIUS server for validation.

3.1.27 extrinsic method

A method defined as part of CIM Schema.

3.1.28 fabric

Any interconnect between two or more Fibre Channel N_Ports, including point-to-point, loop, and Switched Fabric.

3.1.29 FICON™¹

Fibre Channel storage protocol used in IBM mainframe computers and peripheral devices such as ECKD storage arrays and tape drives.

3.1.30 general purpose SMI-S Server

An SMI-S Server that is not dedicated to supporting a single device or subsystem, and may support multiple devices or subsystems.

3.1.31 grammar

A formal definition of the syntactic structure of a language (see 3.1.66 "syntax"), normally given in terms of production rules that specify the order of constituents and their sub-constituents in a sentence (a well-formed string in the language).

3.1.32 host bus adapter (HBA)

Card that contains ports for host systems.

3.1.33 Hypertext Transfer Protocol (HTTP)

Request-reply protocol used for internet communications.

3.1.34 identity

Representation of an actual user (or application or service or device). A common example is the assignment of the user name JoeJ (the identity) to represent the human user Joe Jones for purposes of authentication and authorization.

3.1.35 interconnect element

Non terminal network elements (Switches, hubs, routers, directors).

3.1.36 interface definition language (IDL)

High-level declarative language that provides the syntax for interface declarations.

3.1.37 intrinsic method

Operations made against a CIM server and a CIM namespace independent of the implementation of the schema defined in the server.

3.1.38 logical unit number (LUN)

Abbreviation for a SCSI logical unit or logical unit number.

1.FICON™ is an example of a suitable product available commercially. This information is given for the convenience of users of this standard and does not constitute an endorsement of this product by SNIA or any standards organization.

3.1.39 mutual authentication

Authentication that provides both parties (users or entities) with assurance of each other's identity.

3.1.40 Network Address Authority (NAA)

A four bit identifier to denote a network address authority (i.e., an organization such as CCITT or IEEE that administers network addresses).

3.1.41 non-repudiation

The ability to prove an action or event has taken place, so that this event or action cannot be repudiated later. [ISO/IEC 27000]

3.1.42 out-of-band

Transmission of management information for storage components outside of the data path, typically over Ethernet. Also: Use of mechanisms other than the ones required on a communications channel to transmit information. [ISO/IEC 24767]

3.1.43 partition

collection of contiguous block on a disk or virtual disk

3.1.44 password

A secret sequence of characters or a word that a user submits to a system for purposes of authentication, validation, or verification.

3.1.45 path

combination of initiator and target ports and logical unit

3.1.46 privacy

The right of an entity (normally an individual or an organization), acting on its own behalf, to determine the degree to which the confidentiality of their private information is maintained.

3.1.47 privileged user

A User who, by virtue of function, and/or seniority, has been allocated powers within a system, which are significantly greater than those available to the majority of users. Such persons will include, for example, the system administrator(s), storage administrator(s), and network administrator(s) who are responsible for keeping the system available and may need powers to create new user profiles as well as add to or amend the powers and access rights of existing users.

3.1.48 protocol

A set of rules that define and constrain data, operations, or both. For example, xmlCIM uses XML as its transfer syntax, and HTTP as the request-reply protocol HTTP is layered over the TCP/IP network protocol.

3.1.49 proxy SMI-S Server

An SMI-S Server that does not run on the device or subsystem which it supports. For example, a proxy SMI-S Server might run on a host system, but support a storage array.

3.1.50 public key infrastructure (PKI)

A framework established to issue, maintain, and revoke public key certificates accommodating a variety of security technologies.

3.1.51 SAN

A group of fabrics that have common leaf elements.

3.1.52 SB

Single-Byte Command Code Sets.

3.1.53 SCSI Parallel Interface (SPI)

The family of SCSI standards that define the characteristics of the parallel version of the SCSI interface.

3.1.54 Secure Sockets Layer (SSL)

A suite of cryptographic algorithms, protocols and procedures used to provide security for communications used to access the world wide web. More recent versions of SSL are known as TLS (Transport Level Security) and are standardized by the Internet Engineering Task Force (IETF)

3.1.55 Service Access Point

The network address and port number of a process offering a service.

3.1.56 shared secret

A pre-shared key that has been allocated to communicating parties prior to the communication process starting.

3.1.57 Simple Network Management Protocol (SNMP)

An IETF protocol for monitoring and managing systems and devices in a network. The data being monitored and managed is defined by a MIB. The functions supported by the protocol are the request and retrieval of data, the setting or writing of data, and traps that signal the occurrence of events.

3.1.58 SMI-S Server

A CIM Server that supports SMI-S (*Storage Management Initiative Specification*) Profiles for management of a device or subsystem.

3.1.59 SNMP Trap

A type of SNMP message used to signal that an event has occurred.

3.1.60 Soft Zone

A Zone consisting of Zone Members that are made visible to each other through Client Service requests. Typically, Soft Zones contain Zone Members that are visible to devices via Name Server exposure of Zone Members. The Fabric does not enforce a Soft Zone. Note that well known addresses are implicitly included in every Zone.

3.1.61 Storage Management Initiative Specification (SMI-S)

An interface between WBEM-capable clients and servers for the secure, extensible, and interoperable management of networked storage. (this specification)

3.1.62 Storage Networking Industry Association (SNIA)

An association of producers and consumers of storage networking products whose goal is to further storage networking technology and applications.

3.1.63 storage resource management (SRM)

Management of physical and logical storage resources, including storage elements, storage devices, appliances, virtual devices, disk volume and file resources.

3.1.64 switch

Fibre channel interconnect element that supports a mesh topology.

3.1.65 switched fabric

A fabric comprised of one or more Switches

3.1.66 syntax

The structure of strings in some language. A language's syntax is described by a grammar.

3.1.67 threat

A potential source of an incident that may result in adverse changes to an asset, a group of assets or an organization. [ISO/IEC 27000]

3.1.68 unidirectional authentication

Authentication that provides one party (user or entity) with assurance of the other's identity.

3.1.69 User Datagram Protocol (UDP)

An Internet protocol that provides connectionless datagram delivery service to applications

3.1.70 vulnerability

Weakness in an information system, system security procedures, internal controls, or implementation that could be exploited or triggered by a threat. [ISO/IEC 27000]

3.1.71 Web Based Enterprise Management (WBEM)

Web-Based Enterprise Management is an initiative in the DMTF. It is a set of technologies that enables interoperable management of an enterprise. WBEM consists of CIM, an XML DTD defining the tags (XML encodings) to describe the CIM Schema and its data, and a set of HTTP operations for exchanging the XML-based information.

3.1.72 web service

A Web service is a software system designed to support interoperable machine-to-machine interaction over a network. It has an interface described in a machine-processable format (specifically WSDL). Other systems interact with the Web service in a manner prescribed by its description using SOAP messages, typically conveyed using HTTP with an XML serialization in conjunction with other Web-related standards. [W3C WS-Arch]

3.1.73 XML (eXtensible Markup Language)

A universal format for structured documents and data on the World Wide Web.

3.1.74 zone

A group of ports and switches that allow access. Defined by a zone definition.

3.1.75 zone set

One or more Zones that may be activated or deactivated as a group.

3.2 Acronyms and abbreviations

AAA	Authentication, Authorization, and Accounting
ACL	Access Control List
API	application programming interface
CA	Certificate Authority
CRL	Certificate Revocation List
DHCP	dynamic host control protocol
FC	Fibre Channel
HBA	host bus adapter
HMAC	keyed-Hash Message Authentication Code
HTTPS	Hypertext Transfer Protocol Secure
IDL	interface definition language
IETF	Internet Engineering Task Force
IMA	iSCSI Management API

IP	Internet Protocol
IPsec	Internet Protocol Security
iSCSI	Internet SCSI
LDAP	Lightweight Directory Access Protocol
MAC	Message Authentication Code
OS	operating system
PKI	Public Key Infrastructure
RADIUS	Remote Authentication Dial In User Service
RBAC	Role-base Access Control
RFC	Request for Comments
SAM-3	SCSI Architecture Model
SAN	storage area network
SB	Single Byte (command set)
SCSI	Small Computer System Interface
SES	SCSI Enclosure Services
SLP	Service Location Protocol
SMI-S	<i>Storage Management Initiative Specification</i>
SNIA	Storage Networking Industry Association
SPC-3	SCSI Primary Commands-3
SSL	Secure Socket Layer
SSO	Single Sign-on
SSP	Storage Service Provider
TC	Technical Committee
TCP	Transmission Control Protocol
TLS	Transport Layer Security
UDP	User Datagram Protocol
URL	Uniform Resource Locator.

3.3 Keywords

3.3.1 expected

A keyword used to describe the behavior of the hardware or software in the design models presumed by this standard. Other hardware and software design models may also be implemented.

3.3.2 invalid

A keyword used to describe an illegal or unsupported bit, byte, word, field or code value. Receipt of an invalid bit, byte, word, field or code value shall be reported as an error.

3.3.3 mandatory

A keyword indicating an item that is required to be implemented as defined in this standard to claim compliance with this standard.

3.3.4 may

A keyword that indicates flexibility of choice with no implied preference.

3.3.5 may not

Keywords that indicates flexibility of choice with no implied preference.

3.3.6 obsolete

A keyword indicating that an item was defined in prior standards but has been removed from this standard.

3.3.7 opaque:

A keyword indicating that value has no semantics or internal structure.

3.3.8 optional

A keyword that describes features that are not required to be implemented by this standard. However, if any optional feature defined by this standard is implemented, it shall be implemented as defined in this standard.

3.3.9 reserved

A keyword referring to bits, bytes, words, fields and code values that are set aside for future standardization. Their use and interpretation may be specified by future extensions to this or other standards. A reserved bit, byte, word or field shall be set to zero, or in accordance with a future extension to this standard. Recipients are not required to check reserved bits, bytes, words or fields for zero values. Receipt of reserved code values in defined fields shall be reported as an error.

3.3.10 shall

A keyword indicating a mandatory requirement. Designers are required to implement all such requirements to ensure interoperability with other products that conform to this standard.

3.3.11 should

A keyword indicating flexibility of choice with a preferred alternative; equivalent to the phrase "it is recommended".

3.4 Conventions

Certain words and terms used in this American National Standard have a specific meaning beyond the normal English meaning. These words and terms are defined either in Clause 3: Definitions, symbols, abbreviations, and conventions or in the text where they first appear.

Numbers that are not immediately followed by lower-case b or h are decimal values.

Numbers immediately followed by lower-case b (xxb) are binary values.

Numbers immediately followed by lower-case h (xxh) are hexadecimal values.

Hexadecimal digits that are alphabetic characters are upper case (i.e., ABCDEF, not abcdef).

Hexadecimal numbers may be separated into groups of four digits by spaces. If the number is not a multiple of four digits, the first group may have fewer than four digits (e.g., AB CDEF 1234 5678h)

Decimal fractions are initiated with a comma (e.g., two and one half is represented as 2,5).

Decimal numbers having a value exceeding 999 are separated with a space(s) (e.g., 24 255).

Clause 4: Transport and Reference Model

4.1 Introduction

4.1.1 Overview

The interoperable management of storage devices and network elements in a distributed storage network requires a common transport for communicating management information between constituents of the management system. This section of the specification details the design of this transport, as well as the roles and responsibilities of constituents that use the common transport (i.e., a reference model).

4.1.2 Language Requirements

To express management information across the interface, a language is needed that:

- Can contain platform independent data structures,
- Is self describing and easy to debug,
- Can be extended easily for future needs.

4.1.3 Communications Requirements

Communications protocols to carry the XML based management information are needed that:

- Can take advantage of the existing ubiquitous IP protocol infrastructures,
- Can be made to traverse inter- and intra-organizational firewalls,
- Can easily be embedded in low cost devices.

The Hyper Text Transport Protocol (HTTP) was chosen for the messaging protocol and TCP was chosen for the base transfer protocol to carry the XML management information for this interface as they meet the requirements in 4.1.3.

4.1.4 XML Message Syntax and Semantics

In order to be successful, the expression of XML management information (messages) across this interface needs to follow consistent rules for semantics and syntax. These rules are detailed in this specification. They are of sufficient quality, extensibility, and completeness to allow their wide adoption by storage vendors and management software vendors in the industry. In addition, to facilitate rapid adoption, existing software that can parse, marshal, un-marshal, and interpret these XML messages should be widely available in the market such that vendor implementations of the interface are accelerated. The message syntax and semantics selected should:

- Be available on multiple platforms,
- Have software implementations that are Open source (i.e., collaborative code base),
- Have software implementations available in Java and C++,
- Leverage industry standards where applicable,
- Conform with W3C standards for XML use.
- Be object model independent (i.e., be able to express any object model).

Virtually the only existing industry standard in this area is the WBEM standards as developed and maintained by the DMTF.

4.2 Transport Stack

The complete transport stack for this interface is illustrated in Figure 5. It is the primary objective of this interface to drive seamless interoperability across vendors as communications technology and the object model underlying this interface evolves. Accordingly, the transport stack has been layered such that (if required) other protocols can be added as technology evolves. For example, should SOAP or IIOP become prominent, the content in the stack could be expanded with minimal changes to existing product implementations in the market.

EXPERIMENTAL

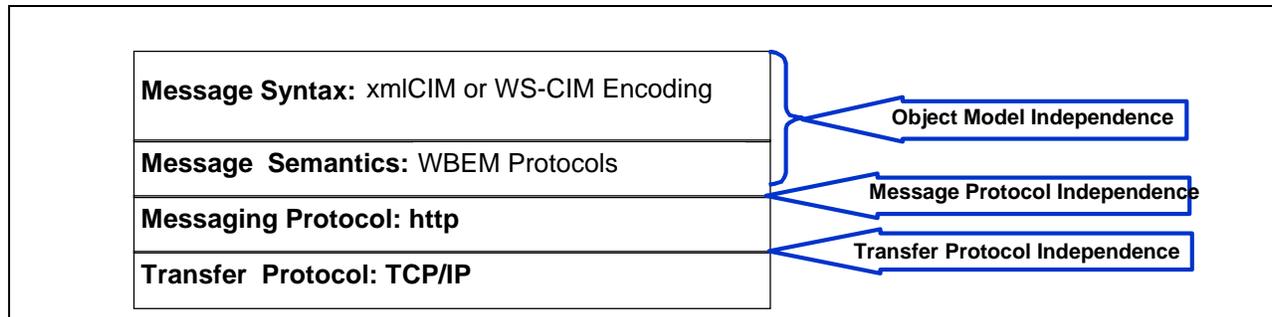


Figure 5 - Transport Stack

Implementers should be aware that an announced plan for converging web services standards is expected to cause changes to WS-Management, WSDM, and related protocols. SNIA intends to specify the resulting converged protocols for use with SMI-S, and hence use of web services protocols with SMI-S may remain Experimental until stable versions of the converged protocol specifications are available. Implementers are encouraged to experiment with web services protocols for SMI-S in the interim, but should consult the convergence plan to understand the potential protocol changes and possible impacts.

EXPERIMENTAL

This specification relies on the DMTF WBEM Protocol Specifications. Please refer to the DMTF WBEM Specification page for details on these specifications.

To be compliant with this specification, CIM-XML shall be supported.

EXPERIMENTAL

Optionally, other protocols, such as WS-Management may also be supported.

EXPERIMENTAL

It should be noted that this specification places no restriction on the physical network selected to carry this transport stack. For example, a vendor can choose to use in-band communication over Fibre-channel as the backbone for this interface. Another vendor could exclusively (and wisely) choose out-of-band communication over Ethernet to implement this management interface. Additionally, select vendors could choose a mix of in-band and out-of-band physical network to carry this transport stack.

4.3 Reference Model

4.3.1 Overview

As shown in Figure 6, the Reference Model shows all possible constituents of the management environment in the presence of the transport stack for this interface.

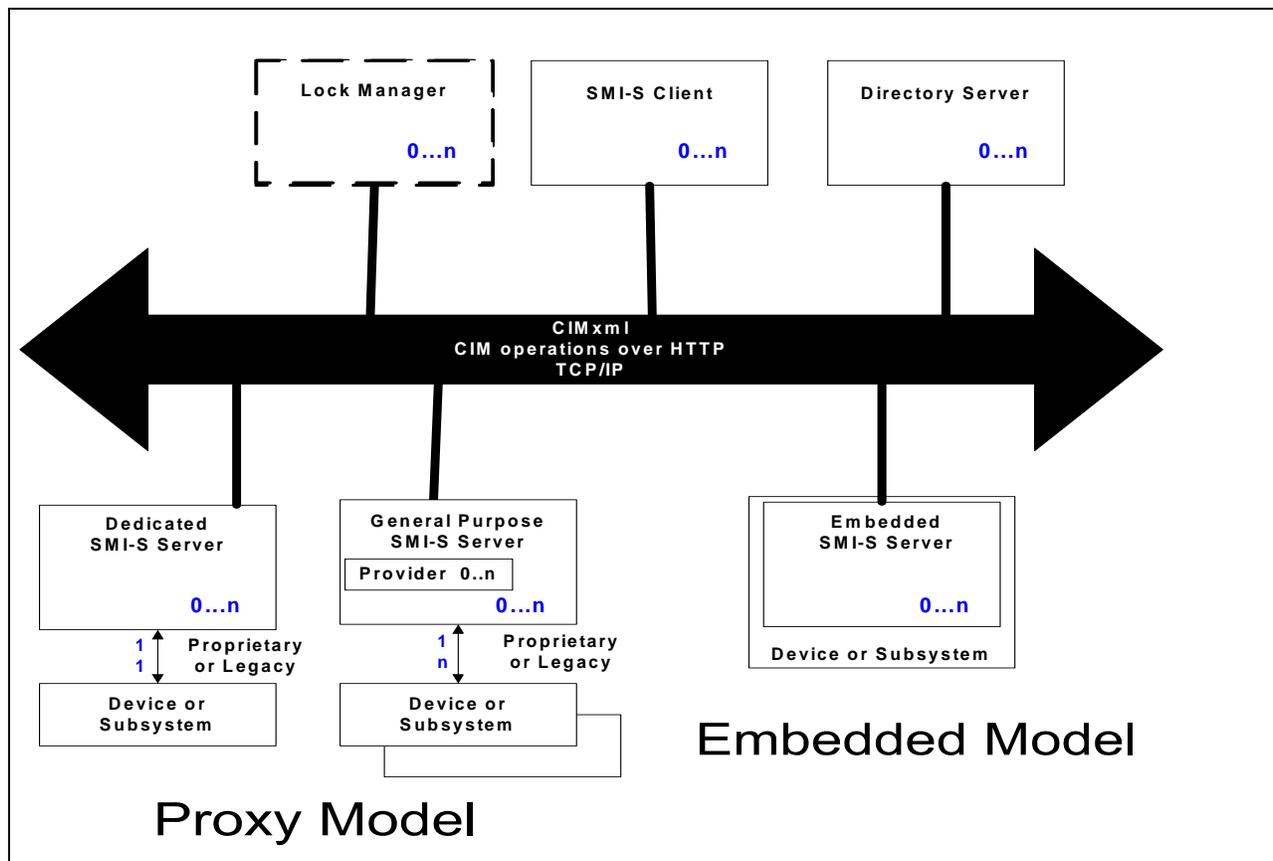


Figure 6 - Reference Model.

Figure 6 illustrates that the transport for this interface uses a WBEM Protocol and HTTP/TCP/IP to execute intrinsic and extrinsic methods against the schema for this interface.

Note: It is envisioned that a more complete version of this reference model would include a Lock Manager. However, in this version of SMI-S, a Lock Manager is not specified. As a result, it is shown as a dotted box to illustrate where the role would fit.

4.3.2 Roles for Interface Constituents

4.3.2.1 Client

A Client is the consumer of the management information in the environment. It provides an API (language binding in Java or C++ for example) for overlying management applications (like backup engines, graphical presentation frameworks, and volume managers) to use.

4.3.2.2 SMI-S Server

An SMI-S Server is a CIM Server. It shall implement those functional profiles, as defined in the DMTF specifications, necessary to satisfy the SMI-S profile with which it conforms. Often, an SMI-S Server controls only one device or subsystem, and is incapable of providing support for complex intrinsic methods like schema

traversal. An SMI-S Server can be embedded in a device (like a Fibre Channel Switch) or provide a proxy on a host that communicates to a device over a legacy or proprietary interconnect (like a SCSI based array controller).

Embedding an SMI-S Server directly in a device or subsystem reduces the management overhead seen by a customer and eliminates the requirement for a stand-alone host (running the proxy agent) to support the device.

Embedded SMI-S Servers are the desired implementation for “plug and play” support in an SMI-S managed environment. However, proxy SMI-S Servers are a practical concession to the legacy devices that are already deployed in storage networked environments. In either case, the minimum CIM support for SMI-S Servers applies to either SMI-S Server deployments.

4.3.2.3 General Purpose SMI-S Server

A General Purpose SMI-S Server is CIM Server that serves management information from one or more devices or underlying subsystems through providers. As such a General Purpose SMI-S Server is an aggregator that enables proxy access to devices/subsystems and can perform more complex operations like schema traversals. A General Purpose SMI-S Server typically includes a standard provider interface to which device vendors adapt legacy or proprietary product implementations.

4.3.2.4 Provider

A provider expresses management information for a given resource such as a storage device or subsystem exclusively to a CIM Server. The resource may be local to the host that runs the Object Manager or may be remotely accessed through a distributed systems interconnect.

4.3.2.5 Lock Manager

This version of the specification does not support a lock manager.

4.3.2.6 Directory Server (SLP Directory Agent)

A directory server provides a common service for use by clients for locating services in the management environment.

4.3.3 Cascaded Agents

This specification discusses constituents in the SMI-S environment in the context of Clients and Servers. This version of the specification also allows constituents in a SMI-S management environment to function as both client and server.

Clause 5: Health and Fault Management

5.1 Objectives

Health and Fault Management is the activity of anticipating or detecting failures through monitoring the state of the storage network and its components and intervening before services can be interrupted. A service in this case is the realization of storage through several interconnected devices connected, configured for a dedicated purpose. The purpose is the delivery of software application functionality in support of some business function.

5.2 Overview

- Express states and statuses with standard meanings.
- Define the use of comprehensive error reporting in determining the type, category, and source of failures.
- Define the quality associated with errors rather than qualities.
- Define explicit failure scopes rather than requiring HFM enabled application to construct them.

5.3 Terms

5.3.1 error

An unexpected condition, result, signal or datum. An error is usually caused by an underlying problem in the system such as a hardware fault or software defect. Errors can be classified as correctable (recoverable) or uncorrectable, detectable or undetectable.

5.3.2 fault

A problem that occurs when something is broken and therefore not functioning in the manner it was intended to function. A fault may cause an error to occur.

5.3.3 fault region

Many devices or applications can attempt to fix themselves upon encountering some adverse condition. The set of components which the device or application can attempt to fix is called the Fault Region. The set may include part or all of other devices or applications. Having the Fault Regions declared helps a HFM application, acting as a doctor, to do no harm by attempting to interfere and thereby adversely affect the corrective action being attempted.

5.3.4 Health and Fault Management (HFM)

Health and Fault Management is the activity of anticipating or detecting debilitating failures through monitoring the state of the storage network and its components and intervening in before services can be interrupted. A service in this case is the realization of storage utilization through several interconnected devices connected, configured for a dedicated purpose. The purpose is the delivery of software application functionality in support of some business function.

5.3.5 operational status

These values indicate the current status(es) of the element. Various operational statuses are defined (e.g., OK, starting, stopping, stopped, In Service, No Contact).

5.3.6 health state

These values indicate the current health of the element. This attribute expresses the health of this element but not necessarily that of its subcomponents.

5.4 Description of Health and Fault Management

The goal of effective administration requires devices and applications that comprise storage services to report their status and the nature of their errors in standard terms. These terms need to be understandable by a client without device-specific knowledge.

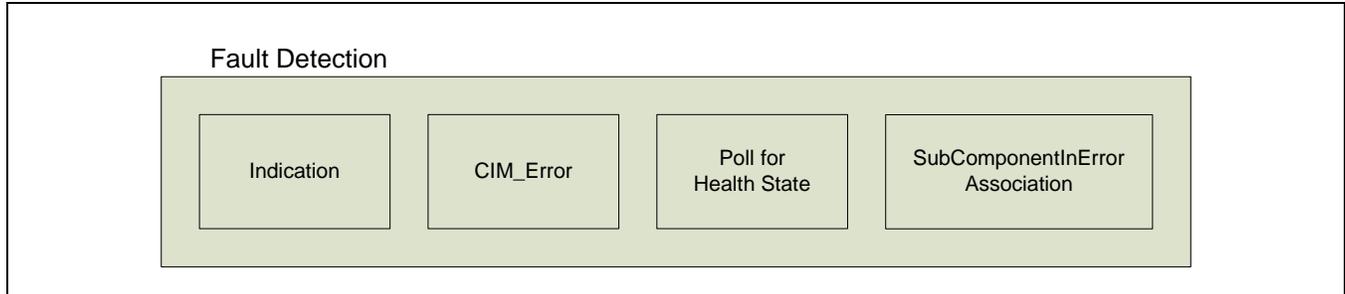


Figure 7 - Basic Fault Detection

There are four basic ways for a SMI-S client to detect an error or fault condition. Figure 7 lists the four basic methods for fault detection. These are:

- Health state and Operational status - Polling.
- Error - Standard errors returned from CIM operations.
- Indications - Subscribe for and receive asynchronous Indications.
- Fault Regions (experimental) - Walk the CIM model looking for RelatedElementCausingError associations.

5.4.1 Operational Status and Health State (Polling)

Operational Status and Health State are the two properties that will be used to monitor health. These two properties could convey very different statuses and may at times be related or independent of each other. For example, you may have a disk drive with the Operational Status of “Stopped” and the HealthState of 30 (Non-recoverable error) or 5 (OK). Now the reason the disk drive is stopped could vary from the fact that it had a head crash (HealthState = 30) to the situation where it was stopped for the routine maintenance (HealthState = 5).

Table 1 is an example of how HealthState can disambiguate health for a disk drive, various values for OperationalStatus and HealthState:

Table 1 shows, for a disk drive, various possible values for OperationalStatus and HealthState. Note that there are many cases not shown.:

Table 1 - OperationalStatus for Disk Drive

OperationalStatus	Description	HealthState	Description	Comment
2	OK	5	OK	Everything is fine
2	OK	10	Degraded/Warning	Some soft errors
3 or 2	Degraded or Predicted Failure	15	Minor Failure	Many soft errors
3 or 2	Degraded or Predicted Failure	20	Major Failure	Some hard errors

Table 1 - OperationalStatus for Disk Drive (Continued)

OperationalStatus	Description	HealthState	Description	Comment
3	Degraded	10	Good	A subcomponent has failed (no data loss)
10	Stopped	5	OK	Drive spun down normally
10	Stopped	30	Non-recoverable Error	Head crash
8	Starting	10	Degraded/Warning	Will update HealthState once fully started
4	Stressed	5	OK	Too many I/O in progress, but the drive is fine.
15	Dormant	5	OK	The drive is not needed currently

The property OperationalStatus is multi-valued and more dynamic. It tends to emphasize the current status and potentially the immediate status leading to the current status; whereas, the property HealthState is less dynamic and tends to imply the health over a longer period of time. Again, in the disk drive example, the disk drive's operational status may change many times in a given time period. However, in the same time period, the health of the same drive may not change at all.

5.4.2 Standard Errors and Events

Standardization of error and events are required so that the meaning is unambiguous and is given to comparisons.

Error and Alert indications

HFM clients shall not be required to be embodied with specific knowledge of the devices and applications in order to derive the quality of the error from the datum. The device and application shall express the quality of the error rather than the quantity interpreted with *a priori* knowledge to determine that error condition is present. For example, a device needs to express that it is too hot rather than requiring the HFM enabled application to determine this from the temperature datum and device specific knowledge of acceptable operating conditions.

Standard errors are defined for each Profile/Subprofile. The definitions will be contained in the profiles/subprofiles. Standard errors are not the only error codes that can be returned, but are the only codes that a generic client will understand.

5.4.3 Indications

Indications are asynchronous messages from CIM servers to clients. A client must register for them. Each SMI-S profile/subprofile contains lists of indication filters that clients use to indicate the information it is interested in. The message itself is defined in the SMI-S indication subprofile.

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5.4.4 Event Correlation and Fault Containment

Automation will require that an error arising through control and configuration activities, as a side effect of them, or by failures caused by defects can be directly correlatable. Error categories like network cabling failures or network transmission errors will help organize the types of error that can be produced. Standard errors, like impending disk media failure, will be required as well.

Once the errors have been collected and correlated, the HFM enabled application can produce an impact list sorted by likelihood. Some of the error correlation can be determined by the common affect through the manifestation of the RelatedElementCausingError association to be described later. The alerts themselves can report its correlation with other alerts.

Potential faults can then be derived from errors for each component. Deriving such a list may require a dialog between the HFM enabled application and the device or application in question such that the HFM enabled application is assisted in the production of the list.

If permitted, then control and configuration operations may be executed to contain the fault. The pallet of these operations will be those operations already available through SMI-S. However, special operations may arise from the HFM design work as well. Fault containment will include the reconfiguration of the storage service with alternative components, leaving failing components or interconnections isolated.

Much like a physician, the HFM enabled application is notified or consulted when symptoms appear. The HFM enabled application then develops a prognosis based on the manifestation of the ailment. At times, the HFM enabled application will perform diagnostic procedures. The end result of the process is to produce a list of possible causes, ranked by probability, and associated recommended procedures.

Also like a doctor, the HFM enabled application will settle for enabling the patients to heal themselves. That is the HFM enabled applications cannot be expected to heal the device in all cases. A significant portion of all possible corrective actions will require the intervention of people or device unique knowledge.

The simplified state diagram shown in Figure 8 follows the fault mitigation life cycle for HFM.

The device or application manifests an event, either by a state change, error returned from a WBEM operation, or an alert indication.

The event is recognized by the HFM enabled application and accessed by the HFM enabled application. It may be that the event indication does the represent the existence of an error. An error condition may be heralded by a single or multiple events occurring in some order. The process of examining and characterizing event as errors is called error handling.

Once it is determined that an error condition is present, then possible causes are sought and ranked by likelihood. The causes themselves describe a potential problem or fault with the component in question. Alternatively, the device or application may report the fault directly, through an alert indication, optionally with recommended actions.

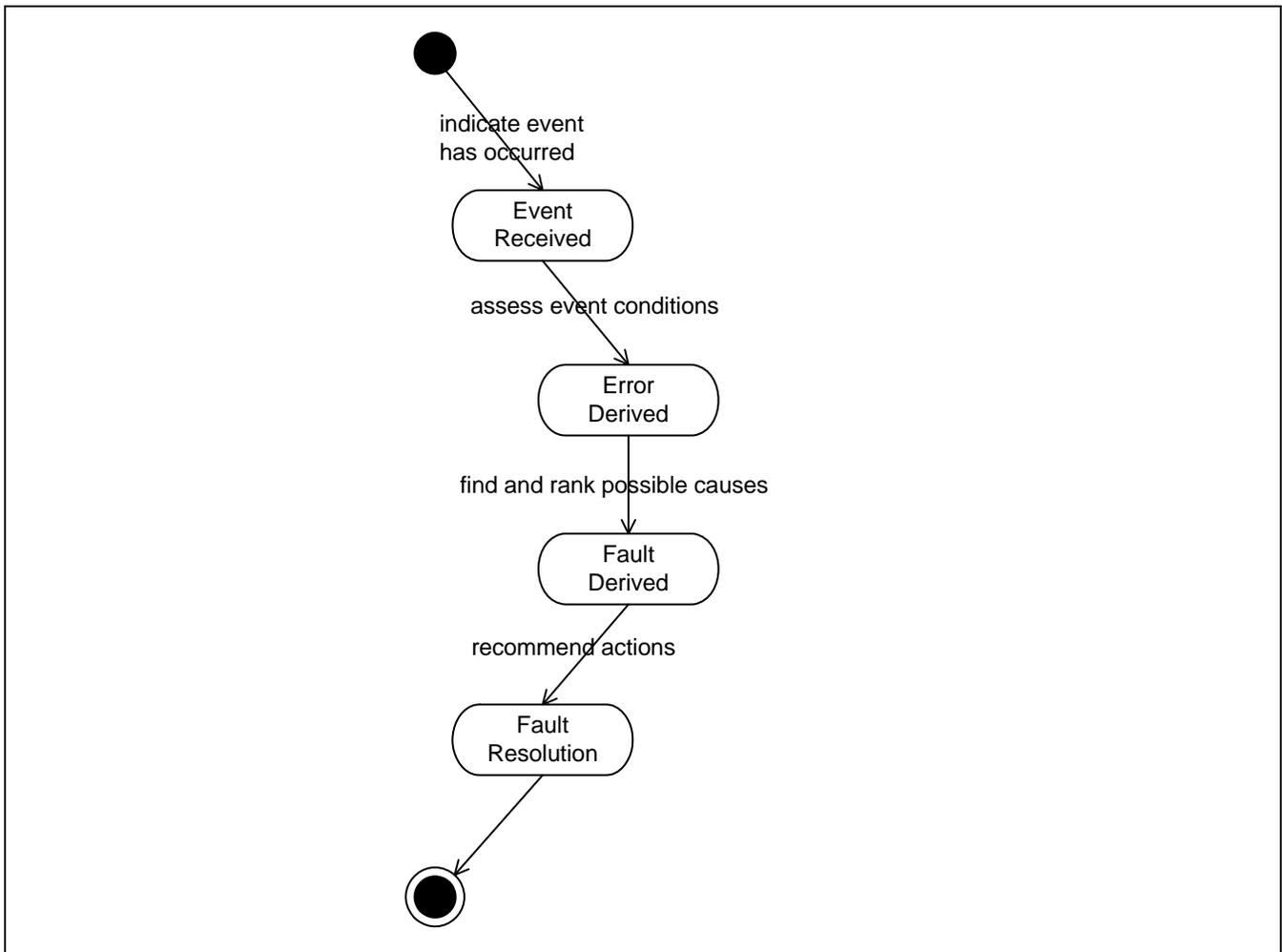


Figure 8 - Health Lifecycle

Fault resolution may not require the intervention of an operator or field technician. It is these faults that can be handled entirely by the HFM enabled application. Otherwise, the HFM enabled application can not actively participate in whole fault resolution life cycle. In this case, the HFM enabled application would wait for the end state of fault resolution to come to being before ending its fault mitigation exercise.

Faults are contained and components repaired or replaced. The instructions to the HFM enabled application for what can be done to repair the fault are the recommended actions. Fault Containment includes fencing off the faulty component and maintaining the service. To be minimally effective, the HFM enabled application contains the fault. The repair may or may not be done with human intervention.

The devices and application that comprise a storage system have themselves some level of self diagnostics and report functionality.

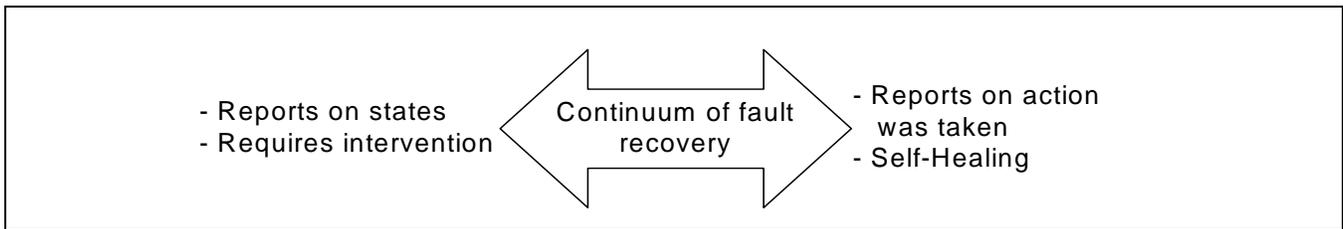


Figure 9 - Continuum

There is a range of ability of devices and applications to recover from failures and to report on the error recovery actions taken. See Figure 9. The variance of capabilities for device and applications can be plotted on a continuum. At one end of continuum, the device or application recognizes a fault condition and takes action, reporting on the action taken and any further action required to service it. At the other end of the continuum, the device can only report on that states and requires intervention both in the detection of fault conditions and taking corrective action.

There are limits to what an HFM enabled application can do. Obviously, if the device or application can not report states, errors and alerts in a standard way or can not report this data at all, then there is little an external implementation can do.

However, few, if any, of these devices and applications can monitor and correct the service as a whole. It is for this reason, the HFM implementation is needed to augment the effectiveness of the administrator.

5.4.5 Fault Regions

A scope can be applied to the effect of errors and the associated fault. A fault may affect a component, a device or application, storage service, or all the above. This scope defines the area of influence for fault containment. For example, the device itself may monitor its components and perform fault mitigation on its own. The plot of components whose errors are handled by a given fault mitigation entity is the fault region. The scope of effect of this fault region shall be defined.

Figure 10 illustrates the scope of fault regions in a simplified SAN example and how the may be recursive in nature. AN HFM application has the widest scope of concern in this example.

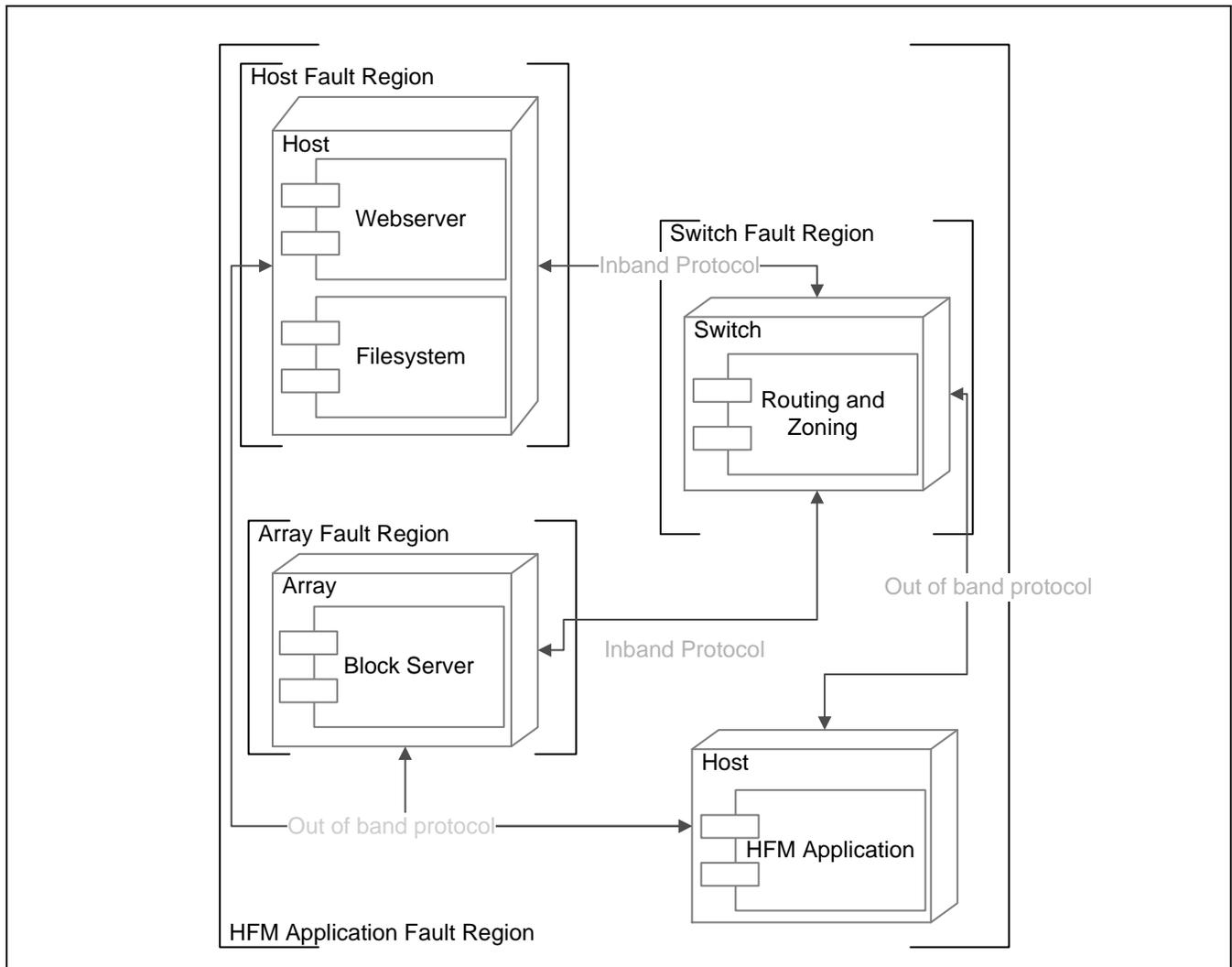


Figure 10 - Application Fault Region

Error handling is initiated by the interception of error events. For example, a switch may recognize the failure of one of its ports and reroute traffic to a working port. In this case, the fault region is defined as the switch itself. If the failure event is publicly consumable, other fault mitigation entities can also handle the error as well. The failure of a drive may be mitigated one way in the array fault region and mitigated differently in the HFM enabled application fault region. For example, the array fault mitigation entity can bring a volume off line if the failure of the disk brings the set of disks below the minimum required for quorum. At the same time, the HFM enabled application can reconfigure the storage service to create a replacement volume and then restore the failed volume's data from backup.

The HFM enabled application is one of the several possible storage network scope fault mitigation entities. As discussed previously, this broad scope is necessary to mitigate faults where the faults cannot be entirely mitigated by the storage device or application alone. It is necessary that fault mitigation entities like the HFM enabled application can observe the activities of the fault mitigation entities contained within their fault regions such that they do no harm. Device or application should express what error conditions are to be handled inside their own fault domain and how an HFM enabled application can detect that such fault containment is occurring. State changes on components may be sufficient representation of these activities.

In general, the HFM enabled application fault region mitigation may not necessarily include the same actions that the host, switch, or array may take to fix them.

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5.4.6 Examples

5.4.6.1 Array Example

The scenario presented is related to a storage array that contains one or many ports. See Figure 11. A port is off-line. This port effects the serving of a volume to a host.

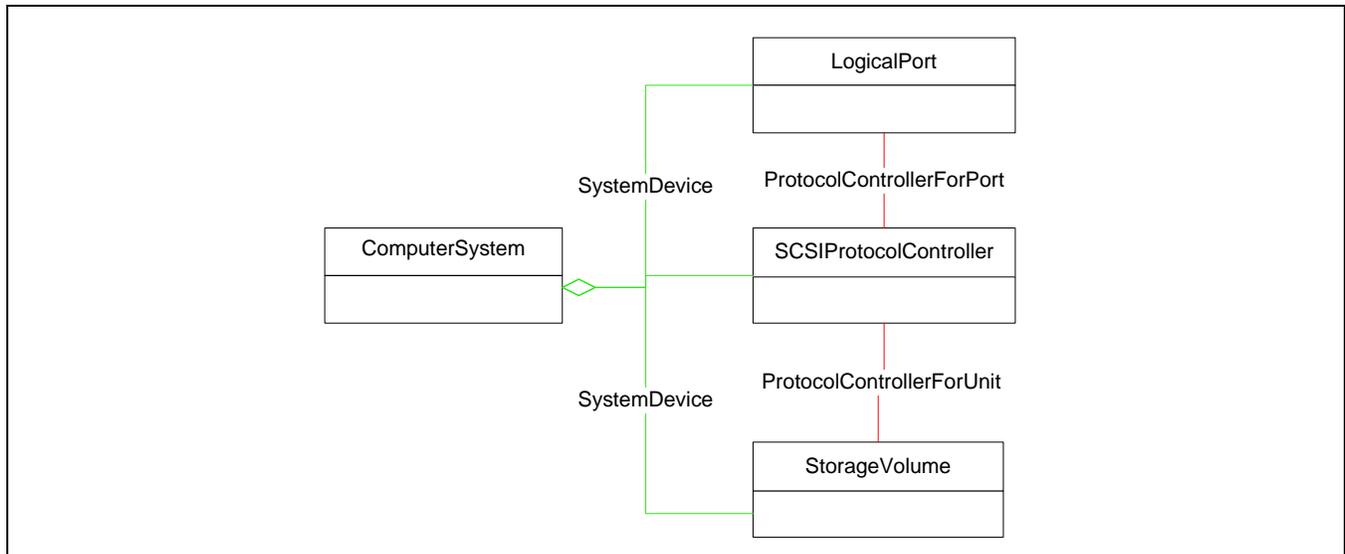


Figure 11 - Array Instance

5.4.6.1.1 Indication

An AlertIndication is produced by the array notifying the HFM enabled application of the failure. The indication reports the Object Name of the ProtocolController that has failed through its AlertingManagedElement property. When storage capacity configuration operations are attempted on storage related to the failed ProtocolController, an Error is reported. The error reports the Object Name of the ProtocolController that has failed through the ErrorSource property. Error is a class introduced in CIM 2.9 that provides a mechanism to express error number, category, recommended actions and the like.

5.4.6.1.2 Standard Errors

It is mandatory to report error conditions through both AlertIndication and Error in those cases where Error is returned when the method call failed for reasons other than the method call itself. For example, if the device port is down then a method call can fail because of this condition. It is expected that the device will report a port error AlertIndication to listening clients as well.

5.4.6.1.3 Operational status and Health State (Polling)

A client that gets the top Computer system instance should see an operational status of degraded and a health state of good if the data wasn't lost. At the same time, reading the instance of Computer system for the broken controller would see an operational status of "stopped" and a health state of "non-recoverable Error".

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5.4.6.1.4 Fault Region

The RelatedElementCausingError association defines the relationship between a CIM Instance that is reporting an error status and the component that is the cause of the reported status. The Port and a Volume using the port both report error status and the RelatedElementCausingError association reports that the ProtocolController through which the Volume is exposed has failed and at least some of the volumes are no longer visible externally to the array. The array itself would be thereby degraded.

The RelatedElementCausingError association is independent of all other associations. It is only use to report error associations and comes into existence only when necessary. Once the error has been handled, the association is removed from the model.

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5.4.6.2 Switch Example

The scenario presented is related to a FC Switch that contains many ports. See Figure 12. One of the ports is off-line.

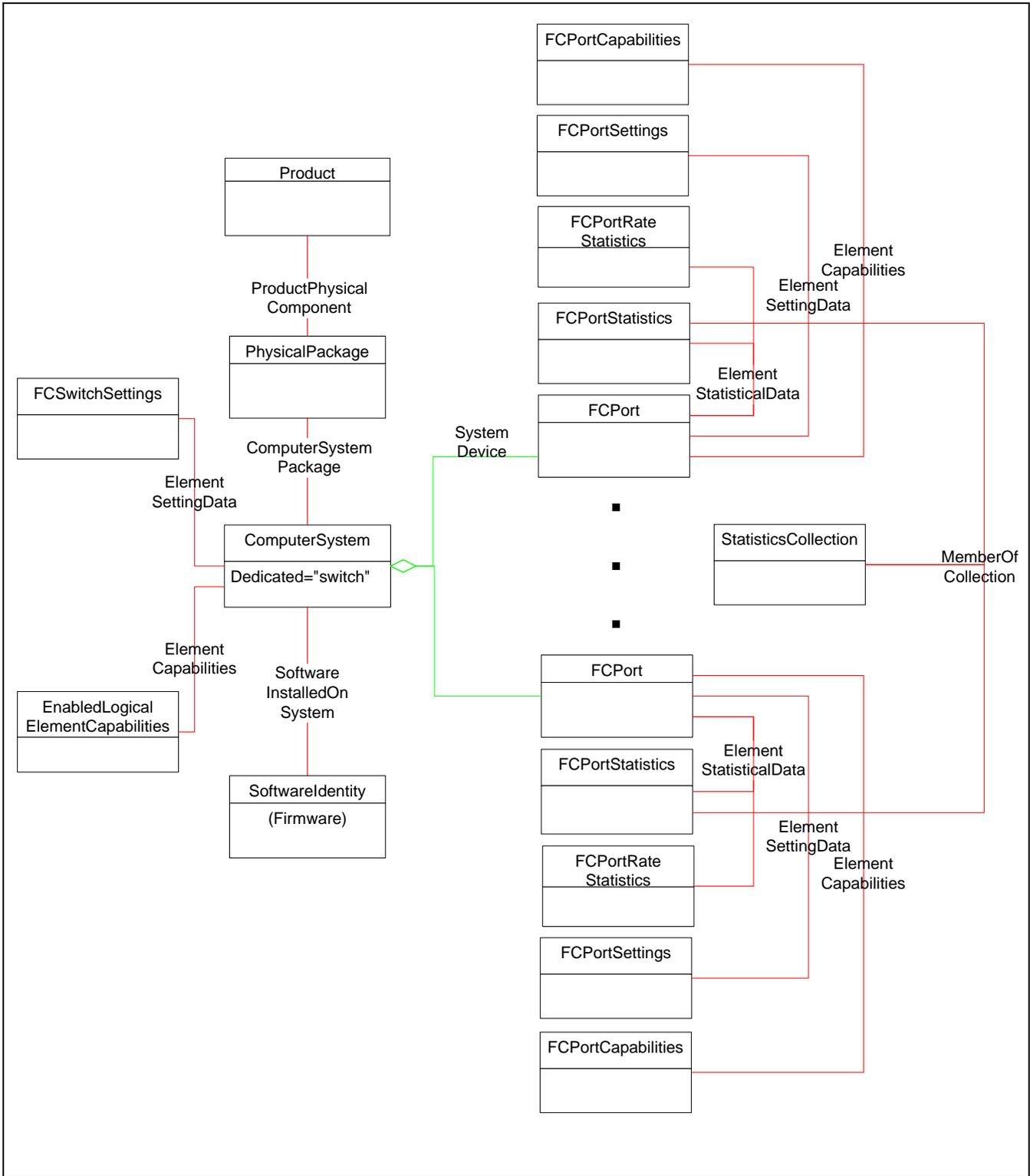


Figure 12 - Switch Example

5.4.6.2.1 Indication

An AlertIndication is produced by the switch notifying the HFM enabled client of the failure. The indication reports the Object Name of the FC port (FCPort) that has failed through its AlertingManagedElement property.

5.4.6.2.2 Standard Errors

A call to Port settings, port capabilities, or statistics cause an Error to be reported. The error reports the Object Name of the FCPort that has failed through the ErrorSource property.

It is mandatory to report error conditions through both AlertIndication and Error in those cases where Error is returned when the method call failed for reasons other than the method call itself. For example, if the device is over heat, then a method call can fail because of this condition. It is expected that the device will report an over heat AlertIndication to listening clients as well.

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5.4.6.2.3 Fault Region

The RelatedElementCausingError association defines the relationship between a CIM Instance that is reporting an error status and the component that is the cause of the reported status. The failed port would report error status and the RelatedElementCausingError association reports that the PortStatistics and PortSettings are effected. The switch itself would be thereby degraded.

The RelatedElementCausingError association is independent of all other associations. It is only use to report error associations and comes into existence only when necessary. Once the error has been handled, the association is removed from the model.

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Clause 6: Object Model General Information

6.1 Model Overview (Key Resources)

6.1.1 Overview

The SMI-S object model is based on the Common Information Model (CIM), developed by the DMTF. For a more complete discussion of the full functionality of CIM and its modeling approach, see http://www.dmtf.org/standards/standard_cim.php.

Readers seeking a more complete understanding of the assumptions, standards and tools that assisted in the creation of the SMI-S object model are encouraged to review the following:

- CIM Tutorial (<http://www.wbemsolutions.com/tutorials/CIM/index.html>)
- CIM UML Diagrams and MOFs (http://www.dmtf.org/standards/standard_cim.php)

Managed Object File (MOF) is a way to describe CIM object definitions in a textual form. A MOF can be encoded in either Unicode or UTF-8. A MOF can be used as input into a MOF editor, parser or compiler for use in an application.

The SMI-S model is divided into several *profiles*, each of which describes a particular class of SAN entity (such as disk arrays or FibreChannel Switches). These profiles allow for differences in implementations but provide a consistent approach for clients to discover and manage SAN resources. IN DMTF parlance, a *provider* is the instrumentation logic for a profile. In many implementations, providers operate in the context of a *CIM Server* that is the infrastructure for a collection of providers. A WBEM *client* interacts with one or more WBEM Servers.

6.1.2 Introduction to CIM UML Notation

CIM diagrams use a subset of Unified Modeling Language (UML) notation.



Most classes are depicted in rectangles. The class name is in the upper part and *properties* (also known as *attributes* or *fields*) are listed in the lower part. A third subdivision added for *methods*, if they are included. A special type of class, called an *association*, is used to describe the relationship between two or more CIM classes

Three types of lines connect classes, as shown in Figure 13.

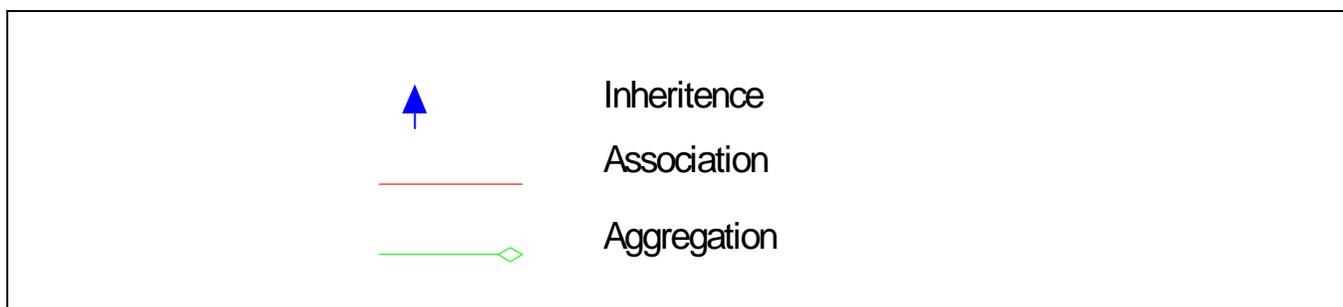


Figure 13 - Lines that Connect Classes

The CIM documents generally follow the convention of using blue arrows for inheritance, red lines for associations and green lines for aggregation. The color-coding makes large diagrams much easier to read but is not a part of the UML standard.

The ends of some associations have numbers (cardinality) indicating the valid count of object instances. Cardinality is expressed either as a single value (such as 1), or a range of values (0..1 or 1..4); "*" is shorthand for 0..n.

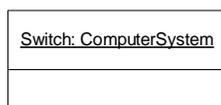
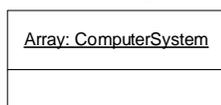
Some associations and aggregations are marked with a "W" at one end indicating that the identity of this class depends on the class at the other end of the association. For example, fans may not have worldwide unique identifiers; they are typically identified relative to a chassis.

This document uses two other UML conventions.



The UML Package symbol  is used as a shortcut representing a group of classes that work together as an entity. For example, several classes model different aspects of a disk drive. After the initial explanation of these objects, a single disk package symbol is used to represent the entire group of objects.

Schema diagrams include all of a profile's classes and associations; the class hierarchy is included and each class is depicted one time in the schema diagram. Instance diagrams also contain classes and associations but represent a particular configuration; multiple instances of an object may be depicted in an instance diagram. An instance may be named with an instance name followed by a colon and a class name (underlined). For example,



represents an array and a switch – two instances of <COMPUTER SYSTEM> objects.

6.2 Techniques

6.2.1 CIM Fundamentals

This section provides a rudimentary introduction to some of the modeling techniques used in CIM, and is intended to speed understanding of the SMI-S object model.

6.2.1.1 Associations as Classes

CIM presents relationships between objects with specialized classes called *associations* and *aggregations*. In addition to references to the related objects, the association or aggregations may also contain domain-related properties. For example, *ControlledBy* associates a controller and a device. There is a many-to-many cardinality between controllers and devices (i.e., a controller may control multiple devices and multi-path devices connect to multiple controllers); each controller/device connection has a separate activity state. This state corresponds to the *AccessState* property of *ControlledBy* association linking the device and the controller.

6.2.1.2 Logical and Physical Views

CIM separates physical and logical views of a system component, and represents them as different objects – the "realizes" association ties these logical and physical objects together.

6.2.1.3 Identity

Different agents may each have information about the same organic object and may need to instantiate different model objects representing the same thing. Access control is one example: a switch zone defines which host device ports may access a device port. The switch agent creates partially populated port objects that are also created by the HBA and storage system agents. The *ConcreteIdentity* association is used to indicate the associated object instances are the same thing. *ConcreteIdentity* is also used as a language-independent alternative to multiple inheritance. For example, a *FibreChannel* port inherits from a generic port and also has properties of a *SCSI* controller. CIM models this as *FCPort* and *ProtocolController* objects associated by *ConcreteIdentity*.

6.2.1.4 Extensibility

CIM makes allowances for additional values in enumerations that were not specified in the class Derivation by adding a property to hold arbitrary additional values for an enumeration. This property is usually named OtherXXXX (where XXXX is the name of the enumeration property) and specifying "other" as the value in the enumeration property indicates its use. For an example see the ConnectorType and OtherTypeDescription properties of Slot object in the CIM_Physical MOF.

6.2.1.5 Value/ValueMap Arrays

CIM uses a pair of arrays to represent enumerated types. ValueMap is an array of integers; Values is an array of strings that map to the equivalent entry in ValueMap. For example, PrinterStatus (in the CIM_Device MOF) is defined as follows:

```
ValueMap {"1", "2", "3", "4", "5", "6", "7"},
Values {"Other", "Unknown", "Idle", "Printing", "Warm-up,
"Stopped Printing", "Offline"},
```

A status value of 6 means "Stopped Printing". A client application can automatically convert the integer status value to a human-readable message using this information from the MOF.

6.2.1.6 Return Codes

When a class definition includes a method, the MOF includes Value/ValueMap arrays representing the possible return codes. These values are partitioned into ranges of values; values from 0 to 0x1000 are used for return codes that may be common to various methods. Interoperable values that are specific to a method start at 0x1001; and vendor-specific values may be defined starting at 0x8000. Here's an example of return codes for starting a storage volume.

```
ValueMap {"0", "1", "2", "4", "5", ".", "0x1000",
"0x1001", "...", "0x8000.."},
Values {"Success", "Not Supported", "Unknown", "Time-out,
"Failed", "Invalid Parameter", "DMTF_Reserved",
"Method parameters checked - job started",
"Size not supported",
"Method_Reserved", "Vendor_Specific"}]
```

6.2.1.7 Model Conventions

This is a summary of objects and associations that are common to multiple profiles.

PhysicalPackage represents the physical storage product. PhysicalPackage may be sub-classed to ChangerDevice, but PhysicalPackage accommodates products deployed in multiple chassis.

Product models asset information including vendor and product names. Product is associated with PhysicalPackage.

SoftwareIdentity models firmware and optional software packages. InstalledSoftwareIdentity associates SoftwareIdentity and ComputerSystem, ElementSoftwareIdentity associates SoftwareIdentity and LogicalDevices (a superclass of devices and ports).

Service models a configuration interface (for example, a switch zoning service or an array access control service). Services typically have methods and properties describing the capabilities of the service. A storage system may have multiple services; for example, an array may have separate services for LUN Masking and LUN creation. A client can test for the existence of a named service to see if the agent is providing this capability.

LogicalDevice (for example, FCPort) is a superclass with device subclasses (like and DiskDrive and TapeDrive) and also intermediate nodes like Controller and FCPort. Each LogicalDevice subclass shall

be associated to a ComputerSystem with a SystemDevice aggregation. Due to the large number of LogicalDevice subclasses, SystemDevice aggregations are often omitted in instance diagrams in this specification.

This specification covers many common storage models and management interfaces, but some implementations include other objects and associations not detailed in the specification. In some cases, these are modeled by CIM schema elements not covered by this document. When vendor-specific capabilities are needed, they should be modeled in subclasses of CIM objects. These subclasses may contain vendor-specific properties and methods and vendor-specific associations to other classes.

6.2.2 Modeling Profiles

In addition to modeling SAN components, SMI-S servers shall model the profiles they provide. This information is used two ways:

- Clients can quickly determine which profiles are available.
- An SLP component can query the SMI-S Server and automatically determine the appropriate SLP Service Template information (see Clause 9: Service Discovery).

A client can traverse the Server Profile in each SMI-S server to see which profiles (and objects) claim SMI-S compliance. RegisteredProfile describes the profiles that a CIM server claims are supported. The RegisteredSubprofile is used to define the optional features supported by the system being modeled. A client can traverse the associations in the Server Profile to see which profiles claim SMI-S compliance.

6.2.3 CIM Naming

There may be multiple SMI-S servers in any given storage network environment. It is not sufficient to think of the name of an object as just the combination of its key values. The name also serves to identify the Server that is responsible for the object. The name of an object (instance) consists of the namespace and the model. The namespace provides access to a specific SMI-S server implementation and is used to locate a particular namespace within a server. The model provides full navigation within the CIM Schema and is the concatenation of the class name and key-qualified properties and values.

The namespace has special rules. It should uniquely identify a SMI-S server. However, a SMI-S server may support multiple namespaces. How an implementation defines Namespaces within a SMI-S server is not restricted. However, to ease interoperability, SMI-S implementations should manage all objects within a profile in one namespace.

Clause 7: Correlatable and Durable Names

7.1 Overview

Management applications often read and write information about managed objects in multiple CIM namespaces or between CIM and some other storage management namespace. When an object in one namespace is associated with an object in another namespace, each namespace may represent some amount of information about the same managed resource using different objects. A management application understands when objects in different namespaces represent the same managed resource by the use of a unique common identifier, referred to as a “correlatable name”. A correlatable name is designated as a mandatory property for any objects representing managed resources that may be seen from multiple points of view. These durable names are used by management applications for object coordination.

A related concept is referred to as “durability”. Some names may be correlatable at a particular point in time, but may change over time (e.g., a durable name is a hardware-assigned port or volume name and a correlatable, non-durable ID is a DHCP IP address). No name is permanently durable (e.g., even a name derived from hardware may change due to FRU replacement). A client application should assume that a stored durable name remains valid over time where a non-durable may not remain valid over time.

Correlatable names are unique within a defined namespace. In some cases, that namespace is world-wide; requiring compliance to standards defined by a naming authority. In other cases, the namespace is the hosting system or some set of connected systems (e.g., operating system device names are unique to the containing host).

A name may be expressed in different formats (e.g., numeric value are sometimes displayed as decimal or hexadecimal, the hexadecimal value sometimes has a leading “0x” or a trailing “h”). To assure interoperability, mandatory formats are specified by this standard.

A necessary technique associated with correlatable names involves the use of CIM properties that describe the format or namespace from which the name is derived. CIM key-value combinations are unique across instances of a class, but CIM does not fully address cases where different types of identifiers are possible on different instances of an object. It is therefore necessary to ensure that multiple sources of information about managed resources use the same approach for forming correlatable names whenever different types of identifiers are possible.

When different types of identifiers are possible, the profile specifies the possible name formats and namespaces for durable and correlatable IDS, the preferred order that each implementation should use if multiple namespaces are available, and the related properties that a client uses to determine the namespace.

Correlatable, durable names are mandatory for these objects:

- SCSI logical units or (such as storage volumes or tape drives) that are exported from storage systems; also SB (Single Byte Command Code Sets)
- SB control unit issues
- External Ports on hosts and storage devices
- Fibre Channel ports on interconnect elements
- Fibre Channel fabric (modeled as AdminDomain)
- ComputerSystem objects that server as top-level systems for all SMI-S profiles
- Operating System Device Names

CIM keys and correlatable names are not tightly coupled. For some classes, they may be the same, but this is not mandatory as long as all correlatable names are unique and management applications are able to determine when objects in different namespaces are providing information about the same managed resource.

The common types of information used for names include the SCSI Device Identifiers from the Identification Vital Product Data page (i.e., VPD page 83h), SB Node Element Descriptors from Read-Configuration Data, the response from ATA IDENTIFY commands, Fibre Channel Name_Identifiers (i.e., World Wide Names), Fully Qualified Domain Names, and IP Address information. See 7.2, 7.3, 7.4, and 7.5 for general information on the advantages and disadvantages of certain types of names. The details for each class requiring durable correlatable names are provided in the profiles subclauses of this document.

If the name used in the instrumentation is binary, the CIM representation is an upper case hexadecimal-encoded representation of the value returned. For example, decimal 27 is hexadecimal 1b and will be represented by the string "1B". Note that each binary byte requires two ASCII characters using this representation. If the name used in the instrumentation is ASCII text, the case of the characters is preserved in the CIM property.

7.2 Guidelines for SCSI Logical Unit Names

The preferred logical unit identifier is returned from a SCSI INQUIRY command in VPD page 83h.

Note: Legacy systems may lack correlatable names as SCSI standards prior to SAM-3 and SPC-3 did not clearly define logical unit names, however this has been clarified to be logical unit names and recent systems have converged in compliance.

The Unit Serial Number VPD page (i.e., SCSI Inquiry VPD Page 80h) returns a serial number, but the SPC-3 standard allows this either be a serial number for a single logical unit or a serial number of the target device. There's no mechanism to discover which approach the device is using. If a client is not coded to understand which products provide per-logical unit or per-target serial numbers, then it should not use the Unit Serial Number VPD page as a logical unit name.

The Identification Vital Product Data page (i.e., VPD page 83h) returns a list of identifiers with metadata describing each identifier. The metadata includes:

- Code Set (binary versus ASCII)
- Association (indicates the SCSI object to which the identifier applies, e.g., for a logical unit, port, or target device)
- Type (the naming authority for identifiers of the structure of information about target ports)
- Protocol Identifier (indicates the SCSI transport protocol to which the identifier applies)

To identify a logical unit name the Association shall be set to zero. The preferred Types for logical units are 3 (NAA), 2 (EUI), and 8 (SCSI Name). However type 1 (T10) is allowed. If the code set in the inquiry response indicates the identifier is binary, the CIM representation is hexadecimal-encoded.

7.3 Guidelines for FC-SB-2 Device Names

FC-SB-2 devices and control unit images use the node-element descriptor (NED) name format. NEDs are retrieved within a configuration record retrieved by the READ-CONFIGURATION DATA command. A configuration record contains information describes the internal configuration of the device, where the information retrieved describes the corresponding node elements that are accessed when an I/O operation is performed.

NEDs are 32 bytes and contain these fields:

- 4 bytes (flags, type, class, reserved) - binary
- 6 byte "type number" - string
- 3 byte "model number" - string
- 3 byte "manufacturer" - string

- 2 byte "plant of manufacture"- string
- 12 byte sequence number" - string
- 2 byte tag - binary

The I/O-Device NED is used for identifying devices. The Token NED is used for identifying control-unit images.

The Name property for LogicalDevices representing SB devices is world-wide unique value formed by composing these fields.

7.4 Guidelines for Port Names

The following is a list of optimal names for ports based on the transport type:

- 1) Fibre Channel ports use Port World Wide Names (i.e., FC Name_Identifier)
- 2) iSCSI has three types of ports
 - the combination of IP address and TCP port number serve as the primary correlatable name for iSCSI target ports. Note that this information is stored in two separate properties and hence there is no single correlatable name.
 - the logical element (iSCSIProtocolEndpoint) that represents the SCSI port The SCSI logical port shall be named with an iSCSI name.
 - the underlying physical ports (typically Ethernet ports). Ethernet ports names shall use the MAC address.
- 3) Parallel SCSI (SPI) and ATA ports typically do not have names, they are identified by a bus-relative address typically set with jumpers. In configurations where these drives are not shared by multiple hosts, the host-relative name acts as the name.
- 4) CIM port classes do not include NameFormat; the appropriate format is determined by the transport implied by the port subclass.

SCSIProtocolEndpoint represents SCSI protocol running through a port. In many cases, there is one-to-one mapping between SCSIProtocolEndpoint and some subclass of LogicalPort and the name requirements are identical. For iSCSI, there may be multiple Ethernet ports per SCSIProtocolEndpoint instance. The IP address and TCP port number are modeled in IPProtocolEndpoint and TCPProtocolEndpoint. iSCSIProtocolEndpoint Name holds the iSCSI initiator or target name.

SBProtocolEndpoint represents SB protocol running through a port. In many cases, there is a one to-one mapping between SBProtocolEndpoint and some subclass of LogicalPort and the name requirements are identical.

7.5 Guidelines for Storage System Names

Each profile has a ComputerSystem or AdminDomain instance that represents the entire system. There are a variety of standard and proprietary names used to name storage systems. Unlike SCSI logical units and ports, there is no particular name format in common use. There are advantages and disadvantages to certain types of names.

IP addresses have an advantage in human recognition; (e.g., administrators are accustomed to referring to systems by their IP addresses). The downsides are that IP addresses are not necessarily durable (e.g., DHCP) are not necessarily system-wide (e.g., some storage systems have multiple network interfaces), and are not necessarily unique (e.g., NAT allows the same IP address to be used in multiple network zones).

Full Qualified Domain Names are friendlier than IP addresses and may fix the durability issue of IP addresses (e.g., a host name may be constant even when the IP address changes). But storage systems do not necessarily have access to their network names. Network names are typically handled through a central service such as DNS.

When a client application opens a connection to a remote system, it asks the local system to resolve the name to an IP address, the local system redirects the request to the DNS server, the IP address is returned and the client application opens the connection. If the remote system is the storage system, this sequence requires the DNS server to know about the storage system, but not vice-versa. A storage system is only required to know about DNS if software on the storage system acts as a network client using host names. And, like IP addresses, a storage system may have several network interfaces with different FQDNs.

Transport-specific names are specific to a particular storage transport (e.g., Fibre Channel or iSCSI). There are some good standard names (e.g., FC platform names or iSCSI Network Entity names). The disadvantage of transport-specific names is that they are not able to be consistently used on storage systems supporting multiple transports or in configurations with transport bridges (e.g., a client may have no mechanism to issue FC commands to an FC device behind an FC/iSCSI bridge).

SCSI target names solve the transport-specific issue. Before the SAM-3 and SPC-3 standards there was not a standard SCSI system name, however with SPC-3, the Identification Vital Product Data page association value 2 was defined for a target name. At this time, the SPC-3 standard is too new to be in common use. Most storage systems include some vendor-specific way to get a target name, but client is not able to use these names without specific knowledge of the vendor-specific interface.

At this time, no single storage system name format is in common use. The best approach is for implementations to expose several names, along with information that tells the client how to interpret the name. The OtherIdentifyingInfo and IdentifyingDescriptions array properties of ComputerSystem provide the list of names and interpretations. However, IdentifyingDescriptions is not an enumerated type; and as a result, any string is valid from a CIM perspective.

7.6 Standard Formats for Correlatable Names

7.6.1 General

Correlatable names shall be used and formatted consistently. Storage volume names are more complex than other element names (i.e., the same format may be used in different namespaces). For example several common INQUIRY Vital Product Data page names use the IEEE NAA format and as a result a client is not able to correlate names from different namespaces.

7.6.2 Standard Formats for Logical Unit Names

For disks and arrays, multiple name formats are in common use. Table 2 specifies standard formats for storage volume names.

Table 2 - Standard Formats for StorageVolume Names

Description	Format property and value(valuemap)	Format of Name
SCSI VPD page 83 type 3, Association 0, NAA 0101b	NameFormat = NAA(9), NameNamespace = VPD83Type3(1)	NAA name with first nibble of 5. Recommended format (8 bytes long) when the ID is directly associated with a hardware component. Formatted as 16 un-separated upper case hex digits (e.g., '21000020372D3C73')
SCSI VPD page 83, type 3h, Association=0, NAA 0110b	NameFormat = NAA(9), NameNamespace= VPD83Type3(1)	NAA name with first nibble of 6. Recommended format (16 bytes long) when IDs are generated dynamically. Formatted as 32 un-separated upper case hex digits.

Table 2 - Standard Formats for StorageVolume Names

Description	Format property and value(valuemap)	Format of Name
SCSI VPD page 83, type 3h, Association=0, NAA 0010b	NameFormat = NAA(9), NameNamespace = VPD83Type3(1)	NAA name with first nibble of 2. Formatted as 16 un-separated upper case hex digits
SCSI VPD page 83, type 3h, Association=0, NAA 0001b	NameFormat = NAA(9), NameNamespace = VPD83Type3(2)	NAA name with first nibble of 1. Formatted as 16 un-separated upper case hex digits
SCSI VPD page 83, type 2h, Association=0	NameFormat = EUI64(10), NameNamespace = VPD83Type2(3)	Formatted as 16, 24, or 32 un-separated upper case hex digits
SCSI VPD page 83, type 1h, Association=0	NameFormat = T10VID(11), NameNamespace = VPD83Type1(4)	Formatted as 1 to 252 bytes of ASCII.
SCSI VPD page 80, serial number	NameFormat = Other(1), NameNamespace = VPD80(5)	Only if serial number refers to logical units rather than the enclosure. 1-252 ASCII characters
SB I/O Device NED	NameFormat=SBDevice (13), NameNamespace=SB	64 un-separated upper case hex digits. The tag subfield contains CU_image+device_address
SB Token NED	NameFormat=SBToken(14), NameNamespace=SB	64 un-separated upper case hex digits. The tag sub-field contains the CU_image
SCSI Concatenation of Vendor,Product , SerialNumber	NameFormat = SNVM(7), NameNamespace = SNVM(7)	A concatenation of three strings representing the vendor name, product name within the vendor namespace, and serial number within the model namespace. These strings come from SCSI standard INQUIRY response data. Strings are delimited with a '+' and spaces are included. Vendor and Product are fixed length: Vendor ID is 8 bytes, Product is 16 bytes. SerialNumber is variable length and may be up to 252 bytes in length. If one of these fields contains a plus sign, it shall be escaped with a backslash ('\+'). The concatenation is done to provide world-wide uniqueness; clients should not parse this name.

Table 2 - Standard Formats for StorageVolume Names

Description	Format property and value(valuemap)	Format of Name
ATA Concatenation of, Model, SerialNumber	NameFormat=ATA, NameNamespace=ATA	A concatenation of three strings representing the vendor and model names and serial number within the model namespace. The manufacturer name is not based on a specific standard. The model name and serial number strings come from ATA IDENTIFY DEVICE response data. Strings are delimited with a '+' and spaces are included. The vendor is 20 characters, model is 40 characters, and serial number is 20 characters. If one of these fields contains a plus sign, it shall be escaped with a backslash ('\+'). The concatenation is done to provide uniqueness; clients should not parse this name. Note that ATA standards do not require any interface to return a manufacturer ID; many implementations put a manufacturer name in the model string.
FC Node WWN	NameFormat = NodeWWN(8) NameNamespace = NodeWWN(6)	16 un-separated upper case hex digits (e.g., '21000020372D3C73')

Storage volumes may have multiple standard names. A page 83 logical unit identifier shall be placed in the Name property with NameFormat and Namespace set as specified in Table 2. Each additional name should be placed in an element of OtherIdentifyingInfo. The corresponding element in IdentifyingDescriptions shall contain a string from the Values lists from NameFormat and NameNamespace, separated by a semi-colon. For example, an identifier from SCSI VPD page 83 with type 3, association 0, and NAA 0101b - the corresponding entry in IdentifyingDescriptions[] shall be "NAA;VPD83Type3".

For other types of devices, the logical unit name shall be in the Name property; NameFormat and NameNamespace are not valid properties of these other device classes.

7.6.3 Standard Formats for Port Names

Table 3 specifies standard formats for port names.

Table 3 - Standard Formats for Port Names

An IP interface's MAC	Network Port Permanent Address property; no corresponding format property	Six upper case hex bytes, bytes are delimited by colons ':'
World Wide Name (i.e., FC Name_Identifier)	FCPort Permanent Address property; no corresponding format property	16 un-separated upper case hex digits (e.g., '21000020372D3C73')
	ProtocolEndpoint Name property; ConnectionType = 2 (Fibre Channel)	16 un-separated upper case hex digits (e.g., '21000020372D3C73')

Table 3 - Standard Formats for Port Names

An IP interface's MAC	Network Port Permanent Address property; no corresponding format property	Six upper case hex bytes, bytes are delimited by colons ':'
Parallel SCSI Name	SPI Port Name property; no corresponding format property	String - platform-specific name representing the name. Note that this name is only correlatable relative to the system containing the port.
	SCSIProtocolEndpoint Name property; ConnectionType = 3 (Parallel SCSI)	String - platform-specific name representing the name.
iSCSI Port Name	iSCSIProtocolEndpoint Name	< iSCSI node name > + ' i, ' + ISID for initiators, < iSCSI node name > + ' t, ' + TPGT for target ports, where < iSCSI node name > may be any of the standard iSCSI name namespaces (e.g., iqn, eui); and includes the namespace prefix.
SAS Port Names	SASPort Name property; no corresponding format property	SAS Address, 16 un-separated upper case hex digits
	SCSIProtocolEndpoint Name property; ConnectionType = 8 (SAS)	SAS Address, 16 un-separated upper case hex digits
ATA Port Name	ATAPort or SASSATAPort Name property; no corresponding format property	String - platform-specific name representing the name. Note that this name is only correlatable relative to the system containing the port.
	ATAProtocolEndpoint Nameproperty	String - platform-specific name representing the name.

Note that iSCSI Network Portals do not have a single correlatable name. The combination of IPProtocolEndpoint IPv4Address or IPv6Address and TCPProtocolEndpoint PortNumber uniquely identifies the network portal, but since these are two properties, they do not form a correlatable name.

7.6.4 Standard Formats for Fabric Names

A fabric is modeled as AdminDomain. AdminDomain.Name shall hold the fabric name (i.e., WWN) and AdminDomain.NameFormat shall be set to "WWN". AdminDomain.Name shall be formatted as 16 un-separated upper case hex digits.

7.6.5 Standard Formats for Storage System Names

Due to the limited list of possible formats, the Name property is not considered an essential identifier for SMI-S. SMI-S clients should use OtherIdentifyingInfo property as described in Table 4.

Providers shall supply at least one Durable or Correlatable Name as an element in the IdentifyingDescriptions[] array. The corresponding array elements of OtherIdentifyingInfo[] shall include a value from Table 4 for all elements of IdentifyingDescriptions[]. The elements in the IdentifyingDescriptions array are strings and may contain white

space between words. Whenever white-space appears, it shall consist of a single blank; other white-space characters and multiple consecutive blanks shall not be used.

At least one of the values in IdentifyingDescriptions[] shall be something other than “SCSI Vendor Specific Name” or “Other Vendor Specific Name”.

OtherIdentifyingInfo[0] should be assigned the most preferable name by the instrumentation.

In all cases, if the name is returned to the instrumentation in binary, the corresponding entry in OtherIdentifyingInfo holds an upper-case hexadecimal-encoded representation of the value returned. Standard names defined in binary are called out in Table 4.

Other ComputerSystem properties should be set as follows:

Name is a CIM key and shall be unique for ComputerSystem instances within the CIM namespace. SMI-S clients should not assume Name is either durable or correlatable.

NameFormat is an enumerated type describing the Name property. Only a few of the defined values are appropriate for storage systems. Use “IP” if Name is derived from an IP address of Fully Qualified Domain Name. Use “HID” if Name is derived from a hardware ID. Use “OID” if Name is a unique ID determined by some unique ID generating logic.

ElementName is a friendly name; SMI-S clients should not assume that ElementName is unique, correlatable, or durable since a customer may provide the same info for multiple systems.

Table 4 - Standard Formats for Storage System Names

IdentifyingDescriptions [x] value	Description		Format of OtherIdentifyingInfo[x]
T10 Target Name Type 1	An identifier from a Identification Vital Product Data page response with Association equal to 2	Type 1 (T10)	1 to 252 bytes of ASCII
T10 Target Name Type 2		Type 2 (EUI)	16, 24, or 32 un-separated upper case hex digits (e.g., '21000020372D3C73')
T10 Target Name Type 3		Type 3 (NAA)	16 or 32 un-separated upper case hex digits (e.g., '21000020372D3C73')
T10 Target Name Type 8		Type 8 (SCSI Names)	iSCSI Names (see 7.8)
T11 FC-GS-4 Platform Name	A platform name as defined in T11 FC-GS-4 standard		Up to 508 hex digits (254 bytes) as specified by T11 FC-GS-4 subclause on Platform Name. Format as unseparated as hex digits. Platform Name Format Byte shall be included.
T11 RNID Name	The sixteen byte Vendor Unique name from the General Topology Discovery format RNID response as defined in T11 FC LS standard. This name format should only be used if the storage system supports RNID General Topology Discovery and provides a meaning system identifier in the Vendor Unique field.		32 unseparated hex digits.

Table 4 - Standard Formats for Storage System Names (Continued)

Identifying Descriptors [x] value	Description	Format of Other Identifying info[x]
iSCSI Network Entity Name	An iSCSI Network Entity name.	iSCSI Names (see 7.8)
Ipv4 Address	An IP V4 name	Four decimal bytes delimited with dots ('.')
Ipv6 Address	An IP V6 name	<p>'x:x:x:x:x:x:x', where the 'x's are the uppercase hexadecimal values of the eight 16-bit pieces of the address.</p> <p>Examples: 'FEDC:BA98:7654:3210:FEDC:BA98:7654:3210', '1080:0:0:0:8:800:200C:417A'</p> <p>Leading zeros in individual fields should not be included and there shall be at least one numeral in every field. (This format is compliant with RFC 4291.) In addition, omitting groups of zeros or using dotted decimal format for an embedded IPv4 address is prohibited.</p>
Fully Qualified Domain Name	A fully qualified domain name.	A legal DNS name (fully qualified) consisting of strings delimited by periods.
Node WWN	The Fibre Channel Node WWN. The provider shall assure that the same Node WWN shall be available through all FC ports within a target device.	16 un-separated upper case hex digits (e.g., '21000020372D3C73')
T10 Unit Serial Number VPD page	SCSI Inquiry VPD page 80 response is a serial number This name may be unique for a specific logical unit or for the target (e.g., storage system). These names are only valid if the instrumentation is certain that all logical units in a system return the same value. Since there is no mechanism to test whether the value is unique per target or per logical unit, this value is not interoperably correlatable and should not be used	1-252 ASCII characters

Table 4 - Standard Formats for Storage System Names (Continued)

Identifying Descriptions [x] value	Description		Format of Other Identifying info[x]
SCSI Vendor Specific Name	This is a name accessible through a vendor-specific SCSI command	A client with a priori knowledge may be able to correlate this based on vendor and Product IDs.	unknown
Other Vendor Specific Name	This is a name accessible through some non-SCSI vendor-specific interface.		unknown

7.6.6 Operating System Device Names

Each operating system has different conventions for naming devices. Many operating systems provide multiple names for the same device instance. In this version of the specification, operating system device name formats are recommended.

The case of names specified by operating system interfaces shall be preserved.

Operating system device names are unique within the namespace of the scoping system and are not unique between systems.

Table 5 specifies the format for names of tape devices.

Table 5 - Standard Operating System Names for Tape Devices

Operating System	Format	Notes
AIX	/dev/rmtX	X represents a hexadecimal number and may be more than one character
HP-UX	/dev/rmn/Xm	X represents a hexadecimal number and may be more than one character
Linux	/dev/stX	X represents one or two lower case alphabetic characters
Solaris	/dev/rmt/Xn	X represents a hexadecimal number and may be more than one character
Windows	\\.\TAPEX	X represents a decimal number

Some operating systems treat disk partitions as virtual devices; applications operate on partitions as if they were disks. The model requires two classes for each partition, LogicalDisk and GenericDiskPartition. Other operating systems allow applications to operate on the entire disk without partitions. Linux allows both.

Table 6 specifies the format for LogicalDisk.Name of disk partitions

Table 6 - LogicalDisk.Name for disk partitions

Operating System	Format	Notes
Linux	dev/sdXY or /dev/hdXY	where X represents one or two lower case alphabetic characters and Y represents an integer between 1 and 15
Solaris	/dev/dsk/cXtXdXsX	X represents one or two lower case alphabetic characters
WIndows	C: or the file name of mount point	C represents an uppercase letter
zSeries	CC:SS:DDDD or CC:DDDD	CC represents a Channel Subsystem Identifier, SS is a subchannel set (within the channel subsystem), and DDDD is the device number. SS is optional for subchannel set zero.

Table 7 specifies the format for GenericDiskParition.Name and DeviceId properties for disk partitions

Table 7 - GenericDiskParition.Name for disk partitions

Operating System	Format	Notes
Linux	sdXY or hdXY	X represents one or two lower case alphabetic characters
Solaris	/dev/dsk/cXtXdXsX	where X represents one or two lower case alphabetic characters and Y represents an integer between 1 and 15
WIndows	Disk #X, Partition #X	X represents a decimal digit

Table 8 specifies the format for LogicalDisk.Name for unpartitioned disks.

Table 8 - Standard Operating System Names for Unpartitioned Disks

Operating System	Format	Notes
AIX	/dev/hdiskX	X represents a hexadecimal number and may be more than one character
HP-UX	/dev/dsk/cXtYdZ	X, Y, and Z represents hexadecimal number and may be more than one character in length
Linux	/dev/sdX or /dev/hdX	X represents one or two lower case alphabetic characters
Windows	\\.PHYSICALDRIVEx	x represents a a decimal number and may be more than one character

7.6.7 Case Sensitivity

Names and NameFormats are case sensitive and the cases provided in Table 8 shall be used. If not otherwise specified, uppercase should be used.

7.7 Testing Equality of correlatable Names

The implementation shall only compare objects of the same class or parent class. For objects that do not require the use of additional properties, a simple direct comparison is sufficient, providing the format for the mandatory correlatable name as identified in this section or the specific profile is adhered to.

For objects that do require the use of additional properties (e.g., NameFormat), the correlatable names of objects representing the same entity should compare positively, negatively, or indicate clearly when a comparison is ambiguous:

- If the two objects have the same NameFormat and Name, then they refer to the same resource.
- If the two objects have the same NameFormat and different Names, then they refer to different resources.
- If the two objects have different NameFormats, whether the Names are the same or different, then it is unknown whether they refer to the same resource.

This reduces the possibility that a match is missed by a string equals comparison simply because of an incompatibility of formats rather than non-equality of the data.

7.8 iSCSI Names

The iSCSI standards define three text formats for names that apply to various iSCSI elements. The three formats are: iSCSI qualified name (iqn), IEEE Extended Unique Identifier (eui), and ANSI T10 NAA. The format is included in the name as a three-letter prefix. The three formats are explained in more detail.

The iSCSI qualified name (iqn) format is defined in [iSCSI] and contains (in order):

- 1) 1 - The string "iqn."
- 2) 2 - A date code specifying the year and month in which the organization registered the domain or sub-domain name used as the naming authority string.
- 3) 3 - The organizational naming authority string, which consists of a valid, reversed domain or subdomain name.

Optionally, a ':', followed by a string of the assigning organization's choosing, which shall make each assigned iSCSI name unique.

Figure 14 contains examples of iSCSI-qualified names that may be generated by "EXAMPLE Storage, Inc."

Type	Date	Organizational Naming Auth	Subgroup Naming Authority and/or string Defined by Org. or Local Naming Authority
iqn.	2001-04	com.example	diskarrays-sn-a8675309
iqn.	2001-04	com.example	
iqn.	2001-04	com.example	storage.tape1.sys1.xyz
iqn.	2001-04	com.example	storage.disk2.sys1.xyz

Figure 14 - iSCSI Qualified Names (iqn) Examples

The IEEE Registration Authority provides a service for assigning globally unique identifiers [EUI]. The EUI-64 format is used to build a global identifier in other network protocols.

The format is "eui." followed by an EUI-64 identifier. Figure 15 contains an example.

```

Type  EUI-64 identifier (ASCII-encoded hexadecimal)
+---+-----+
|  ||                |
eui.02004567A425678D

```

Figure 15 - iSCSI EUI Name Example

Type "naa." - Network Address Authority

The ANSI T10 FC-FS standard defines a format for constructing globally unique identifiers [FC-FS] referred to as an Network Address Authority (NAA) format. The iSCSI name format is "naa." followed by an NAA identifier (ASCII-encoded hexadecimal digits).

Figure 16 contains an example of an iSCSI name with a 64-bit NAA value: type NAA identifier (ASCII-encoded hexadecimal).

```

+---+-----+
|  ||                |
naa.52004567BA64678D

```

Figure 16 - iSCSI 64-bit NAA Name Example

Figure 17 contains an example of an iSCSI name with a 128-bit NAA value: type NAA identifier (ASCII-encoded hexadecimal).

```

+---+-----+
|  ||                |
naa.62004567BA64678D0123456789ABCDEF

```

Figure 17 - iSCSI 128-bit NAA Name Example

iSCSI names are composed only of displayable characters. iSCSI names allow the use of international character sets but are not case sensitive. No whitespace characters are used in iSCSI names.

EXPERIMENTAL

Clause 8: Standard Messages

8.1 Overview

Management of computer resources is, at times, fraught with exceptional conditions. SMI-S provides the means by which storage related computing resources can be controlled, configured, and, to some extent, monitored. This clause defines standard messages used in reporting the nature of these exceptional conditions. Standard Messages are the expression of exceptional conditions in a managed device or application in a standard form. In other words, the indication of this condition as a standard message enables a client application that relies solely on SMI-S for instrumentation to take meaningful action in response.

There are two types of SMI-S enabled client applications supported by standard messages. The first type actively configures and controls. It requires the details why these types of operations failed to complete successfully. The second type of client application is a passive observer of state changes from the SMI-S Agent. It is solely an observer.

Failures in active management may arise for three reasons. The first type of failure is caused by invalid parameters or an invalid combination of parameters to an extrinsic or intrinsic CIM Operation. The second type of failure may also be caused by reasons other than the way in which the operation was requested of the SMI-S agent. The third type of failure may be result from an exception condition in the WBEM Infrastructure itself.

The monitoring client waits for indications of exception condition on the device or application it is monitoring.

A CIM Operations may be successful and return a response or they may be unnecessarily and return an error. The error is the combination of a standard CIM status code, like CIM_ERR_FAILED, a description, and Error instance. This clause uses the term *Error* for the Error instance returned.

A particular combination of state changes within the computer resource may arise from a single condition. The profile, subprofile, or package designers may choose to indicate the condition directly. This indication can be sent to the client, asynchronously, as a AlertIndication instance. This clause uses the term *Alert* for the AlertIndication instance. The combination of the standard message and the enclosing vehicle is called a standard event.

See *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6 Clause 25*., "Health Package" for further details on this mechanism.

The Errors and Alerts produced need to be interoperability interpreted by the client application that receives them. Without such interoperability, the client developer would behavior details of the computer resource in question from other sources than SMI-S. This situation is undesirable for functionality specified in SMI-S because it means that the functionality specification is incomplete.

Some types of exceptional conditions may be both the Error resulting from some CIM Operation and an Alert, like 'system is shutting down'. The same standard message should be conveyed either an Error or an Alert such that both types of clients can interpret the indication in the same manner. Additionally, these types of exceptional conditions may be indicated from a read or write CIM Operation.

8.2 Required Characteristics of Standard Messages

8.2.1 Declaring and Producing Standard Messages

Standard Messages are defined in registries. Each registry is the collection of standard messages defined by a particular working group. In the case of SNIA, the registry is defined by particular working groups. Each working group works on a part or domain of the storage management problem. Each message as a unique id within the content of an owning organization, SNIA in this case, and working group.

Each message in the registry shall define values for the five message properties, OwningEntity, MessageID, Message, MessageArguments, and MessageFormatString. Since registries are a collection of messages and each registry is defined within the context of an owning entity, the owning entity is implied.

The message, as conveyed in an Error or Alert, and received by a client, shall contain the OwningEntity, MessageID, Message, and MessageArguments. See *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6 25.1.3, "Standard Events"* in the Health Package.

When the Message is produced, the variables defined in the MessageFormatString are replaced with the values from the MessageArguments array in the order in which the variables are defined. The MessageArguments array is an array of strings. So the implementation shall coerce the value in its native CIM data type to a string before adding that value to the MessageArguments. A client may coerce that value back to its native data type using the string coercion rules for each CIM data type.

An argument present in the MessageArguments array may itself be an array. The coercion of this array argument to a string element in the MessageArgument shall result in each value of the array argument to be delimited in the resulting string by a comma. If a value within the array argument contains a whitespace, then the value of that element shall appear in the MessageArgument element contained within matching double quotes in the resulting common delimited list of array argument elements. The resulting comma delimited list of array arguments elements shall contain no whitespace characters other than those that are part of an element value.

Neither the Message nor the MessageArguments shall contain non-printable characters other than the whitespace.

The Message shall be localized in the language requested by the client. See the CIM Operations specification, version 1.2, for details on internationalization with WBEM.

A Standard Message may be conveyed with an Error or an Alert. The omission of specific values for the other properties in the Error or Alert instance does not imply that this message may not be conveyed in the omitted form.

Table 9, "Example Standard Message Declaration" is an example of a Standard Message declaration.

Table 9 - Example Standard Message Declaration

Message Property	Value
OwningEntity	SNIA
MessageID	MP5
MessageFormatString"	Parameter <Position> of the <Method Type> method, <Method Name>, is invalid producing <Status Code>. <Additional Status>
MessageArguments	Position: The position the errant argument appears in the declaration of the method, from left to right. Method Type: intrinsic or extrinsic Method Name Status Code: CIM Status Code <status code> Additional Status: Additional circumstances describing the error (ex. Parameter out of range).

Given the following method declaration:

```
uint32 RequestStateChange(
    [IN, Description ("..."),
    ValueMap { "2", "3", "4", "5", "6", "7..32767",
    "32768..65535" },
```

```

        Values { "Start", "Suspend", "Terminate", "Kill", "Service",
                "DMTF Reserved", "Vendor Reserved" }
    uint16 RequestedState,
        [IN, Description ("...")]
    datetime TimeoutPeriod);
    
```

A client makes the following call

```
RequestStateChange("1", null);
```

"1" is an invalid RequestedState. Therefore, the target of the CIM Operations will produce a Error.

Table 10, "Example Standard Message Values" is an example of Standard Message values.

Table 10 - Example Standard Message Values

Message Property	Value
OwningEntity	SNIA
MessageID	MP5
Message	Parameter 0 of the extrinsic method, RequestStateChange, is invalid producing CIM_ERR_INVALID_PARAMETER CIM Error. Parameter out of range.
MessageArguments	"0" "extrinsic" RequestStateChange "CIM_ERR_INVALID_PARAMETER" "Parameter out of range"

8.3 Message Registry

8.3.1 Common Element Messages

8.3.1.1 Message: Redundancy

Owning Entity: SNIA

Message ID: Core1

Message Format String: <Device Type> <Device Unique Identifier> had redundancy failure for <Component Type> at <Component Location Or Identifier>

A message indicating a redundancy failure in a set of redundant components in a device. Table 11 describes the message arguments.

Table 11 - Redundancy Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA

Table 11 - Redundancy Message Arguments

Message Argument	Data Type	Description	Possible Values
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
Component Type	string	The type of component a redundancy failure has occurred for. Typically the string would contain one of the following: "Power Component", "Fan Component", "Board Component", "Cross Bar", "System Clock"	Power Component
			Fan Component
			Board Component
			Cross Bar
			System Clock
Communications Port			
Component Location Or Identifier	string	Location or identifier of the component	

Table 12 describes the alerts that are associated with this message.

Table 12 - Redundancy Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The system containing the device.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.2 Message: Environmental

Owning Entity: SNIA

Message ID: Core2

Message Format String: <Device Type> <Device Unique Identifier> had an environmental problem of type <SensorType> of <Environmental Issue> <Sensor Location Or Identifier>

A message indicating an environmental issue with a device. Table 13 describes the message arguments.

Table 13 - Environmental Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array
			Tape Library
			Drive
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
SensorType	string	The sensor type.	temperature
			humidity
Environmental Issue	string	The environmental issue.	
Sensor Location Or Identifier	string	Location or identifier of the Sensor	

Table 14 describes the alerts that are associated with this message.

Table 14 - Environmental Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		Environmental Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.3 Message: FRU Operation

Owning Entity: SNIA

Message ID: Core3

Message Format String: <Device Type> <Device Unique Identifier> had a Field Replaceable Unit (FRU) <The FRU Operation> on <FRU Type> at <FRU Location Or Identifier>

A message indicating an manual operation occurred with a Field Replaceable Unit (FRU) that resulted in a change. Table 15 describes the message arguments.

Table 15 - FRU Operation Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
The FRU Operation	string	The operation on the FRU that is the basis of the message	removed
			added
			replaced
			incompatible
FRU Type	string	The Type of FRU	
FRU Location Or Identifier	string	Location or the Identifier of the FRU	

Table 16 describes the alerts that are associated with this message.

Table 16 - FRU Operation Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.4 Message: Password change

Owning Entity: SNIA

Message ID: Core4

Message Format String: <Device Type> <Device Unique Identifier> password has change for user <User Identification>

A message indicating a user or account password has change. Table 17 describes the message arguments.

Table 17 - Password change Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
User Identification	string	User or Account Identification	

Table 18 describes the alerts that are associated with this message.

Table 18 - Password change Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.5 Message: User or Account Operation

Owning Entity: SNIA

Message ID: Core5

Message Format String: <Device Type> <Device Unique Identifier> user <User Identification> <User Operation>

A message indicating a user or account password has added, removed, or disabled. Table 19 describes the message arguments.

Table 19 - User or Account Operation Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
User Identification	string	User or Account Identification	

Table 19 - User or Account Operation Message Arguments

Message Argument	Data Type	Description	Possible Values
User Operation	string	Operation on User	removed
			disabled
			added

Table 20 describes the alerts that are associated with this message.

Table 20 - User or Account Operation Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		Security Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.6 Message: User Login

Owning Entity: SNIA

Message ID: Core6

Message Format String: <Device Type> <Device Unique Identifier> user <User> <Login Operation>

A message indicating user or account login activity including logging into or off of a device. Table 21 describes the message arguments.

Table 21 - User Login Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
User	string	The user or account name	
Login Operation	string	Operation on User	logged in
			logged out

Table 22 describes the alerts that are associated with this message.

Table 22 - User Login Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The object name must reference the top-most computer system that is shutting down. If the computer system is cluster, then the cluster computer system must be referenced.
ALERT_TYPE	Y		Security Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.7 Message: Proxy Agent Device Communication

Owning Entity: SNIA

Message ID: Core7

Message Format String: Agent <Agent Identifier> <Agent Connectivity> communication with <Device Type> <Device Unique Identifier>

If an agent is acting as a proxy to a device, this message is used if the connection is lost between the proxy and the device. Table 23 describes the message arguments.

Table 23 - Proxy Agent Device Communication Message Arguments

Message Argument	Data Type	Description	Possible Values
Agent Identifier	string	An identifier for the SMI Agent	
Agent Connectivity	string	A description for the connectivity	lost
			regained
Device Type	string	A description of the type of element	Switch
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	

Table 24 describes the alerts that are associated with this message.

Table 24 - Proxy Agent Device Communication Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.8 Message: Port Status Changed

Owning Entity: SNIA

Message ID: Core8

Message Format String: FC Port <Port Identifier> in <Device Type> <Device Unique Identifier> status changed to <Port Status>

The fabric has detected a change in status of a fibre channel port in the fabric. Table 25 describes the message arguments.

Table 25 - Port Status Changed Message Arguments

Message Argument	Data Type	Description	Possible Values
Port Identifier	string	The Fibre Channel Port Name (WWN).	
Device Type	string		Switch HBA Array Fabric
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
Port Status	string	Fibre Channel Port Status. This should be the same value as the OperationalStatus for the FCPort.	

Table 26 describes the alerts that are associated with this message.

Table 26 - Port Status Changed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.9 Message: Datacheck Error

Owning Entity: SNIA

Message ID: Core9

Message Format String: <Device Type> <Device Unique Identifier> data check (<Data Check Type>

A data check error occurred on a device. The error could be a checksum error, CRC error, or some other kind of error where there was some determination that the data transmitted or stored was not correct. Table 27 describes the message arguments.

Table 27 - Datacheck Error Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
Data Check Type	string	The type of data check that occurred.	Switch
			CRC

Table 28 describes the alerts that are associated with this message.

Table 28 - Datacheck Error Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.10 Message: User Login Failure

Owning Entity: SNIA

Message ID: Core10

Message Format String: <Device Type> <Device Unique Identifier> user <User> had login failure.

A message indicating user or account login failure into a device. Table 29 describes the message arguments.

Table 29 - User Login Failure Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Type	string	A description of the type of element	Switch
			HBA
			Array

Table 29 - User Login Failure Message Arguments

Message Argument	Data Type	Description	Possible Values
Device Unique Identifier	string	An identifier for the device (host, array, switch, etc.).	
User	string	The user or account name	

Table 30 describes the alerts that are associated with this message.

Table 30 - User Login Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The object name must reference the top-most computer system that is shutting down. If the computer system is cluster, then the cluster computer system must be referenced.
ALERT_TYPE	Y		Security Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.11 Message: Drive not responding

Owning Entity: SNIA

Message ID: Core12

Message Format String: <Type of Drive> drive is not responding. Drive Identifier: <Device Unique Identifier>

A message indicating a drive is not responding to I/O commands. Table 31 describes the message arguments.

Table 31 - Drive not responding Message Arguments

Message Argument	Data Type	Description	Possible Values
Type of Drive	string	Type of drive not responding.	Disk
			Tape
			CD
			DVD
Device Unique Identifier	string	An identifier for the drive.	

Table 32 describes the alerts that are associated with this message.

Table 32 - Drive not responding Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		Reference to the drive
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.12 Message: Cooling Fan Failure

Owning Entity: SNIA

Message ID: Core13

Message Format String: Fan failure.

Table 33 describes the alerts that are associated with this message.

Table 33 - Cooling Fan Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.13 Message: Power Supply Failure

Owning Entity: SNIA

Message ID: Core14

Message Format String: Power supply unit failure.

Table 34 describes the alerts that are associated with this message.

Table 34 - Power Supply Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.14 Message: Drive Power Consumption

Owning Entity: SNIA

Message ID: Core15

Message Format String: Power consumption of the drive is outside specified range.

Table 35 describes the alerts that are associated with this message.

Table 35 - Drive Power Consumption Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.15 Message: Drive Voltage

Owning Entity: SNIA

Message ID: Core17

Message Format String: Drive voltage limits exceeded.

Table 36 describes the alerts that are associated with this message.

Table 36 - Drive Voltage Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.16 Message: Predictive Failure

Owning Entity: SNIA

Message ID: Core18

Message Format String: Predictive failure of drive hardware.

Table 37 describes the alerts that are associated with this message.

Table 37 - Predictive Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.1.17 Message: Diagnostics Required

Owning Entity: SNIA

Message ID: Core19

Message Format String: The drive may have a hardware fault that may be identified by extended diagnostics (i.e., SEND DIAGNOSTIC command).

Table 38 describes the alerts that are associated with this message.

Table 38 - Diagnostics Required Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.2 Common Protocol Messages

8.3.2.1 Message: Authorization Failure

Owning Entity: SNIA

Message ID: MP1

Message Format String: <Type of Operation> Access is Denied

Table 39 describes the message arguments.

Table 39 - Authorization Failure Message Arguments

Message Argument	Data Type	Description	Possible Values
Type of Operation	string	Type of operation attempted.	Creation
			Modification
			Deletion
			Execution

Table 40 describes the error properties.

Table 40 - Error Properties for Authorization Failure

Property	Value	Description
CIMSTATUSCODE	2 (CIM_ERR_ACCESS_DENIED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	A reference to the object to whom access is requested.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.2 Message: Operation Not Supported

Owning Entity: SNIA

Message ID: MP2

Message Format String: <CIM Operation> is not supported.

Table 41 describes the message arguments.

Table 41 - Operation Not Supported Message Arguments

Message Argument	Data Type	Description	Possible Values
CIM Operation	string		GetClass
			GetInstance
			DeleteClass
			DeleteInstance
			CreateClass
			CreateInstance
			ModifyClass
			ModifyInstance
			EnumerateClasses
			EnumerateInstances
			EnumerateInstanceNames
			ExecQuery
			Associators
			AssociatorNames
References			
ReferenceNames			

Table 41 - Operation Not Supported Message Arguments

Message Argument	Data Type	Description	Possible Values
			GetProperty
			SetProperty
			GetQualifier
			SetQualifier
			DeleteQualifier
			EnumerateQualifier

8.3.2.3 Message: Property Not Found

Owning Entity: SNIA

Message ID: MP3

Message Format String: <Property Name> property was not found in the <Class name> class.

Table 42 describes the message arguments.

Table 42 - Property Not Found Message Arguments

Message Argument	Data Type	Description	Possible Values
Property Name	string	The property name is specified as it was passed by the client.	
Class name	string	The property name is specified as it was passed by the client.	

8.3.2.4 Message: Invalid Query

Owning Entity: SNIA

Message ID: MP4

Message Format String: Query language is not supported. The query language supported are <Supported Query Languages>

Table 43 describes the message arguments.

Table 43 - Invalid Query Message Arguments

Message Argument	Data Type	Description	Possible Values
Supported Query Languages	string		

8.3.2.5 Message: Parameter Error

Owning Entity: SNIA

Message ID: MP5

Message Format String: Parameter <Position> of the <Method Type> method, <Method Name> , is invalid producing <Status Code> . <Additional Status>

Table 44 describes the message arguments.

Table 44 - Parameter Error Message Arguments

Message Argument	Data Type	Description	Possible Values
Position	uint16	The position the errant argument appears in the declaration of the method, from left to right.	
Method Type	string		extrinsic
			intrinsic
Method Name	string		
Status Code	string		no
			CIM Status Code: Add status code number after the above
Additional Status	string		parameter value out of range
			invalid combination
			null parameter is not permitted
			non-null value is not permitted
			empty string is not permitted
			empty array is not permitted

Table 45 describes the error properties.

Table 45 - Error Properties for Parameter Error

Property	Value	Description
CIMSTATUSCODE	4 (CIM_ERR_INVALID_PARAMETER)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	It is discouraged from specifying any reference here.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.6 Message: Query Syntax Error

Owning Entity: SNIA

Message ID: MP6

Message Format String: Syntactical error on query: <Errant Query Components> <Syntax Errors>

Table 46 describes the message arguments.

Table 46 - Query Syntax Error Message Arguments

Message Argument	Data Type	Description	Possible Values
Errant Query Components	string	The parts of the query that are in error with a carrot '^' in front of text that is in error	
Syntax Errors	string	The syntax errors for each of the query components in the previous argument. The two arrays are to match element to element.	

Table 47 describes the error properties.

Table 47 - Error Properties for Query Syntax Error

Property	Value	Description
CIMSTATUSCODE	4 (CIM_ERR_INVALID_QUERY)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	It is discouraged from specifying any reference here.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.7 Message: Query Too Expensive

Owning Entity: SNIA

Message ID: MP7

Message Format String: Query is too expensive because the <Rejection Reason>

Table 48 describes the message arguments.

Table 48 - Query Too Expensive Message Arguments

Message Argument	Data Type	Description	Possible Values
Rejection Reason	string		result set will be too big
			query will take too much computing resources to process

Table 49 describes the error properties.

Table 49 - Error Properties for Query Too Expensive

Property	Value	Description
CIMSTATUSCODE	4 (CIM_ERR_INVALID_QUERY)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	It is discouraged from specifying any reference here.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.8 Message: Class or Property Invalid in Query

Owning Entity: SNIA

Message ID: MP8

Message Format String: Invalid <Invalid Query Component>

Table 50 describes the message arguments.

Table 50 - Class or Property Invalid in Query Message Arguments

Message Argument	Data Type	Description	Possible Values
Invalid Query Component	string	This argument shall contain the 'class name' or 'class name'. 'property name'	

Table 51 describes the error properties.

Table 51 - Error Properties for Class or Property Invalid in Query

Property	Value	Description
CIMSTATUSCODE	4 (CIM_ERR_INVALID_QUERY)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	It is discouraged from specifying any reference here.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.9 Message: Invalid Join in Query

Owning Entity: SNIA

Message ID: MP9

Message Format String: Invalid join clause: <Invalid Join Clause>

Table 52 describes the message arguments.

Table 52 - Invalid Join in Query Message Arguments

Message Argument	Data Type	Description	Possible Values
Invalid Join Clause	string	This argument shall contain the entire join clause that is in error.	

Table 53 describes the error properties.

Table 53 - Error Properties for Invalid Join in Query

Property	Value	Description
CIMSTATUSCODE	4 (CIM_ERR_INVALID_QUERY)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	It is discouraged from specifying any reference here.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.10 Message: Unexpected Hardware Fault

Owning Entity: SNIA

Message ID: MP10

Message Format String: Call technical support and report the following error number has occurred, <Hardware Error>

Table 54 describes the message arguments.

Table 54 - Unexpected Hardware Fault Message Arguments

Message Argument	Data Type	Description	Possible Values
Hardware Error	sint32	Vendor specific hardware error. Use this error, only when all other standard messages can not cover this condition.	

Table 55 describes the error properties.

Table 55 - Error Properties for Unexpected Hardware Fault

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required

Table 55 - Error Properties for Unexpected Hardware Fault

Property	Value	Description
ERROR_SOURCE	It is discouraged from specifying any reference here.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.2.11 Message: Too busy to respond

Owning Entity: SNIA

Message ID: MP11

Message Format String: WBEM Server is <Adverse Condition> to respond.

Table 56 describes the message arguments.

Table 56 - Too busy to respond Message Arguments

Message Argument	Data Type	Description	Possible Values
Adverse Condition	string		too busy
			initializing

8.3.2.12 Message: Shutdown Started

Owning Entity: SNIA

Message ID: MP12

Message Format String: The computer system is shutting down in <seconds to shutdown> seconds.

Table 57 describes the message arguments.

Table 57 - Shutdown Started Message Arguments

Message Argument	Data Type	Description	Possible Values
seconds to shutdown	uint32	The number of seconds before the system is shutdown.	

Table 58 describes the alerts that are associated with this message.

Table 58 - Shutdown Started Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The object name must reference the top-most computer system that is shutting down. If the computer system is cluster, then the cluster computer system must be referenced.

Table 58 - Shutdown Started Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y	5	Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.2.13 Message: Component overheat

Owning Entity: SNIA

Message ID: MP13

Message Format String: A component has overheated. <Component Type>

Table 59 describes the message arguments.

Table 59 - Component overheat Message Arguments

Message Argument	Data Type	Description	Possible Values
Component Type	string		The entire device is affected. Device wide failure has already or can be expected shortly.
			Only a single component is affected. Corrective action may be taken.

Table 60 describes the error properties.

Table 60 - Error Properties for Component overheat

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	6 (Environment Error)	Existence is required
ERROR_SOURCE	The object name must reference the physical element most affected by the over temperature message.	Existence is required
PERCEIVED_SEVERITY	4 (High)	Existence is required

Table 61 describes the alerts that are associated with this message.

Table 61 - Component overheat Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The object name must reference the physical element most affected by the over temperature message.

Table 61 - Component overheat Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y	6	Environmental Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.2.14 Message: WBEM Management Interface is not available

Owning Entity: SNIA

Message ID: MP14

Message Format String: The management interface for the device is not available.

8.3.2.15 Message: Device Failover

Owning Entity: SNIA

Message ID: MP15

Message Format String: Management interface is active on different device at the following URI, <URI>

Table 62 describes the message arguments.

Table 62 - Device Failover Message Arguments

Message Argument	Data Type	Description	Possible Values
URI	string		

8.3.2.16 Message: Functionality is not licensed

Owning Entity: SNIA

Message ID: MP16

Message Format String: Functionality requested is not licensed. The following license is required, <Required License Name>

Table 63 describes the message arguments.

Table 63 - Functionality is not licensed Message Arguments

Message Argument	Data Type	Description	Possible Values
Required License Name	string		

Table 64 describes the error properties.

Table 64 - Error Properties for Functionality is not licensed

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Reference to top most Computer System.	Existence is required
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.2.17 Message: Invalid Property Combination during instance creation or modification

Owning Entity: SNIA

Message ID: MP17

Message Format String: The instance contains an invalid combination of properties. The <Errant Property Name> property may not have the value, <Errant Property Value> , when the <Existing Property Name> property has value, <Existing Property Value>

Table 65 describes the message arguments.

Table 65 - Invalid Property Combination during instance creation or modification Message Arguments

Message Argument	Data Type	Description	Possible Values
Errant Property Name	string	The name of the property is primary reason for the rejection of this instance.	
Errant Property Value	string	The invalid property value, coerced as a string.	
Existing Property Name	string	The property whose value has to be set in some way before or regardless of the "Errant Property Name" property. For example, property A of value X may be compatible with property B with value Y. But, property B may have had value Y prior to property A having a value or value X. Or, property B may be a key and must logically have a value before any other property set operation is considered.	
Existing Property Value	string		

Table 66 describes the error properties.

Table 66 - Error Properties for Invalid Property Combination during instance creation or modification

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Nothing to reference.	Existence is discouraged
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.2.18 Message: Property Not Found

Owning Entity: SNIA

Message ID: MP18

Message Format String: <Errant Property Name> property was not found in class <Class Name used in Operation>

Table 67 describes the message arguments.

Table 67 - Property Not Found Message Arguments

Message Argument	Data Type	Description	Possible Values
Errant Property Name	string	The name of the property provided in a instance related CIM Operation that simply does not exist in the class as indicated by the class name.	
Class Name used in Operation	string	The class name used in the CIM Operation as stated directly as a method parameters or as part of a CIM Object Name (CIM Object Path).	

Table 68 describes the error properties.

Table 68 - Error Properties for Property Not Found

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Reference the class in question.	Existence is required
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.2.19 Message: Proxy Can Not Connect

Owning Entity: SNIA

Message ID: MP19

Message Format String: Proxy CIM provider can not connect. <Reason for Connection Failure>

Table 69 describes the message arguments.

Table 69 - Proxy Can Not Connect Message Arguments

Message Argument	Data Type	Description	Possible Values
Reason for Connection Failure	string	The reason for the connection failure.	Authentication Failure
			Authorization Failure
			Communications Failure

Table 70 describes the error properties.

Table 70 - Error Properties for Proxy Can Not Connect

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Nothing to reference.	Existence is discouraged
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.2.20 Message: Not Enough Memory

Owning Entity: SNIA

Message ID: MP20

Message Format String: <Method Type> method <Method Name> can not be completed because of lack of memory.

Table 71 describes the message arguments.

Table 71 - Not Enough Memory Message Arguments

Message Argument	Data Type	Description	Possible Values
Method Type	string		intrinsic

Table 71 - Not Enough Memory Message Arguments

Message Argument	Data Type	Description	Possible Values
			extrinsic
Method Name	string	The method name. If the method is an intrinsic method, provide the CIM Operation Name, e.g. EnumerateInstances. If the method is an extrinsic method, i.e. InvokeMethod, then provide the method name in the class that was invoked.	

Table 72 describes the error properties.

Table 72 - Error Properties for Not Enough Memory

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Nothing to reference.	Existence is discouraged
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.2.21 Message: Object Already Exists

Owning Entity: SNIA

Message ID: MP21

Message Format String: Object already exists.

Table 73 describes the error properties.

Table 73 - Error Properties for Object Already Exists

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Reference to the already existing zone element.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3 Storage Messages

8.3.3.1 Message: Device Not ready

Owning Entity: SNIA

Message ID: DRM1

Message Format String: Device <Device ID> not ready because of <StatusOrStatus> state or status.

Table 74 describes the message arguments.

Table 74 - Device Not ready Message Arguments

Message Argument	Data Type	Description	Possible Values
Device ID	string	LogicalDevice.DeviceID, PhysicalElement.Tag, or ComputerSystem.Name	
StatusOrStatus	string	Relevant State or Status the most explains the reason for the production of this message.	

Table 75 describes the error properties.

Table 75 - Error Properties for Device Not ready

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	4 (High)	Existence is required

8.3.3.2 Message: Internal Bus Error

Owning Entity: SNIA

Message ID: DRM2

Message Format String: Internal Bus Error

Table 76 describes the error properties.

Table 76 - Error Properties for Internal Bus Error

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required

Table 76 - Error Properties for Internal Bus Error

Property	Value	Description
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	4 (High)	Existence is required

8.3.3.3 Message: DMA Overflow

Owning Entity: SNIA

Message ID: DRM3

Message Format String: DMA Overflow

Table 77 describes the error properties.

Table 77 - Error Properties for DMA Overflow

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	4 (High)	Existence is required

8.3.3.4 Message: Firmware Logic Error

Owning Entity: SNIA

Message ID: DRM4

Message Format String: Firmware Logic Error

Table 78 describes the error properties.

Table 78 - Error Properties for Firmware Logic Error

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	4 (High)	Existence is required

8.3.3.5 Message: Front End Port Error

Owning Entity: SNIA

Message ID: DRM5

Message Format String: Front End Port Error on Device identified by <Device ID>

Table 79 describes the message arguments.

Table 79 - Front End Port Error Message Arguments

Message Argument	Data Type	Description	Possible Values
Device ID	string	LogicalDevice.DeviceID	

Table 80 describes the alerts that are associated with this message.

Table 80 - Front End Port Error Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		Object Name for the top-level object for the device, which is typically the computer system instance
ALERT_TYPE	Y	2	Communications Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.6 Message: Back End Port Error

Owning Entity: SNIA

Message ID: DRM6

Message Format String: Back End Port Error on Device identified by <Device ID>

Table 81 describes the message arguments.

Table 81 - Back End Port Error Message Arguments

Message Argument	Data Type	Description	Possible Values
Device ID	string	LogicalDevice.DeviceID	

Table 82 describes the alerts that are associated with this message.

Table 82 - Back End Port Error Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		Object Name for the top-level object for the device, which is typically the computer system instance

Table 82 - Back End Port Error Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y	2	Communications Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.7 Message: Remote Mirror Error

Owning Entity: SNIA

Message ID: DRM7

Message Format String: Error detected associated with remote volume, <Remote Volume Name>

Table 83 describes the message arguments.

Table 83 - Remote Mirror Error Message Arguments

Message Argument	Data Type	Description	Possible Values
Remote Volume Name	string	StorageVolume.Name	

Table 84 describes the error properties.

Table 84 - Error Properties for Remote Mirror Error

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the remote block server, which is typically the computer system instance. The implementation will have to implement the Cascading Subprofile.	Existence is optional
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

Table 85 describes the alerts that are associated with this message.

Table 85 - Remote Mirror Error Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	N		Object Name for the top-level object for the remote block server, which is typically the computer system instance. The implementation will have to implement the Cascading Subprofile.
ALERT_TYPE	Y		
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.8 Message: Cache Memory Error

Owning Entity: SNIA

Message ID: DRM8

Message Format String: Cache Memory Error

Table 86 describes the error properties.

Table 86 - Error Properties for Cache Memory Error

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.3.9 Message: Unable to Access Remote Device

Owning Entity: SNIA

Message ID: DRM9

Message Format String: Unable to Access Remote Device

Table 87 describes the error properties.

Table 87 - Error Properties for Unable to Access Remote Device

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required

Table 87 - Error Properties for Unable to Access Remote Device

Property	Value	Description
ERROR_SOURCE	Object Name for the top-level object for the remote block server, which is typically the computer system instance. The implementation will have to implement the Cascading Subprofile.	Existence is optional
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.3.10 Message: Error Reading Data

Owning Entity: SNIA

Message ID: DRM10

Message Format String: Error Reading Data

Table 88 describes the alerts that are associated with this message.

Table 88 - Error Reading Data Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		Object Name for the top-level object for the device, which is typically the computer system instance
ALERT_TYPE	Y	2	Communications Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.11 Message: Error Writing Data

Owning Entity: SNIA

Message ID: DRM11

Message Format String: Error Writing Data

Table 89 describes the alerts that are associated with this message.

Table 89 - Error Writing Data Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		Object Name for the top-level object for the device, which is typically the computer system instance
ALERT_TYPE	Y	2	Communications Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.12 Message: Error Validating Write (CRC)

Owning Entity: SNIA

Message ID: DRM12

Message Format String: Error Validating Write

Table 90 describes the alerts that are associated with this message.

Table 90 - Error Validating Write (CRC) Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		Object Name for the top-level object for the device, which is typically the computer system instance
ALERT_TYPE	Y	2	Communications Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.13 Message: Copy Operation Failed

Owning Entity: SNIA

Message ID: DRM13

Message Format String: Copy Operation Failed

Table 91 describes the error properties.

Table 91 - Error Properties for Copy Operation Failed

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required
ERROR_SOURCE		Existence is discouraged
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.3.14 Message: RAID Operation Failed

Owning Entity: SNIA

Message ID: DRM14

Message Format String: RAID Operation Failed

Table 92 describes the error properties.

Table 92 - Error Properties for RAID Operation Failed

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	5 (Hardware Error)	Existence is required

Table 92 - Error Properties for RAID Operation Failed

Property	Value	Description
ERROR_SOURCE		Existence is discouraged
PERCEIVED_SEVERITY	3 (Medium)	Existence is required

8.3.3.15 Message: Invalid RAID Type

Owning Entity: SNIA

Message ID: DRM15

Message Format String: Invalid RAID Type

Table 93 describes the error properties.

Table 93 - Error Properties for Invalid RAID Type

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	10 (Unsupported Operation Error)	Existence is required
ERROR_SOURCE		Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.16 Message: Invalid Storage Element Type

Owning Entity: SNIA

Message ID: DRM16

Message Format String: Invalid Device Type

Table 94 describes the error properties.

Table 94 - Error Properties for Invalid Storage Element Type

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	10 (Unsupported Operation Error)	Existence is required
ERROR_SOURCE		Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.17 Message: Configuration Change Failed

Owning Entity: SNIA

Message ID: DRM17

Message Format String: Configuration Change Failed

Table 95 describes the error properties.

Table 95 - Error Properties for Configuration Change Failed

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.18 Message: Buffer Overrun

Owning Entity: SNIA

Message ID: DRM18

Message Format String: Buffer Overrun

Table 96 describes the error properties.

Table 96 - Error Properties for Buffer Overrun

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Object Name for the top-level object for the device, which is typically the computer system instance	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.19 Message: Stolen Capacity

Owning Entity: SNIA

Message ID: DRM19

Message Format String: The capacity requested, <Requested Capacity> , that was requested is no longer available.

Table 97 describes the message arguments.

Table 97 - Stolen Capacity Message Arguments

Message Argument	Data Type	Description	Possible Values
Requested Capacity	sint64	Capacity requested in bytes expressed in powers of 10.	

Table 98 describes the error properties.

Table 98 - Error Properties for Stolen Capacity

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	The pool, volume, or logical disk being modified, or, in the case of element creation the parent pool from which capacity is being drawn.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.20 Message: Invalid Extent passed

Owning Entity: SNIA

Message ID: DRM20

Message Format String: One or more of the extents passed can not be used to create or modify storage elements.

<Invalid Extents Array>

Table 99 describes the message arguments.

Table 99 - Invalid Extent passed Message Arguments

Message Argument	Data Type	Description	Possible Values
Invalid Extents Array	reference	Array of references to the all Extents that can not be used in the specified manner (ex. CreateOrModifyStoragePool or CreateOrModifyElementsFromElements).	

Table 100 describes the error properties.

Table 100 - Error Properties for Invalid Extent passed

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	A reference to the storage configuration service instance on which the method was called that caused this error.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.21 Message: Invalid Deletion Attempted

Owning Entity: SNIA

Message ID: DRM21

Message Format String: Existing pool or storage element (StorageVolume or LogicalDisk) may not be deleted because there are existing Storage Extents which relay on it.

Table 101 describes the error properties.

Table 101 - Error Properties for Invalid Deletion Attempted

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	A reference to one of the dependent StorageExtents.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.22 Message: Job Failed to Start

Owning Entity: SNIA

Message ID: DRM22

Message Format String: Job failed to start because resources required for method execution are no longer available.

Table 102 describes the error properties.

Table 102 - Error Properties for Job Failed to Start

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	8 (Oversubscription Error)	Existence is required

Table 102 - Error Properties for Job Failed to Start

Property	Value	Description
ERROR_SOURCE	Reference to Job instance which failed to start for this reason if a Job instance was created because of the time required to make this resource assessment. If a Job instance was not created, because the assessment was fast enough, then this property must be NULL.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.23 Message: Job was Halted

Owning Entity: SNIA

Message ID: DRM23

Message Format String: Job was <Reason for Job halt>

Table 103 describes the message arguments.

Table 103 - Job was Halted Message Arguments

Message Argument	Data Type	Description	Possible Values
Reason for Job halt	string	A Job may be stopped by a client using the RequestedStateChange method. If the job stopped executing for other reasons, then use a different message.	killed
			terminated

8.3.3.24 Message: Invalid State Transition

Owning Entity: SNIA

Message ID: DRM24

Message Format String: An invalid state transition, <Invalid Sync State> , was requested given current state, <Current Sync State>

Table 104 describes the message arguments.

Table 104 - Invalid State Transition Message Arguments

Message Argument	Data Type	Description	Possible Values
Invalid Sync State	string	The textual equivalent (Value) for StorageSynchronized.SyncState value requested.	
Current Sync State	string	The textual equivalent (Value) for the current StorageSynchronized.SyncState value	

Table 105 describes the error properties.

Table 105 - Error Properties for Invalid State Transition

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Reference to the StorageSynchronized instance in question.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.25 Message: Invalid SAP for Method

Owning Entity: SNIA

Message ID: DRM25

Message Format String: Invalid type of copy services host. The host must be a <Host Type>

Table 106 describes the message arguments.

Table 106 - Invalid SAP for Method Message Arguments

Message Argument	Data Type	Description	Possible Values
Host Type	string	The type of copy services on which the method was invoked.	source
			target

Table 107 describes the error properties.

Table 107 - Error Properties for Invalid SAP for Method

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Reference to the Computer System host which is of the wrong type.	Existence is required
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.26 Message: Resource Not Available

Owning Entity: SNIA

Message ID: DRM26

Message Format String: <Resource Needed>

Table 108 describes the message arguments.

Table 108 - Resource Not Available Message Arguments

Message Argument	Data Type	Description	Possible Values
Resource Needed	string		No replication log available.
			Special replica pool required.

Table 109 describes the error properties.

Table 109 - Error Properties for Resource Not Available

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Nothing to reference.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.27 Message: Resource Limit Exceeded

Owning Entity: SNIA

Message ID: DRM27

Message Format String: <Reason>

Table 110 describes the message arguments.

Table 110 - Resource Limit Exceeded Message Arguments

Message Argument	Data Type	Description	Possible Values
Reason	string	The reasons for the lack of resources for copy services operation.	Insufficient pool space.
			Maximum replication depth exceeded.
			Maximum replicas exceeded for source element.

Table 111 describes the error properties.

Table 111 - Error Properties for Resource Limit Exceeded

Property	Value	Description
CIMSTATUSCODE	1 (CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	4 (Software Error)	Existence is required
ERROR_SOURCE	Nothing to reference.	Existence is discouraged
PERCEIVED_SEVERITY	2 (Low)	Existence is required

8.3.3.28 Message: Thin Provision Capacity Warning

Owning Entity: SNIA

Message ID: DRM28

Message Format String: Thin provisioned <Thin element type> with identifier <Device or Pool ID> capacity in use nearing available limit.

The actual capacity of a volume or pool is nearing a limit (e.g., actual usage of containing pool is nearing SpaceLimit). Table 112 describes the message arguments.

Table 112 - Thin Provision Capacity Warning Message Arguments

Message Argument	Data Type	Description	Possible Values
Thin element type	string	A value of 'volume' or 'pool'	volume
			pool
Device or Pool ID	string	Disk Name.	

Table 113 describes the alerts that are associated with this message.

Table 113 - Thin Provision Capacity Warning Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The pool or volume ID.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.29 Message: Thin Provision Capacity Critical

Owning Entity: SNIA

Message ID: DRM29

Message Format String: Thin provisioned <Thin element type> with identifier <Device or Pool ID> capacity in use exceeded available limit.

the actual capacity of a volume or pool has reached a limit (e.g., actual usage of containing pool is equal to SpaceLimit). Write commands from hosts to the volume or pool are failing. . Table 114 describes the message arguments.

Table 114 - Thin Provision Capacity Critical Message Arguments

Message Argument	Data Type	Description	Possible Values
Thin element type	string	A value of 'volume' or 'pool'	volume
			pool
Device or Pool ID	string	Disk Name.	

Table 115 describes the alerts that are associated with this message.

Table 115 - Thin Provision Capacity Critical Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The pool or volume ID.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.30 Message: Thin Provision Capacity Okay

Owning Entity: SNIA

Message ID: DRM30

Message Format String: Thin provisioned <Thin element type> with identifier <Device or Pool ID> capacity condition cleared.

the actual capacity of a volume or pool is no longer in a capacity warning or critical state. Table 116 describes the message arguments.

Table 116 - Thin Provision Capacity Okay Message Arguments

Message Argument	Data Type	Description	Possible Values
Thin element type	string	A value of 'volume' or 'pool'	volume
			pool
Device or Pool ID	string	Disk Name.	

Table 117 describes the alerts that are associated with this message.

Table 117 - Thin Provision Capacity Okay Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The pool or volume ID.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.3.31 Message: Masking Group Membership Changed

Owning Entity: SNIA

Message ID: DRM31

Message Format String: There is a change in membership of masking group with identifier <InstanceID> , and with ElementName <ElementName>

The membership of a masking group has changed. Table 118 describes the message arguments.

Table 118 - Masking Group Membership Changed Message Arguments

Message Argument	Data Type	Description	Possible Values
InstanceID	string	The instance ID of masking group	InstanceID
ElementName	string	The ElementName of masking group	ElementName

Table 119 describes the alerts that are associated with this message.

Table 119 - Masking Group Membership Changed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The masking group object name.
ALERT_TYPE	Y	2	Model Change
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4 Fabric Messages

8.3.4.1 Message: Zone Database Changed

Owning Entity: SNIA

Message ID: FC1

Message Format String: Zone database changed for <Fabric Identity Type> <WWN>

An Indication when the fabric or switch has determined that the Zone Database has been modified. Table 120 describes the message arguments.

Table 120 - Zone Database Changed Message Arguments

Message Argument	Data Type	Description	Possible Values
Fabric Identity Type	string	Defines the type of fabric entity names by the following WWN.	fabric
			switch
WWN	string	World Wide name identifier. The required form of the WWN is defined by this regular expression, " <code>^[0123456789ABCDEF]{16}\$</code> "	

Table 121 describes the alerts that are associated with this message.

Table 121 - Zone Database Changed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		A reference to the switch or fabric which is named by the WWN.
ALERT_TYPE	Y		Environmental Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4.2 Message: ZoneSet Activated

Owning Entity: SNIA

Message ID: FC2

Message Format String: ZoneSet <ZoneSet Name> was activated for fabric <WWN>

An Indication when the fabric has determined that a ZoneSet has been activated. Table 122 describes the message arguments.

Table 122 - ZoneSet Activated Message Arguments

Message Argument	Data Type	Description	Possible Values
ZoneSet Name	string	CIM_ZoneSet.ElementName attribute	
WWN	string	World Wide name identifier. The required form of the WWN is defined by this regular expression, " <code>^[0123456789ABCDEF]{16}\$</code> "	

Table 123 describes the alerts that are associated with this message.

Table 123 - ZoneSet Activated Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		A reference to the fabric which is named by the WWN.
ALERT_TYPE	Y		Environmental Error
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4.3 Message: Session Locked

Owning Entity: SNIA

Message ID: FC3

Message Format String: Operation blocked by session lock.

Table 124 describes the error properties.

Table 124 - Error Properties for Session Locked

Property	Value	Description
CIMSTATUSCODE	(CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	(Software Error)	Existence is required

Table 124 - Error Properties for Session Locked

Property	Value	Description
ERROR_SOURCE		Existence is required
PERCEIVED_SEVERITY	(Degraded/Warning)	Existence is required

8.3.4.4 Message: Session Aborted

Owning Entity: SNIA

Message ID: FC4

Message Format String: Operation by another client caused the session to be aborted.

Table 125 describes the error properties.

Table 125 - Error Properties for Session Aborted

Property	Value	Description
CIMSTATUSCODE	(CIM_ERR_FAILED)	Existence is required
ERROR_TYPE	(Software Error)	Existence is required
ERROR_SOURCE		Existence is required
PERCEIVED_SEVERITY	(Degraded/Warning)	Existence is required

8.3.4.5 Message: Switch Status Changed

Owning Entity: SNIA

Message ID: FC5

Message Format String: Switch <Switch Unique Identifier> in Fabric <Fabric Name> status changed to <Switch OperationalStatus>

The fabric has detected a change in status of a switch in the fabric. Table 126 describes the message arguments.

Table 126 - Switch Status Changed Message Arguments

Message Argument	Data Type	Description	Possible Values
Switch Unique Identifier	string	The Switch Name (WWN).	
Fabric Name	string	Fabric name. Typically the principal switch's WWN	
Switch OperationalStatus	string	Switch Status	

Table 127 describes the alerts that are associated with this message.

Table 127 - Switch Status Changed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The Fabric
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4.6 Message: Fabric Merge/Segmentation

Owning Entity: SNIA

Message ID: FC6

Message Format String: <Fabric Name> has detected a <Fabric Change>

The fabric has detected either two fabrics have merged into a single fabric or a single fabric has segmented. . Table 128 describes the message arguments.

Table 128 - Fabric Merge/Segmentation Message Arguments

Message Argument	Data Type	Description	Possible Values
Fabric Name	string	Fabric name. Typically the principal switch's WWN	
Fabric Change	string	A value of merge or segmentation	merge
			segmentation

Table 129 describes the alerts that are associated with this message.

Table 129 - Fabric Merge/Segmentation Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The SAN
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4.7 Message: Switch Added/Removed

Owning Entity: SNIA

Message ID: FC7

Message Format String: The fabric <Fabric Name> has detected switch <Switch Unique Identifier> has been <Fabric Change Type>

A Switch has been added or removed from the fabric. Table 130 describes the message arguments.

Table 130 - Switch Added/Removed Message Arguments

Message Argument	Data Type	Description	Possible Values
Fabric Name	string	Fabric name. Typically the principal switch's WWN	
Switch Unique Identifier	string	The Switch Name (WWN).	
Fabric Change Type	string	A value of added or removed	added
			removed

Table 131 describes the alerts that are associated with this message.

Table 131 - Switch Added/Removed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The Fabric
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4.8 Message: Fabric Added/Removed

Owning Entity: SNIA

Message ID: FC8

Message Format String: Fabric <Fabric Identifier> was <Change Type>

The agent has detected the addition or removal of a fabric from the SAN. This message can also be used for Virtual Fabrics. Table 132 describes the message arguments.

Table 132 - Fabric Added/Removed Message Arguments

Message Argument	Data Type	Description	Possible Values
Fabric Identifier	string	The Fabric Identity	
Change Type	string	A value of Added or Removed	added
			removed

Table 133 describes the alerts that are associated with this message.

Table 133 - Fabric Added/Removed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The SAN
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.4.9 Message: Security Policy change

Owning Entity: SNIA

Message ID: FC9

Message Format String: Fabric Security Policy changed in <Fabric Name>

The fabric has detected a change in the Security Database. Table 134 describes the message arguments.

Table 134 - Security Policy change Message Arguments

Message Argument	Data Type	Description	Possible Values
Fabric Name	string	Fabric name. Typically the principal switch's WWN	

Table 135 describes the alerts that are associated with this message.

Table 135 - Security Policy change Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The Fabric
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.5 Host Messages

8.3.5.1 Message: Required Firmware Version

Owning Entity: SNIA

Message ID: Host1

Message Format String: Controller firmware is older than required. Current Version: <Current Version> Minimum required version: <Minimum required version>

A message indicating the controller firmware is older than required. Table 136 describes the message arguments.

Table 136 - Required Firmware Version Message Arguments

Message Argument	Data Type	Description	Possible Values
Current Version	string	The current firmware version number.	
Minimum required version	string	The minimum required version number	

Table 137 describes the alerts that are associated with this message.

Table 137 - Required Firmware Version Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The controller.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.5.2 Message: Recommended Firmware Version

Owning Entity: SNIA

Message ID: Host2

Message Format String: Controller firmware is older than recommended. Current Version: <Current Version>
 Minimum recommended version: <Minimum recommended version>

A message indicating the controller firmware is older than recommended. Table 138 describes the message arguments.

Table 138 - Recommended Firmware Version Message Arguments

Message Argument	Data Type	Description	Possible Values
Current Version	string	The current firmware version number.	
Minimum recommended version	string	The minimum recommended version number	

Table 139 describes the alerts that are associated with this message.

Table 139 - Recommended Firmware Version Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The controller.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.5.3 Message: Controller OK

Owning Entity: SNIA

Message ID: Host3

Message Format String: Controller health is ok. Controller Name: <Controller Name>

Table 140 describes the message arguments.

Table 140 - Controller OK Message Arguments

Message Argument	Data Type	Description	Possible Values
Controller Name	string	Controller Name.	

Table 141 describes the alerts that are associated with this message.

Table 141 - Controller OK Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The controller.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.5.4 Message: Controller not OK

Owning Entity: SNIA

Message ID: Host4

Message Format String: Controller health is not ok. Controller Name: <Controller Name>

Table 142 describes the message arguments.

Table 142 - Controller not OK Message Arguments

Message Argument	Data Type	Description	Possible Values
Controller Name	string	Controller Name.	

Table 143 describes the alerts that are associated with this message.

Table 143 - Controller not OK Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The controller.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.5.5 Message: Bus rescan complete

Owning Entity: SNIA

Message ID: Host5

Message Format String: Bus rescan complete

Table 144 describes the alerts that are associated with this message.

Table 144 - Bus rescan complete Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The controller.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.5.6 Message: Disk initialize Failed

Owning Entity: SNIA

Message ID: Host6

Message Format String: Disk Initialize Failed. Disk name: <Disk Name>

Table 145 describes the message arguments.

Table 145 - Disk initialize Failed Message Arguments

Message Argument	Data Type	Description	Possible Values
Disk Name	string	Disk Name.	

Table 146 describes the alerts that are associated with this message.

Table 146 - Disk initialize Failed Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		The system containing the controller.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6 Media Library Messages

8.3.6.1 Message: Read Warning

Owning Entity: SNIA

Message ID: SML1

Message Format String: The drive is having severe trouble reading.

Table 147 describes the alerts that are associated with this message.

Table 147 - Read Warning Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD.
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.2 Message: Write Warning

Owning Entity: SNIA

Message ID: SML2

Message Format String: The drive is having severe trouble writing.

Table 148 describes the alerts that are associated with this message.

Table 148 - Write Warning Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.3 Message: Hard Error

Owning Entity: SNIA

Message ID: SML3

Message Format String: The drive had a hard read or write error.

Table 149 describes the alerts that are associated with this message.

Table 149 - Hard Error Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.4 Message: Media

Owning Entity: SNIA

Message ID: SML4

Message Format String: Media can no longer be written/read, or performance is severely degraded.

Table 150 describes the alerts that are associated with this message.

Table 150 - Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.5 Message: Read Failure

Owning Entity: SNIA

Message ID: SML5

Message Format String: The drive can no longer read data from the storage media.

Table 151 describes the alerts that are associated with this message.

Table 151 - Read Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.6 Message: Write Failure

Owning Entity: SNIA

Message ID: SML6

Message Format String: The drive can no longer write data to the media.

Table 152 describes the alerts that are associated with this message.

Table 152 - Write Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.7 Message: Media Life

Owning Entity: SNIA

Message ID: SML7

Message Format String: The media has exceeded its specified life.

Table 153 describes the alerts that are associated with this message.

Table 153 - Media Life Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.8 Message: Not Data Grade

Owning Entity: SNIA

Message ID: SML8

Message Format String: The cartridge is not data-grade. Any data you write to the media is at risk. Replace the cartridge with a data-grade media.

Table 154 describes the alerts that are associated with this message.

Table 154 - Not Data Grade Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.9 Message: Write Protect

Owning Entity: SNIA

Message ID: SML9

Message Format String: Write command is attempted to a write protected media.

Table 155 describes the alerts that are associated with this message.

Table 155 - Write Protect Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.10 Message: No Removal

Owning Entity: SNIA

Message ID: SML10

Message Format String: Manual or software unload attempted when prevent media removal is on.

Table 156 describes the alerts that are associated with this message.

Table 156 - No Removal Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.11 Message: Cleaning Media

Owning Entity: SNIA

Message ID: SML11

Message Format String: Cleaning media loaded into drive

Table 157 describes the alerts that are associated with this message.

Table 157 - Cleaning Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.12 Message: Unsupported Format

Owning Entity: SNIA

Message ID: SML12

Message Format String: Attempted load of unsupported media format (e.g., DDS2 in DDS1 drive).

Table 158 describes the alerts that are associated with this message.

Table 158 - Unsupported Format Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.13 Message: Recoverable Snapped Tape

Owning Entity: SNIA

Message ID: SML13

Message Format String: Tape snapped/cut in the drive where media can be de-mounted.

Table 159 describes the alerts that are associated with this message.

Table 159 - Recoverable Snapped Tape Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.14 Message: Unrecoverable Snapped Tape

Owning Entity: SNIA

Message ID: SML14

Message Format String: Tape snapped/cut in the drive where media cannot be de-mounted.

Table 160 describes the alerts that are associated with this message.

Table 160 - Unrecoverable Snapped Tape Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.15 Message: Memory Chip In Cartridge Failure

Owning Entity: SNIA

Message ID: SML15

Message Format String: Memory chip failed in cartridge.

Table 161 describes the alerts that are associated with this message.

Table 161 - Memory Chip In Cartridge Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.16 Message: Forced Eject

Owning Entity: SNIA

Message ID: SML16

Message Format String: Manual or forced eject while drive actively writing or reading.

Table 162 describes the alerts that are associated with this message.

Table 162 - Forced Eject Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.17 Message: Read Only Format

Owning Entity: SNIA

Message ID: SML17

Message Format String: Media loaded that is read-only format.

Table 163 describes the alerts that are associated with this message.

Table 163 - Read Only Format Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.18 Message: Directory Corrupted On Load

Owning Entity: SNIA

Message ID: SML18

Message Format String: Drive powered down while loaded, or permanent error prevented the directory being updated.

Table 164 describes the alerts that are associated with this message.

Table 164 - Directory Corrupted On Load Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.19 Message: Nearing Media Life

Owning Entity: SNIA

Message ID: SML19

Message Format String: Media may have exceeded its specified number of passes.

Table 165 describes the alerts that are associated with this message.

Table 165 - Nearing Media Life Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.20 Message: Clean Now

Owning Entity: SNIA

Message ID: SML20

Message Format String: The drive thinks it has a head clog or needs cleaning.

Table 166 describes the alerts that are associated with this message.

Table 166 - Clean Now Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.21 Message: Clean Periodic

Owning Entity: SNIA

Message ID: SML21

Message Format String: The drive is ready for a periodic cleaning.

Table 167 describes the alerts that are associated with this message.

Table 167 - Clean Periodic Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.22 Message: Expired Cleaning Media

Owning Entity: SNIA

Message ID: SML22

Message Format String: The cleaning media has expired.

Table 168 describes the alerts that are associated with this message.

Table 168 - Expired Cleaning Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.23 Message: Invalid Cleaning Media

Owning Entity: SNIA

Message ID: SML23

Message Format String: Invalid cleaning media type used.

Table 169 describes the alerts that are associated with this message.

Table 169 - Invalid Cleaning Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.24 Message: Retention Requested

Owning Entity: SNIA

Message ID: SML24

Message Format String: The drive is having severe trouble reading or writing, which will be resolved by a retention cycle.

Table 170 describes the alerts that are associated with this message.

Table 170 - Retention Requested Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.25 Message: Dual-Port Interface Error

Owning Entity: SNIA

Message ID: SML25

Message Format String: Failure of one interface port in a dual-port configuration (i.e., Fibre Channel)

Table 171 describes the alerts that are associated with this message.

Table 171 - Dual-Port Interface Error Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.26 Message: Drive Maintenance

Owning Entity: SNIA

Message ID: SML26

Message Format String: The drive requires preventive maintenance (not cleaning).

Table 172 describes the alerts that are associated with this message.

Table 172 - Drive Maintenance Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.27 Message: Hardware A

Owning Entity: SNIA

Message ID: SML27

Message Format String: The drive has a hardware fault that requires reset to recover.

Table 173 describes the alerts that are associated with this message.

Table 173 - Hardware A Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.28 Message: Hardware B

Owning Entity: SNIA

Message ID: SML28

Message Format String: The drive has a hardware fault that is not read/write related or requires a power cycle to recover.

Table 174 describes the alerts that are associated with this message.

Table 174 - Hardware B Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.29 Message: Interface

Owning Entity: SNIA

Message ID: SML29

Message Format String: The drive has identified an interface fault.

Table 175 describes the alerts that are associated with this message.

Table 175 - Interface Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.30 Message: Eject Media

Owning Entity: SNIA

Message ID: SML30

Message Format String: Error recovery action: Media Ejected

Table 176 describes the alerts that are associated with this message.

Table 176 - Eject Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.31 Message: Download Failure

Owning Entity: SNIA

Message ID: SML31

Message Format String: Firmware download failed.

Table 177 describes the alerts that are associated with this message.

Table 177 - Download Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD

Table 177 - Download Failure Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.32 Message: Loader Hardware A

Owning Entity: SNIA

Message ID: SML32

Message Format String: Loader mechanism is having trouble communicating with the drive.

Table 178 describes the alerts that are associated with this message.

Table 178 - Loader Hardware A Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.33 Message: Loader Stray Media

Owning Entity: SNIA

Message ID: SML33

Message Format String: Stray media left in loader after previous error recovery.

Table 179 describes the alerts that are associated with this message.

Table 179 - Loader Stray Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.34 Message: Loader Hardware B

Owning Entity: SNIA

Message ID: SML34

Message Format String: Loader mechanism has a hardware fault.

Table 180 describes the alerts that are associated with this message.

Table 180 - Loader Hardware B Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.35 Message: Loader Door

Owning Entity: SNIA

Message ID: SML35

Message Format String: Changer door open.

Table 181 describes the alerts that are associated with this message.

Table 181 - Loader Door Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.36 Message: Loader Hardware C

Owning Entity: SNIA

Message ID: SML36

Message Format String: The loader mechanism has a hardware fault that is not mechanically related.

Table 182 describes the alerts that are associated with this message.

Table 182 - Loader Hardware C Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.37 Message: Loader Magazine

Owning Entity: SNIA

Message ID: SML37

Message Format String: Loader magazine not present.

Table 183 describes the alerts that are associated with this message.

Table 183 - Loader Magazine Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.38 Message: Loader Predictive Failure

Owning Entity: SNIA

Message ID: SML38

Message Format String: Predictive failure of loader mechanism hardware

Table 184 describes the alerts that are associated with this message.

Table 184 - Loader Predictive Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.39 Message: Load Statistics

Owning Entity: SNIA

Message ID: SML39

Message Format String: Drive or library powered down with media loaded.

Table 185 describes the alerts that are associated with this message.

Table 185 - Load Statistics Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.40 Message: Media Directory Invalid at Unload

Owning Entity: SNIA

Message ID: SML40

Message Format String: Error preventing the media directory being updated on unload.

Table 186 describes the alerts that are associated with this message.

Table 186 - Media Directory Invalid at Unload Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.41 Message: Media System area Write Failure

Owning Entity: SNIA

Message ID: SML41

Message Format String: Write errors while writing the system area on unload.

Table 187 describes the alerts that are associated with this message.

Table 187 - Media System area Write Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.42 Message: Media System Area Read Failure

Owning Entity: SNIA

Message ID: SML42

Message Format String: Read errors while reading the system area on load.

Table 188 describes the alerts that are associated with this message.

Table 188 - Media System Area Read Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD

Table 188 - Media System Area Read Failure Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.43 Message: No Start of Data

Owning Entity: SNIA

Message ID: SML43

Message Format String: Media damaged, bulk erased, or incorrect format.

Table 189 describes the alerts that are associated with this message.

Table 189 - No Start of Data Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.44 Message: Loading Failure

Owning Entity: SNIA

Message ID: SML44

Message Format String: The drive is unable to load the media

Table 190 describes the alerts that are associated with this message.

Table 190 - Loading Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.45 Message: Library Hardware A

Owning Entity: SNIA

Message ID: SML45

Message Format String: Changer mechanism is having trouble communicating with the internal drive

Table 191 describes the alerts that are associated with this message.

Table 191 - Library Hardware A Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.46 Message: Library Hardware B

Owning Entity: SNIA

Message ID: SML46

Message Format String: Changer mechanism has a hardware fault

Table 192 describes the alerts that are associated with this message.

Table 192 - Library Hardware B Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.47 Message: Library Hardware C

Owning Entity: SNIA

Message ID: SML47

Message Format String: The changer mechanism has a hardware fault that requires a reset to recover.

Table 193 describes the alerts that are associated with this message.

Table 193 - Library Hardware C Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.48 Message: Library Hardware D

Owning Entity: SNIA

Message ID: SML48

Message Format String: The changer mechanism has a hardware fault that is not mechanically related or requires a power cycle to recover.

Table 194 describes the alerts that are associated with this message.

Table 194 - Library Hardware D Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.49 Message: Library Diagnostic Required

Owning Entity: SNIA

Message ID: SML49

Message Format String: The changer mechanism may have a hardware fault which would be identified by extended diagnostics.

Table 195 describes the alerts that are associated with this message.

Table 195 - Library Diagnostic Required Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.50 Message: Library Interface

Owning Entity: SNIA

Message ID: SML50

Message Format String: The library has identified an interface fault

Table 196 describes the alerts that are associated with this message.

Table 196 - Library Interface Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD

Table 196 - Library Interface Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.51 Message: Failure Prediction

Owning Entity: SNIA

Message ID: SML51

Message Format String: Predictive failure of library hardware

Table 197 describes the alerts that are associated with this message.

Table 197 - Failure Prediction Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.52 Message: Library Maintenance

Owning Entity: SNIA

Message ID: SML52

Message Format String: Library preventative maintenance required.

Table 198 describes the alerts that are associated with this message.

Table 198 - Library Maintenance Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.53 Message: Library Humidity Limits

Owning Entity: SNIA

Message ID: SML53

Message Format String: Library humidity limits exceeded

Table 199 describes the alerts that are associated with this message.

Table 199 - Library Humidity Limits Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.54 Message: Library Voltage Limits

Owning Entity: SNIA

Message ID: SML54

Message Format String: Library voltage limits exceeded

Table 200 describes the alerts that are associated with this message.

Table 200 - Library Voltage Limits Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.55 Message: Library Stray Media

Owning Entity: SNIA

Message ID: SML55

Message Format String: Stray cartridge left in library after previous error recovery

Table 201 describes the alerts that are associated with this message.

Table 201 - Library Stray Media Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.56 Message: Library Pick Retry

Owning Entity: SNIA

Message ID: SML56

Message Format String: Operation to pick a cartridge from a slot had to perform an excessive number of retries before succeeding

Table 202 describes the alerts that are associated with this message.

Table 202 - Library Pick Retry Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.57 Message: Library Place Retry

Owning Entity: SNIA

Message ID: SML57

Message Format String: Operation to place a cartridge in a slot had to perform an excessive number of retries before succeeding

Table 203 describes the alerts that are associated with this message.

Table 203 - Library Place Retry Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.58 Message: Library Load Retry

Owning Entity: SNIA

Message ID: SML58

Message Format String: Operation to load a cartridge in a drive had to perform an excessive number of retries before succeeding

Table 204 describes the alerts that are associated with this message.

Table 204 - Library Load Retry Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.59 Message: Library Door

Owning Entity: SNIA

Message ID: SML59

Message Format String: Library door open is preventing the library from functioning

Table 205 describes the alerts that are associated with this message.

Table 205 - Library Door Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.60 Message: Library Mailslot

Owning Entity: SNIA

Message ID: SML60

Message Format String: Mechanical problem with import/export mailslot

Table 206 describes the alerts that are associated with this message.

Table 206 - Library Mailslot Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.61 Message: Library Magazine

Owning Entity: SNIA

Message ID: SML61

Message Format String: Library magazine not present

Table 207 describes the alerts that are associated with this message.

Table 207 - Library Magazine Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.62 Message: Library Security

Owning Entity: SNIA

Message ID: SML62

Message Format String: Library door opened then closed during operation

Table 208 describes the alerts that are associated with this message.

Table 208 - Library Security Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.63 Message: Library Security Mode

Owning Entity: SNIA

Message ID: SML63

Message Format String: Library security mode changed

Table 209 describes the alerts that are associated with this message.

Table 209 - Library Security Mode Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.64 Message: Library Offline

Owning Entity: SNIA

Message ID: SML64

Message Format String: Library manually turned offline

Table 210 describes the alerts that are associated with this message.

Table 210 - Library Offline Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.65 Message: Library Drive Offline

Owning Entity: SNIA

Message ID: SML65

Message Format String: Library turned internal drive offline.

Table 211 describes the alerts that are associated with this message.

Table 211 - Library Drive Offline Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.66 Message: Library Scan Retry

Owning Entity: SNIA

Message ID: SML66

Message Format String: Operation to scan the bar code on a cartridge had to perform an excessive number of retries before succeeding

Table 212 describes the alerts that are associated with this message.

Table 212 - Library Scan Retry Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.67 Message: Library Inventory

Owning Entity: SNIA

Message ID: SML67

Message Format String: Inconsistent media inventory

Table 213 describes the alerts that are associated with this message.

Table 213 - Library Inventory Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.68 Message: Library Illegal Operation

Owning Entity: SNIA

Message ID: SML68

Message Format String: Illegal operation detected

Table 214 describes the alerts that are associated with this message.

Table 214 - Library Illegal Operation Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.69 Message: Pass Through Mechanism Failure

Owning Entity: SNIA

Message ID: SML69

Message Format String: Error occurred in pass-through mechanism during self test or while attempting to transfer a cartridge between library modules

Table 215 describes the alerts that are associated with this message.

Table 215 - Pass Through Mechanism Failure Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.70 Message: Cartridge in Pass-through Mechanism

Owning Entity: SNIA

Message ID: SML70

Message Format String: Cartridge left in the pass-through mechanism between two library modules

Table 216 describes the alerts that are associated with this message.

Table 216 - Cartridge in Pass-through Mechanism Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

8.3.6.71 Message: Unreadable barcode Labels

Owning Entity: SNIA

Message ID: SML71

Message Format String: Unable to read a bar code label on a cartridge during library inventory/scan

Table 217 describes the alerts that are associated with this message.

Table 217 - Unreadable barcode Labels Alert Information

Name	Req	Value	Description
ALERTING_MANAGED_ELEMENT	Y		TBD

Table 217 - Unreadable barcode Labels Alert Information

Name	Req	Value	Description
ALERT_TYPE	Y		Device Alert
PERCEIVED_SEVERITY	No Data	No Data	No Data

EXPERIMENTAL

Clause 9: Service Discovery

9.1 Objectives

Service discovery in the context of SMI-S refers to the discovery of dedicated SMI-S servers, general purpose SMI-S servers, and directory servers, and the functions they offer in an SMI-S managed environment. The specific objectives to be addressed by the discovery architecture are:

- 1) Provide a mechanism that allows SMI-S clients to discover the SMI-S constituents in a storage network environment so that they may communicate with these constituents using CIM Operations over HTTP protocol. This includes:
 - Finding the address for the SMI-S constituent;
 - Finding the capabilities of the server, including communications capabilities, security capabilities, CIM operational capabilities and the functional capabilities (CQL, Batch operations support, etc.);
- 2) Provide a mechanism that is efficient in the amount of information exchanged with minimal exchanges to acquire the information;
- 3) Provide a mechanism that accurately defines the services in the network, independent of whether or not those services are currently available;
- 4) Provide a mechanism that provides information on namespaces provided and the CIM Schema supported;
- 5) Provide a mechanism that allows SMI-S clients the profile(s) supported by agents and object managers;
- 6) Provide a mechanism that scales to enterprise environments;
- 7) Utilize existing standard mechanisms to effect the SMI-S service discovery to enable rapid deployment;
- 8) Provide a mechanism that allows SMI-S clients to determine the level of (SMI-S) support provided by the constituents (e.g., R1, R2, etc.)

9.2 Overview

SMI-S uses the Service Location Protocol Version 2 (SLPv2), as defined by IETF RFC 2608, for its *basic* discovery mechanism. SLPv2 is used to locate constituents (agents, object managers, etc.), but complete discovery of all the services offered involves traversing the interoperability model for the SMI-S profile supported. This clause of the SMI-S specification deals primarily with the information discovered using SLPv2. There are references to information discovered by traversing the interoperability model, but details on this are provided in 10.3.

Note: SLPv1 is not supported in SMI-S as discovery mechanism. SMI-S requires capabilities that were introduced in SLPv2 in order to support the discovery of SMI-S agents and object managers.

SLPv2 defines discovery protocols among three constituents:

User Agent (UA): A process that attempts to establish contact with one or more services. A User Agent retrieves service information from Service Agents or Directory Agents. In SMI-S, a “user agent” would be part of an SMI-S Client.

Service Agent (SA): A process working on behalf of one or more services to advertise the services. In SMI-S, a “service agent” would be supported by SMI-S dedicated or general purpose servers.

Directory Agent (DA): A process that caches SLP service advertisements registered by Service Agents and forwards the service advertisements to User Agents on demand. In SMI-S, the SLP “Directory agent” is defined as the main function of the “directory server” role in the SMI-S Reference Model. SMI-S allows multiple Directory

Agents to be used for purposes including load sharing and availability. These Directory Agents may have the same scope, as allowed by SLPv2.

SLPv2 provides a framework for client applications, represented by User Agents, to find and utilize services, represented by Service Agents. The Directory Agents represent an optional part that enhances the performance and scalability of the protocol by acting as a cache for all services that have been advertised. Directory Agents also reduce the load on Service Agents, making simpler implementations of Service Agents possible. User Agents can then query the Directory Agents for services. Service Agents register with Directory Agents and are required to re-register as the registrations expire. If no Directory Agents are present, User Agents may request service information directly from the Service Agents.

Using SLPv2, a client can discover SMI-S servers and SLPv2 Directory Agents in the storage network. In the case of SMI-S servers, the basic information discovered is the profiles supported and the URL of the service. Details on the specific services provided with the profile are then found by traversing the service structure modeled for the profile.

Using SLPv2, a “service agent” advertises its services. These advertisements have an expiration time period. To avoid getting an advertisement deleted, a service agent shall reregister before the time period expires. SMI-S servers may deregister as part of a graceful shutdown.

A service advertisement consists of file components:

- Service type name – describes the general type of service being advertised (ex. Printing, faxing, etc.). The working assumption is that DMTF wants “WBEM Servers” advertised with the service type WBEM. This is used by SMI-S servers (both dedicated and general purpose servers).;
- Attributes – The collection of attributes describes the particular instance of the service in more detail. For SMI-S, these would be the attributes defined by the service type template for WBEM. The attributes are defined in 9.5.2;
- Service Access point – the service access point defines the point of connection that the software client of the UA uses to connect to the service over the network.;
- Scopes – These are administrative groupings of services. The default value (“default”) should be used for SMI-S servers. Other scopes may be defined by the customer, but care must be taken when this is done. The administrator shall do this correctly or SMI-S servers will not be visible. All the SMI-S recipes assume that DEFAULT is set for scopes;
- Language – Services advertisements contain human readable strings. These are provided in English, but may also be in other languages.

IMPLEMENTED

SLPv2 provides for authentication of service URLs and service attributes. This provides user agents (UAs) and directory agents (DAs) with assurances of the integrity of service URLs and attributes included in SLP messages. The only systems which can generate digital signatures are those which have been configured by administrators in advance. Agents that verify signed data may assume it is trustworthy inasmuch as administrators have assured trustworthiness through the cryptographic keying of SAs and DAs. The SLPv2 security model assumes that service information is public, and therefore does not require confidentiality.

Section 2.5 of RFC 3723, *Securing Block Storage Protocols over IP*, states that the SA advertisements as well as UA requests and/or responses are vulnerable to these security threats:

- 1) An attacker could insert or alter service agent (SA) advertisements or responses to a UA requests in order to masquerade as the real peer or launch a denial of service attack.

- 2) An attacker could gain knowledge about an SA or a UA through sniffing, and launch an attack against the peer.
- 3) An attacker could spoof DA advertisements and thereby cause UAs and SAs to use a rogue DA.

Section 2.5 of RFC 3723 also outlines the capabilities required to address these threats, but notes that SLP (as defined in RFC 2608) does not satisfy these security requirements. SLPv2 only provides end-to-end authentication (i.e., does not support confidentiality), but with this authentication, there is no way to authenticate zero result responses. Thus an attacker could mount a denial of service attack by sending UAs a zero results Service Reply (SrvRply) or Attribute Reply (AttrRply) with a source address corresponding to a legitimate DA advertisement.

The RFC 3723 mitigation strategies include reliance on digital signatures for authentication of service URLs and attributes as well as IPsec. For SMI-S environments that require security in conjunction with the use of SLPv2, the major RFC 3723 recommendations are not necessary as long as the SLP messages are not fully trusted and SSL or TLS with server certificates are used. Additional security guidance is provided in the sections associated with UAs and SAs.

IMPLEMENTED

9.3 SLP Messages

SLP v2 divides the base set of SLP messages into required and optional subsets.

Note: SLP v2 also includes a new feature, an extension format. Extension messages are attached to base messages. SMI-S does not use extensions. The discussion of messages introduces terms that define the SLP services:

- Attribute Reply (AttrRply): A reply to an Attribute Request. (optional)
- Attribute Request (AttrRqst): A request for attributes of a given type of service or attributes of a given service. (optional)
- DA Advertisements (DAAdvert): A solicited (unicast) or unsolicited (multicast) advertisement of Directory Agent availability.
- SA Advertisement (SAAdvert): Information describing a service that consists of the Service Type, Service Access Point, lifetime, and Attributes.
- Service Acknowledgement (SrvAck): A reply to a SrvReg request.
- Service Deregister (SrvDereg): A request to deregister a service or some attributes of a service. (optional)
- Service Register (SrvReg): A request to register a service or some attributes of a service.
- Service Reply (SrvRply): A reply to a Service Request.
- Service Request (SrvRqst): A request for a service on the network.
- Service Type Reply (SrvTypeRply): A reply to a Service Type Request. (optional)
- Service Type Request (SrvTypeRqst): A request for all types of service on the network. (optional)

Service Agents (SAs) and User Agents (UAs) shall support Service Request, Service Reply, and DAAdvertisement message types. Service Agents shall additionally support Service Registration, SA Advertisement, and Service Acknowledgement message types. The remaining message types may be supported by Service Agents and User

Agents. Directory Agents (DAs) shall support all message types with the exception of SA Advertisement. Table 218 lists each base message type, its abbreviation, function code, and required/optional status.

Table 218 - Message Types

Message Type	Abbreviation	Function Code	Required (R)/ Optional (O)		
			DAs	SAs	UAs
Service Request	SrvRqst	1	R	R	R
Service Reply	SrvRply	2	R	R	R
Service Registration	SrvReg	3	R	R	O
Service Deregistration	SrvDereg	4	R	O	O
Service Acknowledgement	SrvAck	5	R	R	O
Attribute Request	AttrRqst	6	R	R	R
Attribute Reply	AttrRply	7	R	R	R
DA Advertisement	DAAdvert	8	R	R	R
Service Type Request	SrvTypeRqst	9	R	O	O
Service Type Reply	SrvTypeRply	10	R	O	O
SA Advertisement	SAAdvert	11	N/A	R	O

Note: The requirements in this table extend the requirements defined for SLP V2. SMI-S adds additional requirements for AttrRqst and AttrRply beyond those defined by the RFC.

9.4 Scopes

SLPv2 defines a scope as follows:

Scope: A set of services, typically making up a logical administrative group.

Scopes are sets of service instances. The primary use of Scopes is to provide the ability to create administrative groupings of services. A set of services may be assigned a scope by network administrators. A User Agent (UA) seeking services is configured to use one or more scopes. The UA only discovers those services that have been configured for it to use. By configuring UAs and Service Agents with scopes, administrators may make services available. Scopes strings are case insensitive. The default SCOPE string is "DEFAULT".

SMI-S does not dictate how Scopes are set. That is, scopes can be set by customers to match their needs. However, SMI-S requires that SMI-S servers use the "default" scope as a means of making SMI-S advertisements visible to SMI-S clients.

To be compliant with SMI-S, User Agents (SMI-S clients) and Service Agents (SMI-S servers) shall not require scope settings that interfere with administrative use of scopes. Specifically, this means:

- SMI-S clients and servers shall allow an administrator to set scopes to define what is to be searched, and,

- SMI-S clients and servers shall allow an administrator to configure scopes, including turning off the “default” scope.

9.5 Services Definition

Services definition uses these terms defined in SLPv2:

- Service Type Template: A formalized, computer-readable description of a Service Type. The template defines the format of the service URL and attributes supported by the service type.
- Service URL: A Uniform Resource Locator for a service containing the service type name, network family, Service Access Point, and any other information needed to contact the service.

Services are defined by two components: the Service URL and the Service Type Template. The Service URL defines an access point for the service and identifies a unique resource in the network. Service URLs may be either existing generic URLs or URLs from the service: URL scheme.

The second component in a Service definition is a Service Type Template. Service Type Templates define the attributes associated with a service. These attributes, through inclusion in registrations and queries, allow clients to differentiate between similar services.

SMI-S servers use a Service Type Template defined by DMTF for advertising “WBEM Servers” (e.g., CIMOMs). The template name for WBEM Servers is “WBEM”.

9.5.1 Service Type

Service Type: The class of a network service represented by a unique string (for example a namespace assigned by IANA).

The service type describes a class of services that share the same attributes (e.g., the service printer or the service “WBEM”). DMTF is considering an SLP-based discovery mechanism that locates “WBEM” (e.g., CIMOMs). The SMI-S design builds on the DMTF proposal.

The basic function of SLP discovery is the identification of the service offered by a constituent. In the case of SMI-S, the service type advertised by all constituents is “WBEM.” This follows a DMTF proposal for advertising WBEM Servers. The only exception to this is the Directory Server, which advertises itself as a “directory-agent.” That is, SMI-S uses a standard SLP directory service. SMI-S does not require a unique SMI-S directory server.

For other roles (SMI-S servers) the role advertises its services as a WBEM services (e.g., “WBEM”).

9.5.2 Service Attributes

Attributes: A collection of tags and values describing the characteristics of a service.

SMI-S servers shall advertise a standard set of attributes:

- Service-hi-name – This is the name of the service for use in human interfaces.
- Service-hi-description – This is a description of the CIM service that is suitable for use in human interfaces.
- Service-id – A unique id for the CIM Server that is providing the service.
- Service-location-tcp – This is a list of TCP addresses that can be used to reach the service. NOTE: This need only be one (for CIM-XML). But it could hold others (for other communications protocols).
- CommunicationMechanism – “cim-xml” (at least). The SMI-S server could support others, but “cim-xml” is mandatory for SMI-S servers.
- OtherCommunicationMechanismDescription – used only if “other” is also specified for CommunicationMechanism.

- **InteropSchemaNamespace** – The Namespace within the SMI-S server where the CIM Interop Schema can be accessed. Each namespace provided shall contain the complete information and if multiple namespaces are provided they shall contain the same information. Even though multiple InteropSchemaNamespaces may be provided, an SMI-S client may rely on the first namespace as the definitive namespace for accessing the Interop Schema (including the class instances of the Server Profile).
- **ProtocolVersion** – The Version of the cim-xml protocol if this is the defined. This is mandatory for SMI-S servers.
- **FunctionalProfilesSupported**: Permissible values are “Unknown”, “Other”, “Basic Read”, “Basic Write”, “Schema Manipulation”, “Instance Manipulation”, “Association Traversal”, “Query Execution”, “Qualifier Declaration”, “Indications”. This defines the CIM Operation Profiles supported by the SMI-S server. Can return multiple values.
- **FunctionalProfileDescriptions** - If the “other” value is used in the FunctionalProfilesSupported attribute, this shall be populated. If provided it shall be derived from the CommunicationMechanism.FunctionalProfileDescriptions property. Use of this attribute is not specified by SMI-S.
- **MultipleOperationsSupported** – A Boolean that defines whether the SMI-S server supports batch operations.
- **AuthenticationMechanismsSupported** – Permissible values are “Unknown”, “None”, “Other”, “Basic”, “Digest”. Defines the authentication mechanism supported by the SMI-S server. Can return multiple values.
- **AuthenticationMechanismDescriptions** - Defines other Authentication mechanism supported by the SMI-S server. The value shall be supplied if the “Other” value is set in the AuthenticationMechanismSupported attribute. This attribute is optional. It is to be provided only when the AuthenticationMechanismSupported attribute is “other”.
- **Namespace** - Namespace(s) supported on the SMI-S server. This attribute may have multiple values (one for each namespace defined in the SMI-S server), and is literal (L) because the namespace names may not be translated into other languages.
- **Classinfo** - The values are taken from the interop schema Namespace.classinfo property. The values represent the classinfo (CIM Schema version, etc.) for the namespaces defined in the corresponding namespace listed in the namespace attribute. Each entry in this attribute shall correspond to the namespace defined in the same position of the namespace attribute. There shall be one entry in this attribute for each entry in the namespace attribute.
- **RegisteredProfilesSupported** – The SMI-S profile(s) supported by the server, prefixed by “SNIA” (at least). An SMI-S server may also support other RegisteredProfiles, but it shall support at least one “SNIA” profile. In addition, this attributed can also be used to advertise subprofiles, when subprofiles are to be advertised. The RegisteredProfilesSupported is an array. Each entry includes a RegisteredOrganization (i.e., SNIA), a Profile name and an optional subprofile name. Each name is separated by a colon.

Note that a single SMI-S server can support multiple profiles. As a result, the profile attribute is an array of values.

Additional attributes, such as specific profile services supported, model subprofiles supported and the SMI-S release level are not discovered via SLP. They would be found by traversing the model presented by the SMI-S server.

9.6 User Agents (UA)

A User Agent is a Client process working on the user’s behalf to establish contact with some service. A User Agent retrieves service information from Service Agents (9.7) or Directory Agents (9.8). Further description of a Client and its role may be found in 10.2, “SMI-S Client”.

The only required feature of a User Agent is that it can issue SrvRqsts and interpret DAAdverts, SAAdverts and SrvRply messages. If Directory Agents exist, User Agents shall issue requests as Directory Agents are discovered.

An SMI-S Client should act as an SLP user agent (UA) using the query functions of SLP V2 to determine location and other attributes of the "WBEM" SLP Service Type Template defined in 9.11, "'Standard WBEM' Service Type Templates".

The basic search methodology for SMI-S clients is to search for directory agents and service agents within their scope. If all SMI-S servers are supported by a directory agent, then the search yields nothing but directory agents. The client can then obtain a list of services (and their URLs) for management of the SMI-S servers.

If any Service agents are not covered by a directory agent (i.e., are not within its scope), then the client obtains service replies from those service agents.

An client would typically search for all service types available in their scope(s). This returns a list of service types available in the network. However, an SMI-S client can be assumed to be searching for "WBEM" service types. If a client only manages selected devices (e.g., switches or arrays), the SMI-S client can issue a request for the specific services by using predicates on the "RegisteredProfilesSupported" attribute.

IMPLEMENTED

When a SMI-S client uses SLPv2 and security is an issue, the following should be considered:

- SSL and TLS should be used with a certificate-based cipher suite along with a certificate installed on each SMI-S server (SA) for communications with discovered SAs (SMI-S servers).
- SLPv2 Service Agents (SA) and Directory Agents (DA) may advertise (SAAdverts and DAAdverts, respectively) their presence on the network, using multicast; however, SMI-S clients should treat these advertisements as advisory (i.e., identity shall be verified as described in 9.7 and 9.8).
- SMI-S clients should maintain and use a negative authentication cache to avoid repeatedly contacting an SMI-S server that fails to authenticate as part of the SSL or TLS handshake.

IMPLEMENTED

9.7 Service Agents (SAs)

A Service Agent supports an SMI-S server process working on behalf of one or more services to advertise the services.

See Clause 10: SMI-S Roles for further description of SMI-S servers.

Service Agents shall accept multicast service requests and unicast service requests. SAs may accept other requests (Attribute and Service Type Requests). An SA shall reply to appropriate SrvRqsts with SrvRply or SAAadvert messages. The SA shall also register with all DAs as they are discovered.

To provide for SMI-S Client discovery of SMI-S servers, a CIM Server shall act as a Service agent (SA) for the IETF Service Level Protocol (SLP) V2 as defined in IETF RFC 2608. The service shall correspond to V2 of SLP (IETF RFC 2608 and 2609) and shall use the Service Templates defined in 9.11 of this specification for advertisements. An SMI-S server acting as an SA shall provide a separate SLP advertisement for each address/port that the CIM Server advertises.

IMPLEMENTED

When a SMI-S server uses SLPv2 and security is an issue, the following should be considered:

- SMI-S servers should accept SSL and TLS unicast connections from SMI-S clients as well as selecting a certificate-based cipher suite.
- SMI-S servers that advertise their existence as SLPv2 SAs (SAA adverts) should minimize leakage of information, by minimizing the information that is contained in the multicast advertisements.
- SMI-S servers, functioning as SAs, should register with all discovered DAs, which advertise any of its configured scopes and establish connections with these DAs over unicast.
- When SMI-S servers are also functioning as clients (e.g., cascading), they should follow the security guidance provided in 9.6 User Agents (UA).

IMPLEMENTED

9.8 Directory Agents (DAs)

SMI-S supports existing SLPv2 Directory Agents (without modification). That is, SMI-S makes no assumptions on Directory Agents that are not made by SLPv2. Note that this cannot quite be said for User Agents, which are looking for SMI-S specific services, or Service Agents, which are advertising SMI-S specific services.

9.9 Service Agent Server (SA Server)

9.9.1 General Information

The reserved listening port for SLP is 427, the destination port for all SLP messages. Service Agents (SAs) are required to listen for both unicast and multicast requests. A Directory Agent (DA) shall listen for unicast request and specific multicast DA discovery service requests. SAs and User Agents (UAs) that perform passive DA discovery shall listen for multicast DA Advertisements (DAA adverts).

TCP/IP requires that a single server process per network interface control all incoming messages to a port. That requirement necessitates a mechanism to share the SLP port (427).

Sharing the SLP port (427) is accomplished with a Service Agent Server (SA Server) process that 'owns' the port on behalf of all SAs, UAs and optional DA that are listening for SLP messages. The SA Server listens for incoming messages that request advertisement information and either answer each request or forward it to the appropriate SA. The SA Server also performs passive DA discovery and distribute the DA addresses and scopes to the SAs and UAs that it serves.

A SA Server may also function as a DA if the SA Server is implemented so that it answers requests for advertisement information rather than forwarding each request to the appropriate SA. The combined DA/SA Server is acting as an intermediary between a SA that registered an advertisement and a UA requesting information about the advertisement.

9.9.2 SA Server (SAS) Implementation

IETF RFC 2614 describes APIs for both the C and Java languages. Both APIs are designed for standardized access to the Service Location Protocol (SLP).

The goals of the C API are:

- Directly reflect the structure of SLP messages in API calls and return types as character buffers and other simple data structures.
- Simplify memory management to reduce API client requirements.
- Provide API coverage of just the SLP protocol operations to reduce complexity.

- Allow incremental and asynchronous access to return values, so small memory implementations are possible.
- Support multithreaded library calls on platforms where thread packages are available.

The Java API goals are:

- Provide complete coverage of all protocol features, including service type templates, through a programmatic interface.
- Encourage modularity so that implementations can omit parts of the protocol that are not needed.
- In conformance with Java's object-oriented nature, reflect the important SLP entities as objects and make the API itself object-oriented.
- Use flexible collection data types consistently in the API to simplify construction of parameters and analysis of results.
- Designed for small code size to help reduce download time in networked computers.

9.9.3 SA Server (SAS) Clients

9.9.3.1 Description

An SAS Client is a Service Agent (SA), User Agent (UA), or Directory Agent (DA) that is associated with a SA Server. The SA Server listens on the SLP port (427) and appropriately handle all incoming messages for each SAS Client. A DA acting as a SAS Client is separately configured on the same host as the SA Server.

9.9.3.2 SAS Client Requests – SA Server Responses

A SA Server responds when appropriate, to incoming unicast and multicast messages from SAS Clients. The SA Server may answer with the appropriate advertisement, if available, or forward the request on to the appropriate SAS Client. If the SA Server is also functioning as a DA, it discards a multicast SrvRqst of "service:directory-agent" that has either a missing scope list or the scope list does not contain a scope the Service Agent Server/DA is configured with.

9.9.4 SA Server Configuration

9.9.4.1 Overview

SA Servers may be configured via an individual SLP configuration file, programmatically, or a combination of the two. DHCP may also be used obtain the scope list for a SA Server. Figure 18 illustrates the various means of configuring a SA Server.

9.9.4.2 SLP Configuration File

If a SA Server is also functioning as a DA, the DA configuration properties shown in Table 219 shall be set:

Table 219 - Required Configuration Properties for SA as DA

Keyword	Data Type	Value
net.slp.isDA	boolean	true
net.slp.DAAttributes	string	(SA-Server=true)

The DA attribute/value pair of "SA-Server=true" allows a query to be used when a SA Server/DA needs to be identified. In addition, when the SA Server/DA responds to a SrvRqst message with a DAAdvert message, the DA attribute/value pair is included.

The remaining DA configuration property, `net.slp.DAHeartBeat`, with a default of 10,800 seconds, may be set as appropriate. If a SA Server is not functioning as a DA, the SA configuration property in Table 220 shall be set:

Table 220 - Required Configuration Properties for SA

Keyword	Data Type	Value
<code>net.slp.SAAttributes</code>	string	(SA-Server=true)

9.9.4.3 Programmatic Configuration

Both the C and Java language API's provide access to SLP properties contained in the SLP configuration file. The actual SLP configuration file is not accessed or modified via the interfaces. Once the file is loaded into memory at the start of execution, the configuration property accessors work on the in-memory representation.

The C language API provides the `SLPGetProperty()` and `SLPSetProperty()` functions. The `SLPGetProperty()` function allows read access to the SLP configuration properties while the `SLPSetProperty()` function allows modification of the configuration properties.

The `SLPSetProperty()` function has the following prototype:

```
void SLPSetProperty(const char *pcName, const char *pcValue);
```

The `SLPSetProperty()` function takes two string parameters: `pcName` and `pcValue`. The `pcName` parameter contains the property name and `pcValue` contains the property value. The following example uses the `SLPSetProperty()` function to configure a SA Server that is not functioning as a DA:

```
void setSAAttributes() {
    char value[80]; /* A buffer for storing the attribute string. */
    value = "SA Server=true";
    SLPSetProperty("net.slp.SAAttributes", value);
}
```

9.9.4.4 DHCP Configuration

If the Service Agent Server is also functioning as a DA, its scope list may be obtained via DHCP. Scopes discovered via DHCP take precedence over the `net.slp.useScopes` property in the SLP configuration file.

9.9.4.5 Scope

A Service Agent Server is configured with a minimum scope of `DEFAULT`. If a Service Agent Server is not functioning as a DA, `DEFAULT` is the only scope configured. If a Service Agent Server is functioning as a DA, it

may have additional scopes configured. Use of the DEFAULT scope enables the associated SAS Clients (UAs, SAs and DA) to actively discover the Service Agent Server using a well-known value for scope.

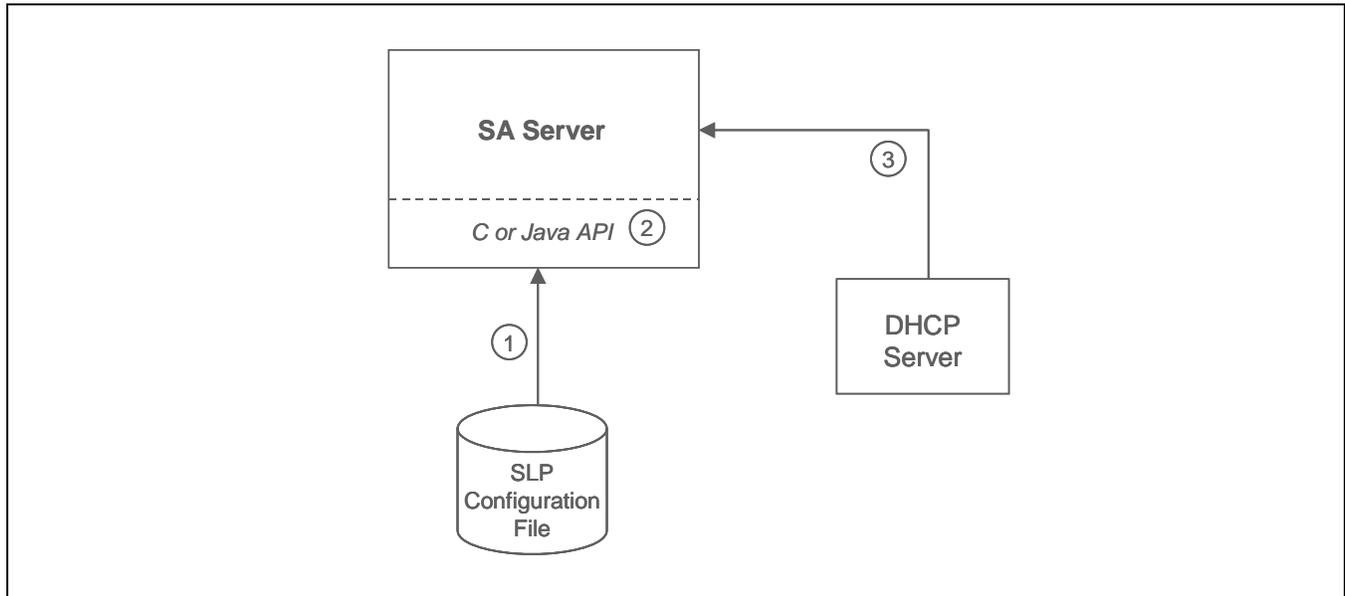


Figure 18 - SA Server Configuration

- 1) The SA Server may obtain specific configuration values via an individual SLP Configuration file.
- 2) The C or Java API provides programmatic access to the configuration file properties.
- 3) The SA Server may obtain its scope values from a DHCP Server.

9.9.5 SA Server Discovery

“Discovery” of a SA Server by its SAS Clients is accomplished by successfully establishing the required communication link between the two entities. There is no need for active or passive discovery as described by SLP since both the SA Server and SAS Clients reside on the same host system.

9.9.6 SAS Client Registration

Service Agents (SAs) that are SAS Clients register and deregister with the local SA Server using the SrvReg/ SrvDereg messages. The SA Server responds with a Service Acknowledgement (SrvAck) message. The SA Server store a service advertisement until either its lifetime expires or a SrvDereg message is received.

If the SA Server is also functioning as a DA, the DA registration requirement is also met. The SA server also forwards any SA registration to other DAs that have the same scope as the SA.

9.10 Configurations

There are three network configurations (9.10.1, 9.10.2, 9.10.3) showing SMI-S clients and servers. The routing of SLP's multicast messages effect the SMI-S discovery process. SMI-S clients and servers shall be able to be configured to work in these environments.

9.10.1 Multicast Configurations

This is the simplest environment and is shown in Figure 19. This network allows multicast messages to be delivered to all the components of a SMI-S management system. As defined in IETF RFC 2608 - 8.1, the client

uses multicast SLP messages to contact the SLP Service Agent (SA) associated with each SMI-S server. Then, each SA sends replies directly back to the client.

Because of the possible size of the reply, servers shall support TCP/IP (as well as UDP) to send the reply. The server shall also support the SLP oversize bit to tell the client large TCP/IP messages shall be used. When a client sees the overflow bit in a UDP response, it should retry using a TCP request.

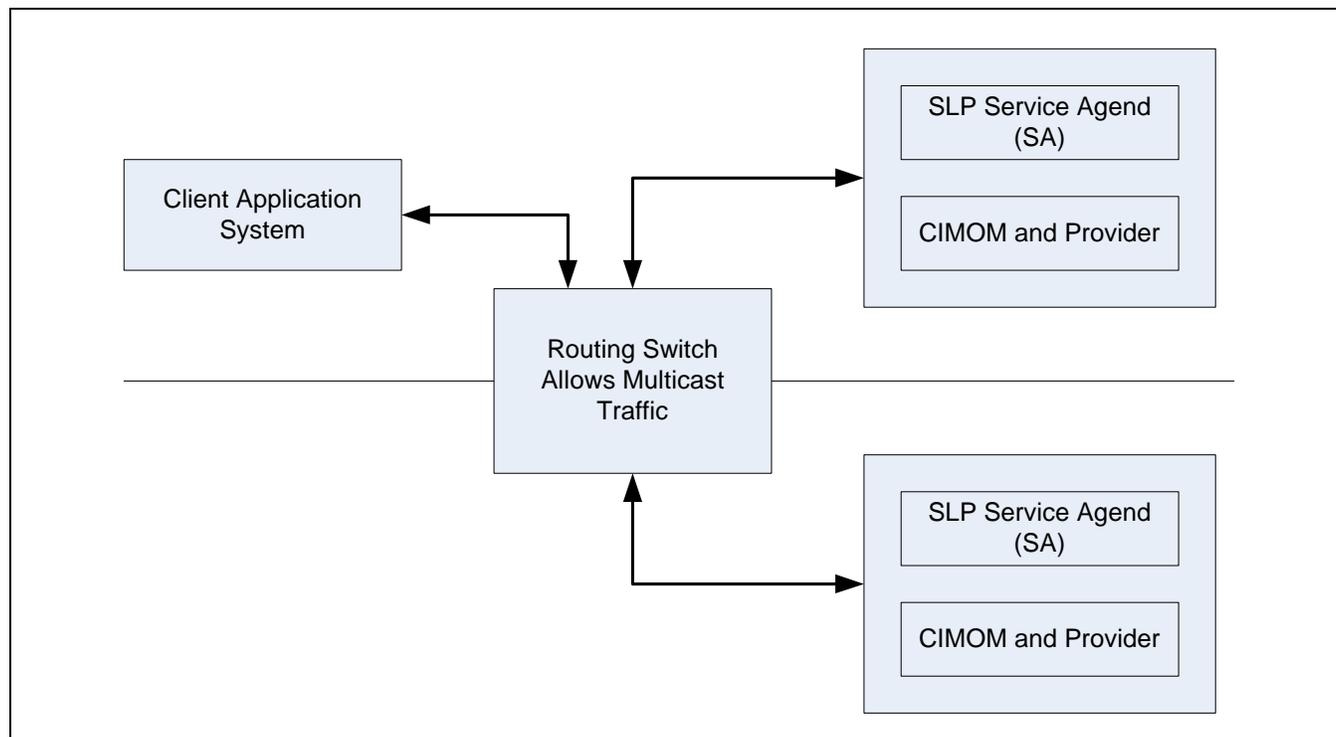


Figure 19 - Multicast Configuration

9.10.2 No Multicast configuration

In this configuration, shown in Figure 20, the network doesn't allow the use of multicast messages. All communication shall use TCP/IP point to point connections. First, a SLP directory agent should be used. Each SA shall be configurable by the user. The user will configure the SA by setting the address of the SLP directory agent (DA). At startup each SA shall use a temporary registration to tell the DA its SLP information (IETF RFC 2608 - 8.3). The SAs shall renew the registration before it expires (IETF RFC 2608 - 8.3). The registration timeout should be about 5-10 min.

The client shall also be configurable by the user. The user will configure the client by setting the DA address. The client will use this address to send SLP messages to the DA (IETF RFC 2608 - 8.1). The DA will satisfy the requests using information provided by the SAs.

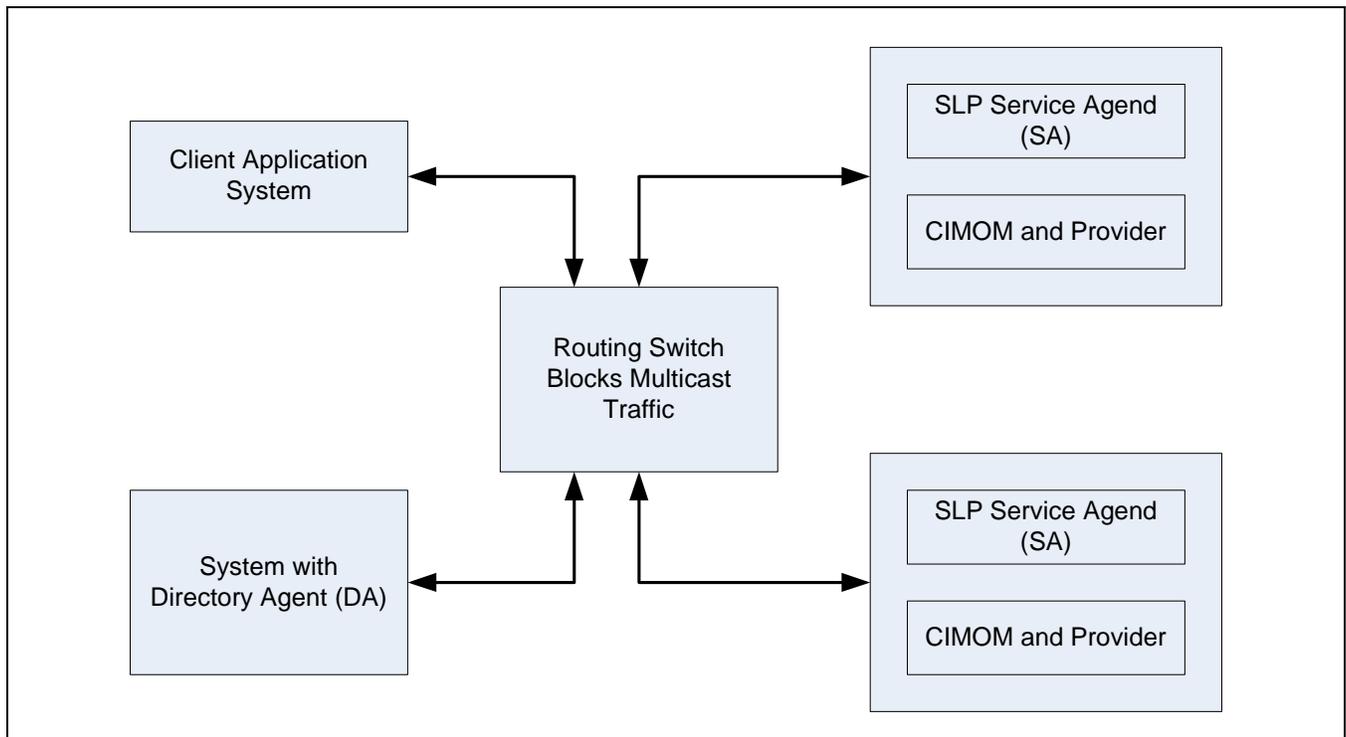


Figure 20 - No Multicast configuration

9.10.3 Multicast Islands

Networks that allow for multicast messages to reach parts of the system, require the use of both techniques described. The client should use the multicast process and the no multicast method. It should be able to combine the information found each way into a single set of discovery information. The SAs shall support both methods at the same time as shown in Figure 21.

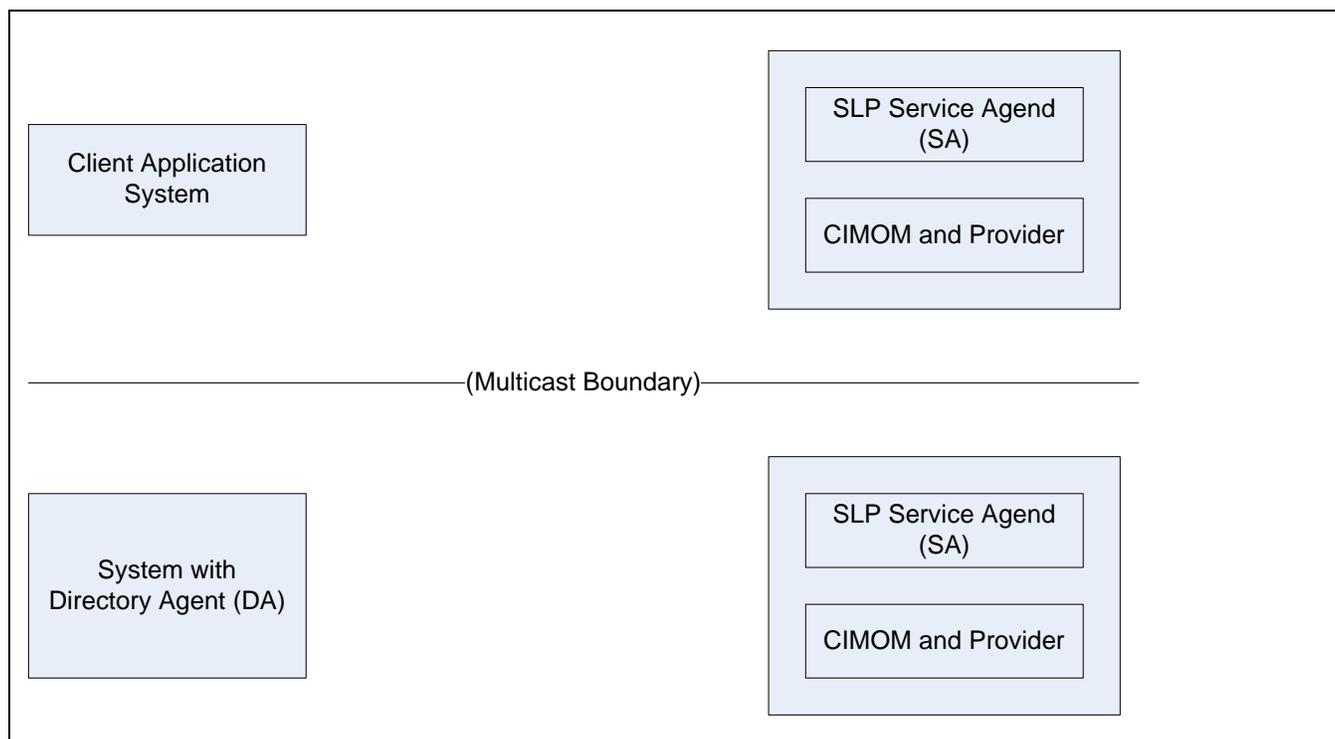


Figure 21 - Multicast Islands

9.11 'Standard WBEM' Service Type Templates

Note: For each description in the template that states the value shall be the `ClassName.PropertyName` value, the format/rules for these values are defined in the Interop Model of the CIM Schema and in the "Server Profile" section of this specification. This SLP Template requires a minimum Schema version of 2.7 to support the required values. Some of the optional values require CIM Schema version 2.8.

Name of submitter: "DMTF" <technical@dmf.org>

Language of service template: en

Security Considerations:

Information about the specific CIM Server implementation or the Operating System platform may be deemed a security risk in certain environments. Therefore these attributes are optional but recommended.

Template Text:

-----template begins here-----

template-type=wbem

template-version=1.0

```

template-description=
    This template describes the attributes used for advertising
    WBEM Servers.

template-url-syntax=string
#The template-url-syntax MUST be the wbem URI encoding of
#the location of one service access point offered by the WBEM Server
#over TCP transport. This attribute must provide sufficient addressing
#information so that the WBEM Server can be addressed directly using
#the url.

service-hi-name=string 0
# This string is used as a name of the CIM service for human
# interfaces. This attribute MUST be the
# CIM_ObjectManager.ElementName property value.

service-hi-description=string 0
# This string is used as a description of the CIM service for
# human interfaces. This attribute MUST be the
# CIM_ObjectManager.Description property value.

service-id=string L
# The ID of this WBEM Server. The value MUST be the
# CIM_ObjectManager.Name property value.

CommunicationMechanism=string L
# The communication mechanism (protocol) used by the CIM Object Manager for
# this service-location-tcp defined in this advertisement. This information
# MUST be the CIM_ObjectManagerCommunicationMechanism.CommunicationMechanism
# property value.
# CIM-XML is defined in the CIM Operations over HTTP specification which can
# be found at http://dmtf.org/
"Unknown", "Other", "cim-xml"

OtherCommunicationMechanismDescription = String L 0
# The other communication mechanism defined for the CIM Server in the case
# the "Other" value is set in the CommunicationMechanism string.
# This attribute MUST be the
    CIM_ObjectManagerCommunicationMechanism.OtherCommunicat
    ionMechanism
# property value. This attribute is optional because it is only required if the
# "other" value is set in CommunicationMechanism. The value returned is
# a free-form string.

InteropSchemaNamespace=string L M
# Namespace within the target WBEM Server where the CIM Interop Schema can be
# accessed. Multiple namespaces may be provided. Each namespace provided

```

```

# MUST contain the same information.

ProtocolVersion=String O L
# The version of the protocol. It MUST be the
# CIM_ObjectManagerCommunicationMechanism.Version property value.

FunctionalProfilesSupported=string L M
# ProfilesSupported defines the CIM Operation profiles supported by the
# CIM Object Manager. This attribute MUST be the
# CIM_ObjectManagerCommunicationMechanism.FunctionalProfilesSupported
# property value.
"Unknown", "Other", "Basic Read", "Basic Write",
"Schema Manipulation", "Instance Manipulation",
"Association Traversal", "Query Execution",
"Qualifier Declaration", "Indications"

FunctionalProfileDescriptions=string L O M
# Other profile description if the "other" value is set in the ProfilesSupported
# attribute. This attribute is optional because it is returned only if the "other"
# value is set in the ProfilesSupported attribute. If provided it MUST
# be equal to the
                                CIM_ObjectManagerCommunicationMechanism.FunctionalProfi
                                leDescriptions
# property value.

MultipleOperationsSupported=Boolean
# Defines whether the CIM Object Manager supports batch operations.
# This attribute MUST be the
# CIM_ObjectManagerCommunicationMechanism.MultipleOperationsSupported
# property value.

AuthenticationMechanismsSupported=String L M
# Defines the authentication mechanism supported by the CIM Object Manager.
# This attributed MUST be the
# CIM_ObjectManagerCommunicationMechanism.AuthenticationMechanismsSupported
                                property value.
"Unknown", "None", "Other", "Basic", "Digest"

AuthenticationMechanismDescriptions=String L O M
# Defines other Authentication mechanisms supported by the CIM Object Manager
# in the case where the "Other" value is set in any of the
# AuthenticationMechanismSupported attribute values. If provided, this attribute
                                MUST be the
# CIM_ObjectManagerCommunicationMechanism.AuthenticationMechanismDescriptions
# property value.

Namespace=string L M O
# Namespace(s) supported on the CIM Object Manager.

```

```
# This attribute MUST be the
# CIM_Namespace.name property value for each instance of CIM_Namespace
# that exists. This attribute is optional.
# NOTE: This value is literal (L) because
# the namespace names MUST not be translated into other languages.
```

```
Classinfo=string M O
```

```
# This attributes is optional but if used, the values MUST be the
# CIM_Namespace.classinfo property value.
# The values represent the classinfo (CIM Schema version, etc.) for
# the namespaces defined in the corresponding namespace listed in the
# Namespace attribute. Each entry in this attribute MUST correspond
# to the namespace defined in the same position of the namespace
# attribute. There must be one entry in this attribute for each
# entry in the namespace attribute.
```

```
RegisteredProfilesSupported=string L M
```

```
# RegisteredProfilesSupported defines the Profiles that
# this WBEM Server has support for. Each entry in this
# attribute MUST be in the form of
# Organization:Profile Name{:Subprofile Name}
#
# examples:
#   DMTF:CIM Server
#   DMTF:CIM Server:Protocol Adapter
#   DMTF:CIM Server:Provider Registration
# The Organization MUST be the
# CIM_RegisteredProfile.RegisteredOrganization property value.
# The Profile Name MUST be the
# CIM_RegisteredProfile.RegisteredName property value.
# The subprofile Name MUST be the
# CIM_RegisteredProfile.RegisteredName property value when it is
# used as a Dependent in the CIM_SubProfileRequiresProfile
# association for the specified Profile Name (used as the antecedent).
```

```
-----template ends here-----
```


Clause 10: SMI-S Roles

10.1 Introduction

As shown in Figure 22, the complete reference model shows the roles for the various entities of the management system. Any given host, network device or storage device may implement one or more of these roles as described later in this clause.

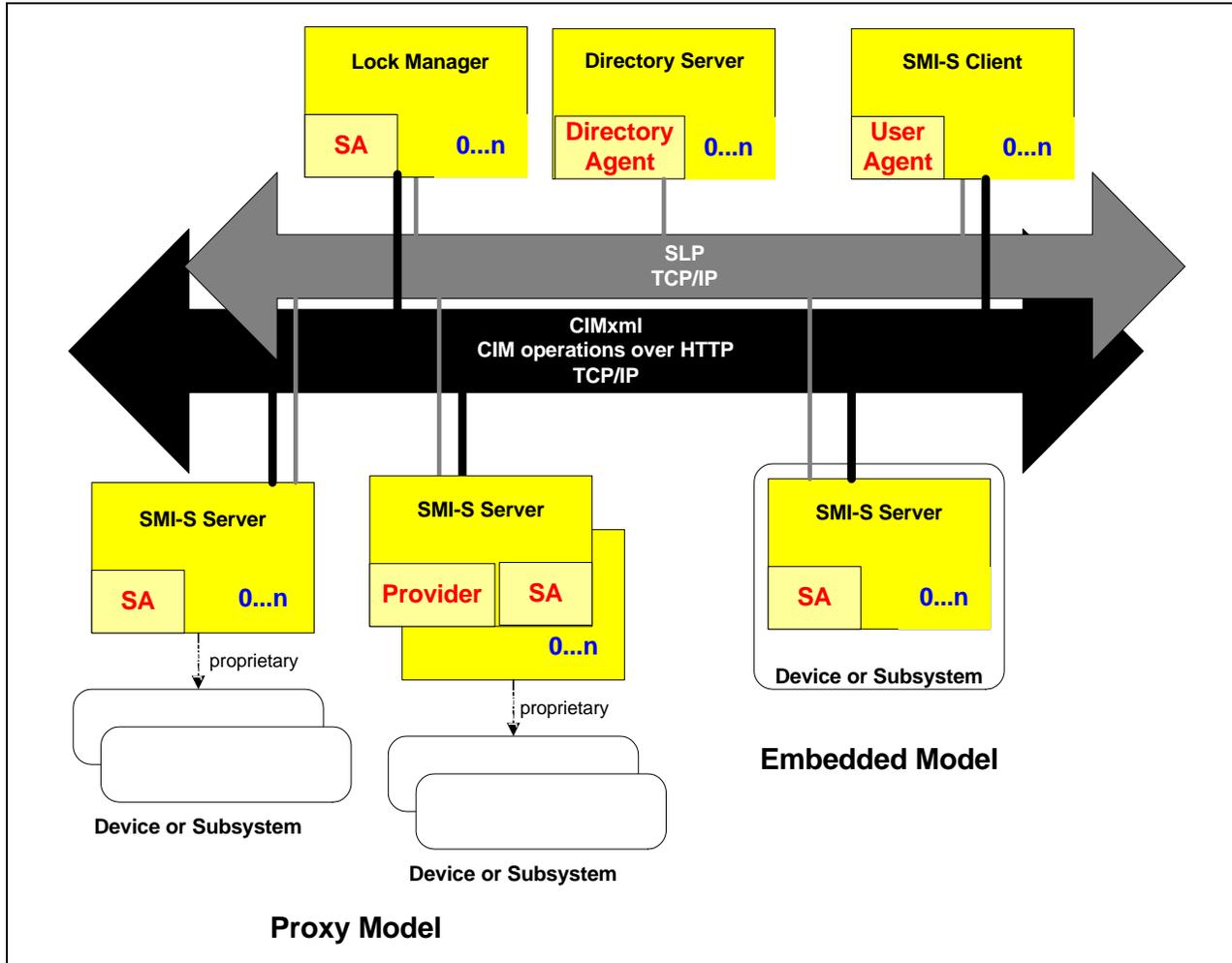


Figure 22 - SMI_S Roles

This profile presents a concise definition of each of these roles and the requirements on implementations of these roles in a management system. For each of these roles, specific functions are required to be implemented in one or more functional areas:

- a) SLP Discovery Functions – the required discovery capabilities that the role performs in the overall management system;
- b) Basic WBEM Operations – the management model operations that the role performs;
- c) Security – the security requirements that the role is expected to satisfy;
- d) Lock Management Operations – the locking operations that the role is expected to perform.

The detail of these responsibilities for each of the roles is described in this profile.

Implementers should be aware that an announced plan for converging web services standards is expected to cause changes to WS-Management, WSDM, and related protocols. SNIA intends to specify the resulting converged protocols for use with SMI-S, and hence use of web services protocols with SMI-S may remain Experimental until stable versions of the converged protocol specifications are available. Implementers are encouraged to experiment with web services protocols for SMI-S in the interim, but should consult the convergence plan to understand the potential protocol changes and possible impacts.

10.2 SMI-S Client

10.2.1 Overview

The SMI-S Client role in the overall management system is performed by software that is capable of performing management operations on the resources under management. This includes monitoring, configuration, and control of the operations on the resources. Typical clients include user interface consoles, complete management frameworks, and higher-level management applications and services such as policy based management systems.

There can be zero or more SMI-S clients in the overall management system. These clients can all coexist simultaneously and can perform independent or overlapping operations in the management system. It is outside the scope of this specification to specify client cooperation with other clients in any way. The semantics of the described management system is that the last successful client operation is valid and persists in the absence of any other client operations (last write wins).

It is expected that development kits for the management system will provide code for the required functions implemented in clients. Consoles, frameworks and management applications can then use this common code in order to comply with this specification. The specification of an API for this client code, and specific language bindings for applications is outside the scope of this specification, but is a candidate for follow-on work.

10.2.2 SLP Functions

The SMI-S Client role is required to implement SLP User Agent (UA) functionality as specified in 9.6, "User Agents (UA)". The Client discovers all SMI-S servers within its configured scope that are required for its operations by querying for service specific attributes that match the criteria for those operations.

10.2.3 WBEM Protocol Functions

The SMI-S Client role shall implement client functionality as specified by the relevant WBEM protocol standard and should implement asynchronous notification functionality as specified by that standard.

10.2.4 Security Considerations

The SMI-S Client role shall implement security as specified in 12.2.1, "General Requirements for HTTP Implementations".

10.2.5 Lock Management Functions

There are no requirements for locking in this release of the specification.

10.3 Dedicated SMI-S Server

10.3.1 Overview

The intention of the SMI-S server role in a management system is to provide device management support in the absence of any other role. A simple management system could consist of just a SMI-S Client and a SMI-S Server and all management functions can be performed on the underlying resource. This means that a vendor can offer complete management for the resource by shipping a standalone client for the resource and not depend on any other management infrastructure. Although, at the same time, the SMI-S Server can participate in a more complex management environment through the use of the standard mechanisms described here.

- Embedded SMI-S Server – the SMI-S Server functions are incorporated into the resource directly and do not involve separate installation steps to become operational.
- Proxy SMI-S Server – the SMI-S Server is hosted on a system separate from the resource and communicates with the resource via either a standard or proprietary remote protocol. This typically involves an installation operation for the SMI-S Server and configuration for, or independent discovery of, the desired resource.

In order to minimize the footprint on the resource or proxy hosts, the required functions of the SMI-S Server role have purposely been scaled back from those of a typical general purpose CIM Server running on host with more significant resources. These required functions are described in 10.3.2 and 10.3.3.

10.3.2 SLP Functions

The SMI-S Server role is required to implement SLP Service Agent (SA) functionality as specified in 9.7, "Service Agents (SAs)". Optionally, it should implement Service Agent Server functionality or use an existing SA Server if one exists. The SMI-S server shall advertise service-specific attributes that allow the client to locate it based on its profile, as defined in section 9.11, "'Standard WBEM' Service Type Templates".

10.3.3 WBEM Protocol Functions

10.3.3.1 General

The SMI-S Server role shall implement the server functionality as specified by the relevant WBEM Protocol standard.

10.3.3.2 Required Intrinsic Methods

An SMI-S Server is required to implement a set of intrinsic methods as defined for each profile. SMI-S Servers shall implement intrinsic methods as specified in the "Methods of the Profile" section of each profile. The intrinsic methods are:

- GetClass
- GetInstance
- EnumerateInstances
- EnumerateInstanceNames
- CreateInstance
- ModifyInstance
- DeleteInstance
- Associators
- AssociatorNames
- References
- ReferenceNames

EXPERIMENTAL

- OpenEnumerateInstances
- OpenEnumerateInstancePaths
- OpenReferenceInstances

- OpenReferenceInstancePaths
- OpenAssociatorInstances
- OpenAssociatorInstancePath
- PullInstancesWithPath
- PullInstancePaths
- CloseEnumeration

EXPERIMENTAL

10.3.3.3 Required Model Support

The SMI-S Server shall implement the Server Profile as detailed in *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile.

10.3.4 Security Considerations

The SMI-S Server role shall implement security as specified in Clause 12: Security.

10.3.5 Lock Management Functions

There are no requirements for locking in this release of the specification.

10.4 General Purpose SMI-S Server

10.4.1 Overview

The General Purpose SMI-S Server role in an overall management system is intended to reduce the number of network connections needed by a Client to manage large numbers of resources. It is also envisioned as a convenient place to perform operations across multiple resources, further off-loading these from the Client as well.

In addition, the General Purpose SMI-S Server role can provide a hosting environment for the plug-in instrumentation of host-based resources and management proxies for resources with remote management protocols. These plug-ins are called providers and considered sub roles of the General Purpose SMI-S Server.

A General Purpose SMI-S Server is not required in a management system, but is expected to be deployed at least as a common infrastructure for host-based resources. In any large storage network, there may be several General Purpose SMI-S Servers (as many as one per host). Communication between General Purpose SMI-S Servers may be standardized in the future, but this capability is outside the scope of this specification. General Purpose SMI-S Servers may act as a point of aggregation for multiple SMI-S Profiles as described in Clause 40: Server Profile using existing standard mechanisms as specified here.

As General Purpose SMI-S Servers are expected to be deployed on hosts with more resources and less footprint concerns than other managed resources, the required functions, specified in 10.4.2, 10.4.3, and 10.4.4, are more extensive than that of a Dedicated SMI-S Server.

10.4.2 SLP Functions

The General Purpose SMI-S Server role is required to implement SLP Service Agent (SA) functionality as specified in 9.7, "Service Agents (SAs)". The General Purpose SMI-S Server shall advertise service specific attributes that allow the Client to locate it based on the profiles it supports, as defined in 10.4.3.1, "General".

10.4.3 CIM-XML Protocol Functions

10.4.3.1 General

The General Purpose SMI-S Server role shall implement CIM-Server functionality as specified by the CIM-XML standard.

10.4.3.2 Required Intrinsic Methods

The General Purpose SMI-S Server is required to implement the minimum profile as specified in CIM-XML standard. In addition, it shall implement the intrinsic methods needed to support the Profiles that it supports.

10.4.3.3 Required Model Support

The General Purpose SMI-S Server shall implement the Server Profile as detailed in *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile.

10.4.3.4 Security Considerations

The General Purpose SMI-S Server role shall implement security as specified in *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile.

10.4.4 Lock Management Functions

There are no requirements for locking in this release of the specification.

10.4.5 Provider Subrole

10.4.5.1 Overview

A sub-role within a General Purpose SMI-S Server that can be used to provide management support for the resource, especially useful when the resource is host-based (i.e., HBA or Host Software) and the platform provides a CIM Server as part of its operating system.

10.4.5.2 Required Model Support

The Provider shall implement the Provider Subprofile as detailed in the object model shown in *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile).

10.5 Directory Server

The Directory Server role is used to facilitate Discovery of instances of the various roles in a management system, but may also be used by management systems to store common configurations, user credentials and management policies. Functions outside of Discovery are outside the scope of this specification. The Directory Server role is optional for a compliant management system.

10.5.1 SLP Functions

The Directory Server role is required to implement SLP Directory Agent (DA) functionality as specified in 9.8, "Directory Agents (DAs)". The Directory registers all Agents and Object Managers within its configured scope and allows queries for their respective service specific attributes.

10.5.2 CIM-XML Protocol Functions

There are no additional CIM-XML requirements for this role.

10.5.3 Security Considerations

There are no additional security requirements for this role.

10.5.4 Lock Management Functions

There are no requirements for locking in this release of the specification.

10.6 Combined Roles on a Single System

10.6.1 Overview

As mentioned previously, the various roles of the management system can be deployed in different combinations to different systems throughout the managed environment. In general, there are no restrictions on what roles can be deployed on any given system, but some examples are given to illustrate typical situations.

10.6.2 General Purpose SMI-S Server as a Profile Aggregator

10.6.2.1 SLP Functions

The General Purpose SMI-S Server role may implement SLP User Agent (UA) functionality as specified in 9.6, "User Agents (UA)". The General Purpose SMI-S Server discovers all Profiles within its configured scope that are aggregated by querying for service specific attributes that match the criteria for those aggregations.

10.6.2.2 CIM-XML Protocol Functions

The General Purpose SMI-S Server role may implement CIM-Client functionality as specified by CIM-XML standard and may implement CIM-Listener functionality as specified by CIM-XML standard. A General Purpose SMI-S Server may reflect instances and classes from the aggregated Profiles (perhaps by delegating operations to the Dedicated SMI-S Servers), but is not required to do so. The Profile's Model instances should be reflected in the advertised default namespace of the General Purpose SMI-S Server. The hierarchy of General Purpose SMI-S Servers and Dedicated SMI-S Servers in a multi-level system needs to be reflected in the model such that it can be administrated.

10.6.2.3 Security Considerations

There are no requirements for security for this role.

10.6.2.4 Lock Manager Functions

There are no requirements for locking in this release of the specification.

Clause 11: Installation and Upgrade

11.1 Introduction

The interoperability of the management communications in a storage network gives customers a choice in vendors of their management solutions, but it also can introduce ease-of-use problems when these different vendors each supply different components. In order to supply a complete management solution, many management vendors provide not only WBEM Clients, Providers and other Management Interfaces, but also software components that provide other pieces of the management infrastructure (e.g., Directory Services, WBEM Services, Database Management). Problems are possible when multiple vendors install or remove these components in the same configuration and conflicts can arise. One of the goals of creating management interoperability is to reduce the time and expense end-users apply to the management of their SANs. Thus, SAN management should be easy to install, easy to upgrade, and easy to reconfigure. Mature management products using SMI-S technology should experience seamless and almost completely automated installation, upgrade, and reconfiguration.

This clause deals with issues in installation, upgrade and uninstallation of products using SMI-S technology, and recommends some steps that vendors should take to minimize the problems, leading to better customer satisfaction with the overall management solution.

11.2 Role of the Administrator

Ultimately, a vendor's installation software cannot make perfect decisions when the conflicts referenced in 11.1 arise, since there may be valid reasons why a customer has deployed software of similar function from multiple vendors. In the situation where two software components are both installed that perform the same shared function, and only one can reasonably operate without conflicts, the administrator must be able to resolve these conflicts and remove or disable the redundant component(s).

Installation software should, however, make a best effort to detect any conflicts and notify the administrator of possible conflicts during its installation and initialization. A vendor's installation software should allow the administrator to install and uninstall the various infrastructure components on an individual basis should such a conflict arise. The implications of this are that vendors are motivated to support interoperation with other vendor's components. The advantage to the vendor is that a customer is more likely to install a component that can demonstrate the most interoperability with other components.

11.3 Goals

11.3.1 Non-Disruptive Installation and De-installation

WBEM Clients & Services, Providers, and Directory Services may be capable of being installed and de-installed without disrupting the operation of other constituents in a SMI-S management environment. As SANs are often deployed in mission critical environments the up-time of the solution is critical and thus, the uptime of the management backbone as a key component of the solution is equally critical. Additionally, the installation and de-installation of SMI-S interface constituents should not compromise the availability of mission critical applications.

11.3.2 Plug-and-Play

The ultimate goal of management interoperability is zero administration of the management system itself. A customer should be able to install new storage hardware and software and have the new component become part of the management system automatically. Use of the Service Discovery process (see Clause 9: Service Discovery), the discovery-related aspects of the SMI-S Role definitions (see Clause 10: SMI-S Roles), and the Server Profile (see *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile) are intended to assist in achieving this goal.

During the reconfiguration of the management system, the schema that Clients see should remain consistent (Schema forward compatibility is ensured via CIM standard).

11.4 Server Deployment

11.4.1 General

Manufacturers of storage hardware and software typically install their product and the accompanying management support at the same time. Conflicts are possible between Agents if multiple vendors attempt to install support for the same device. Also, when a device vendor needs to upgrade an Agent or Provider for a device, the installation software needs to determine all of the locations of the previous installations to insure there are not duplicate management paths to the device and thus, insure reliable on-going operation of the device. SMI-S agent implementations must first determine the environment they will run in and how they will be installed into that environment. These environments include:

- Controlled environment (11.4.2)
- Multiple CIMOM environment (11.4.3)
- Shared CIMOM environment (11.4.4)

For each of these issue areas, this clause provides requirements to authors of SMI-S agents and CIM-based management software. These practices are designed to maximize interoperability.

11.4.2 Controlled Environment

A Controlled environment is either embedded in the system being managed or a dedicated management processor that limits the software a user can install on it. Agents in controlled environments shall be exempt from the requirements in 11.4.3 and 11.4.4.

11.4.3 Multiple CIMOM systems

A system supporting multiple CIM agents may require multiple CIMOMs. Because the SMI-S agent can't control when multiple CIMOMs are required, all SMI-S agents other than controlled environments shall implement the Multiple CIMOM requirements.

11.4.3.1 Determine Multiple CIMOMs

Installation software for devices shall be able to locate existing CIM Servers that may control the device in order to offer an administrator a choice in management constituents for the device. In addition, the installation software should locate existing Agents and Providers that provide device support in order to reliably upgrade that support. For these reasons, an installation software program may act as a SMI-S Client during installation. This will allow it to employ the Service Discovery (see Clause 9: Service Discovery) to locate the appropriate functions, and to make the automated decisions that eliminate the need for an administrator to manually configure or adjust certain aspects of the management system.

11.4.3.2 Ports

SMI-S uses TCP/IP, HTTP/HTTPS, and CIM/XML or WS-Management protocols. These protocols require the use of TCP/IP ports. SMI-S defines the way a client discovers the server ports in Clause 9: Service Discovery. Any SMI-S agent (CIMOM) that may be installed in an environment with other agents shall support the use of alternate port addresses. The agent shall support user configured port addresses.

11.4.3.3 SLP

SMI-S requires the use of SLP for agent discovery (see Clause 9: Service Discovery). The SLP standard requires the use of a "well known port" that may not be shared. Therefore, a computer system can only have one instance of a SLP service agent running on a system. All SMI agents on the system shall register with the common SLP service agent or provide user documentation that allows a user to manually register the agent and its profiles.

11.4.3.4 Directories

Some environments require multiple copies of the same CIMOM to be installed. This may be done to solve version compatibility issues. SMI agents shall be coded to allow user settable directory names to be used. Installation

programs for SMI agents should find all instances of compatible CIMOMs and allow the user to select the CIMOM installed into. The installation shall then install the agent in directories relative to that CIMOM.

11.4.3.5 Miscellaneous

Conflicts are possible between Agents if multiple vendors attempt to install support for the same device. Also, when a device vendor needs to upgrade an Agent or Provider for a device, the installation software shall determine all of the locations of the previous installations to insure there is not duplicate management paths to the device and thus, insure reliable on-going operation of the device.

11.4.3.6 Tools

Utilities needed to manage the CIMOM (e.g., users, configuration) shall be able to find the CIMOM and allow the user to select a CIMOM if more than one is found.

11.4.4 Shared CIMOM

A shared CIMOM environment is when two or more unrelated providers share a single CIMOM.

11.4.4.1 Namespaces

In the case of shared CIMOMs, namespaces help isolate implementations and reduce provider interaction. The device model should be implemented in a vendor specific namespace. A single vendor may choose to put multiple implementations in it's own namespace. Vendor namespace names should be chosen to reduce any chance of conflict. The namespace name should include the vendor's company name or stock symbol.

11.4.4.2 Trivial sub classes

"CIM" classes should not be implemented directly. They should be subclassed using a name prefix unique to their company. This sub classing prevents interaction between provides. Instances in the "interop" namespace shall be subclassed.

11.4.4.3 "interop" namespace

The profile registration profile shall be implemented in a namespace named "interop". The profile contains two parts. First part is a model of the CIMOM. This section shall be implemented by the software package that installs the CIMOM. All other implementations shall extend the profile registration profile with instances that define the profile they support.

Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6, 41.3.3 The SMI-S Registered Profile shows what device support is already installed, and installation software should consult this schema before installing new software. If the installation software is changing the device support from one configuration to another, the installation software needs to uninstall or disable the previous software support elements.

11.4.4.4 SLP support

Tenant providers shall extend the "Profile Registration Profile" and shall extend the SLP registered profiles as required in the SMI-S discover clause.

11.4.4.5 Version/Change control

It is the responsibility of the SMI agent installation to protect the CIMOM. The installation process shall determine if a compatible CIMOM is installed before becoming a tenant.

11.4.4.6 Base Server Profile

Some profiles can extend the "Base Server Profile". New providers should look for a "Base Server Profile" to extend before installing its own.

11.4.5 Uninstallation

During the uninstallation of a device, the installation/uninstallation software (if available) should automatically detect existing management support software for the device in order to shut down and remove it in a consistent manner. This detection process need to be cognizant that SMI-S Clients may be actively using the device and that the device may need to be disabled for new management operations and administrated through an orderly shutdown procedure prior to uninstallation. The implementation of such procedures and any order dependency is outside the scope of this specification, but may need to be considered by implementors.

11.4.6 Update

During the update of device support software, installation software should automatically detect any existing device support software in order to successfully complete the upgrade. This device support may exist on multiple hosts, but that situation is not specified in this version. If the update includes installing a new provider, the installation software needs to use the provider installation/upgrade method that is supported by the existing Object Manager. When a software update involves a major schema version upgrade (e.g., 2.x to 3.x), the installation software needs to be cognizant of the effect of the schema upgrade on existing clients. For example, it may choose to simultaneously support both versions for some period of time.

11.4.7 Reconfiguration

When device support update requires an update of an agent or provider, the device support installation software should configure the new provider with the same subscriptions that exist in the old agent or provider before removing it, unless those subscriptions are specifically defined as being periodically cleaned up. This can be done via the instances of the subscriptions in the agent or object manager that currently exist.

11.5 WBEM Service Support & Related Functions

11.5.1 Installation

Customers are increasingly sensitive to the size of the memory footprint for management software. The goal is to minimize the impact on hosts that are not dedicated to running management software by making appropriate choices during installation and giving the administrator control over these issues.

It is recommended that vendors take advantage of an existing Object Manager where one exists, by installing a provider that communicated with that Object Manager for device support. Additional support for such "multi-tenant" Object Managers will be included in a future version of this document.

If an object manager does not exist, or the device support does not work with the existing object manager (e.g., due to interface requirements) it is recommended that the vendor supply a Agent that is lightweight for device support. Another option is to offer to install an Object Manager that the vendor does have provider support for, allowing other vendors to further leverage that installation.

Providers that use an in-band connection to devices have an issue where zoning may alter the management path to the device from a provider or agent. In this case, the device support may need to be installed on multiple hosts in the network and the vendor needs to provide some way to coordinate which provider or agent is responsible for a particular device.

Vendors should install their providers in a unique namespace for isolation and qualification reasons. The installer should employ the Service Discovery process (see Clause 9: Service Discovery), and/or the Server Profile (see *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile) to discover the existing namespaces and insure that the one created for the new device is truly unique.

11.5.2 Multiple CIM Servers on a Single Server System

At installation and setup, a user interface should be provided by the CIM Server installation utility that allows an administrator to manually set the TCP port number in a persistent fashion.

To support discovery, the SLP Service Agent (see 9.7, "Service Agents (SAs)") associated with a newly-installed CIM Server should register its TCP port number along with all the other necessary discovery information with the Discovery Service. This requirement applies to both automated port selection as well as manually configured installations. Clients, working through their SLP User Agent, described in 9.6, "User Agents (UA)", then use this information to establish contact with the CIM Server.

11.5.3 Uninstallation/Upgrade

An Object Manager may be upgraded without needing to change the Providers that it supports. Depending on the Object Manager, the Providers may have to be reinstalled and reconfigured following such an upgrade. In this case, an administrator may need to re-run the device support installation software and such software should be able to restore the previous configuration.

11.5.4 Reconfiguration

Device Support Reconfiguration (see 11.3.2, "Plug-and-Play") identifies issues that may also be applicable to Object Managers.

11.5.5 Failure

Temporary failure of an object manager (for example, a host being powered off) can result in bad installation decisions for installation software. In this case, it is advisable that the installation software provide for manual input of the characteristics of additional components of the management system that the installation process needs to consider.

11.6 Client

11.6.1 Uninstallation

When Client software is removed, the uninstallation software should ensure that all client-defined information (settings, policies etc.), and any subscriptions for that client that exist in any agent or object manager, are also removed.

11.6.2 Reconfiguration

Client software can include a Listener that is configured to listen on a specific port. When this port is reconfigured, the client should redirect any Indication Handlers in existing agent and object managers as a result.

11.7 Directory Service

11.7.1 Installation

The installation of more than one Directory Agent—addressed in 9.6, "User Agents (UA)"—or Service Agent Server—addressed in 9.7, "Service Agents (SAs)"—providing a Directory Service in a management system does not impose a significant burden for management clients and adds to the overall availability. Vendors should recommend to administrators of their products that one or more SA Servers or Directory Agents should be deployed in the management system. This may also be done for network or system management reasons.

11.7.2 Uninstallation/Failure

SLP Clients are defined to handle failure and uninstallation of DAs as per the specification (see Clause 9: Service Discovery).

11.8 Issues with Discovery Mechanisms

Experience with existing SMI-S installations has indicated that some sites have policies that can impact the Service Discovery process (see Clause 9: Service Discovery). This subject will be addressed in greater detail in a future revision of this document, but two specific items of guidance are given here, as follows:

- a) Where the site policy has caused multicast to be disabled, the DHCP option for SLP defined in IETF RFC 2610 is recommended as an alternate method of locating Service Agent Servers or Directory Agents. Also note that the shipping configuration of many network routers has multicast disabled.
- b) Where the site policy has caused support for SLP itself to be disabled, an out of band method of providing a list of IP addresses for CIM Servers is recommended, after which the Server Profile (see *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6* Clause 40: Server Profile) should be used to obtain the information about Registered Profiles usually retrieved via SLP.

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Clause 12: Security

12.1 Objectives

Security in the context of SMI-S refers to the protective measures employed in the management of storage. The specific objectives to be addressed by security include:

- 1) Provide a mechanism that assures that the communications between a SMI-S client and server cannot be read or modified by a third party (confidentiality and integrity).
- 2) Provide a mechanism that allows SMI-S clients and servers to provide an assurance of their identity (authentication).
- 3) Provide a mechanism that allows control of the actions a SMI-S client is permitted to perform on a SMI-S server (authorization).
- 4) Provide a mechanism for records to be generated for actions performed by a SMI-S client on a SMI-S server (auditing).
- 5) Provide a mechanism that allows SMI-S clients to discover the SMI-S constituents in a storage network environment so that they may communicate with these constituents using CIM Operations over HTTP protocol.

12.2 Overview

Security requirements can be divided into five major categories:

- 1) Authentication - verifying the identity of an entity (client or server)
- 2) Authorization - deciding if an entity is allowed to perform a given operation
- 3) Confidentiality - restricting information to only those intended recipients
- 4) Integrity - guaranteeing that information, passed between entities, has not been modified
- 5) Non-repudiation - the ability to prove an action or event has taken place, so that this event or action cannot be denied or disavowed later.

SMI-S security primarily addresses authentication, confidentiality of communications, and authorization to a lesser degree. Integrity has been left for future work, and non-repudiation is not currently identified as a need for SMI-S.

Security concerns occur in three areas of an SMI-S implementation:

- 1) First, an SMI-S Server may also be a client of other services (sometimes conceptualized as a device). Those services, or devices, may require a login before discovery or operations are allowed to be performed. The information needed to perform this login is generically referred to as "credentials" (or in the case of devices as "device credentials"). An SMI-S server or provider needs to obtain these credentials in order to talk to the service, and they should be provided confidentially.
- 2) Second, an SMI-S Server may need to authenticate an SMI-S Client. Not all Clients may be allowed to query the object model, and not all Clients may be allowed to perform operations on objects in the model. The SMI-S Server is responsible for the process of authenticating credentials received from an SMI-S Client. Successful authentication establishes a trust relationship, which is represented on the SMI-S Server by an authenticated Identity. Authenticating the client is the first step in determining what that Client is allowed to do.

- 3) Thirdly, should implementers of an SMI-S Server be unaware of secure development practices, attackers may be able to exploit resulting flaws in implementations.

Note: Potential attacks might include, but not be limited to, buffer overflows, obtaining secure information—such as passwords—handled by the SMI-S implementation, etc. In an effort to increase the general knowledge of SMI-S developers, for secure development practices, two suggested resources are:

- “Writing Secure Code” (2ed) by Michael Howard and David LeBlanc (ISBN 0-7356-1722-8)
- “19 Deadly Sins of Software Security” by Michael Howard, David LeBlanc and John Viega (ISBN 0-07-226085-8)

12.2.1 General Requirements for HTTP Implementations

The security requirements for HTTP implementations apply to both SMI-S servers and clients. An SMI-S client shall comply with all security requirements for HTTP that are applicable to clients. The following are general requirements for the support of security when using HTTP.

- a) SMI-S Servers and Clients shall conform to *DMTF DSP0200 CIM Operations over HTTP*. See 12.3.1.1 "HTTP/HTTPS".
- b) HTTP Basic Authentication shall be implemented. HTTP Digest Authentication should be implemented. See 12.3.3.1 "User Authentication".
- c) To minimize compromising user identities, and credentials such as passwords, implementations should use HTTP Basic Authentication ONLY in conjunction with SSL 3.0 or TLS and an enhanced strength cipher suite. See 12.4.1.2 "Cipher Suites".
- d) Where neither SSL 3.0 nor TLS are used, or where they are used with a basic strength cipher suite, implementers should utilize HTTP Digest Authentication. See 12.4.2.1 "User Authentication".

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- e) To ensure a minimum level of security and interoperability between implementations, support for the TLS_RSA_WITH_3DES_EDE_CBC_SHA cipher suite shall be included in all implementations. Implementers are free to include additional cipher suites. Anonymous SSL/TLS cipher suites should not be offered or used for CIM operation invocation by SMI-S Clients. See 12.4.1.2 "Cipher Suites".

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- f) If no enhanced strength cipher suite is supported, then HTTP Digest Authentication shall be implemented. See 12.4.2.1 "User Authentication".
- g) A user identity and credential used with one type of HTTP Authentication (i.e., Basic or Digest) shall not ever be subsequently used with the other type of HTTP Authentication. To avoid compromising the integrity of a stronger scheme, established good security practices avoids the reuse of identity & credential information across schemes of different strengths. See 12.4.2.1 "User Authentication".
- h) SSL 3.0 and TLS 1.0 shall be supported; TLS 1.1 and TLS 1.2 are currently allowed options with TLS 1.2 strongly recommended. SSL support is currently required for backwards compatibility as described in Appendix E of RFC 4346. See 12.3.2 "SSL 3.0 and TLS".
- i) Clients that fail to contact an SMI-S server via HTTP over SSL 3.0 or TLS on TCP port 5989 should retry with HTTP on TCP port 5988 if their security policy allows it. See 12.3.1.1 "HTTP/HTTPS".

- j) In order for Clients and Servers to communicate, they need to be using a consistent approach to security. It is possible for properly configured Clients and Servers to fail to communicate if one is relying upon port 5989 and the other on port 5988.
- k) Servers can accelerate discovery that a secure channel is needed by responding to HTTP contacts on TCP port 5988 with an HTTP REDIRECT to the appropriate HTTPS: URL (HTTP over SSL or TLS on TCP port 5989) to avoid the need for clients to timeout the HTTP contact attempt. Clients should honor such redirects in this situation.
- l) HTTP Realms shall be supported. See 12.3.6 "HTTP Realms".
- m) All certificates, including CA Root Certificates used by clients for certificate validation, shall be replaceable. See 12.3.2.2.3 "Certificate Management".
- n) The DER encoded X.509, Base64 encoded X.509 and PKCS#12 certificate formats shall be supported. See 12.3.2.2.2 "Certificate Formats".
- o) Certificate Revocation Lists shall be supported in the DER encoded X.509 and Base64 encoded X.509 formats. See 12.3.2.2.1 "Certificate Validation".

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- p) Anonymous SSL/TLS cipher suites should not be used for indication delivery to indication listeners that do not have certificates. See 12.3.4 "Indications".

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12.3 Description of SMI-S Security

SMI-S security is primarily focused on securing the underlying network transport, authenticating users, and securely interacting with IT infrastructure.

12.3.1 Transport Security

For most SMI-S implementations, the Hypertext Transfer Protocol (HTTP) is the underlying communications protocol used to transfer SMI-S messages, but it is possible that other transports like Web Services for System Management (WS-Management) may be used. A major element of SMI-S security is focused on securing these underlying transports.

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12.3.1.1 HTTP/HTTPS

CIM over HTTP is the mandatory transport mechanism for this version of SMI-S and the specific requirements are derived from DMTF DSP0200, (Specification for CIM Operations over HTTP), which describes the requirements for CIM clients and servers. It is important to note that HTTP by itself offers no confidentiality or integrity protections.

SMI-S also includes a mechanism to secure HTTP communications such that data sent between the clients and servers are encrypted before being sent out over the network. This security is achieved by transmitting HTTP over SSL/TLS (also known as HTTPS); the URL of a secure connection will begin with https:// instead of http://. It is also important to note that an SMI-S Client communicates with an SMI-S server via HTTPS on TCP port 5989 (TCP port 5988 is used for HTTP).

When SSL/TLS is used to secure HTTP, the client and server typically perform some form of entity authentication. However, the specific nature of this entity authentication is dependent on the cipher suite negotiated; a cipher suite specifies the encryption algorithm and digest algorithm to use on a SSL/TLS connection. A very common scenario involves the use of server-side certificates, which the client trusts, as the basis for unidirectional, entity

authentication. It is possible that no authentication will occur (e.g., anonymous authentication) or on the other extreme, mutual authentication involving both client-side and server-side certificates may be required. 12.3.2 "SSL 3.0 and TLS" provides important details on SSL/TLS.

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12.3.1.2 WS-Management

WS-Management is a SOAP protocol and not tied to a specific network transport; however, interoperation requires some common standards to be established for the transport. The DMTF DSP0226 - Web Services for Management (WS-Management) Specification identifies HTTP 1.1 (RFC 2616) and HTTPS (using TLS 1.0) (RFC 2818¹) as the standard transports. In addition, DSP0226 allows any SOAP-enabled transport to be used as a carrier for WS-Management messages.

For services that support HTTPS (TLS 1.0), the service shall at least implement TLS_RSA_WITH_RC4_128_SHA. It is recommended that the service also support TLS_RSA_WITH_AES_128_CBC_SHA.

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12.3.2 SSL 3.0 and TLS

The specifications for both versions 1.0 and 1.1 of the Transport Layer Security (TLS) protocol are defined by IETF RFC 4346. In addition, IETF RFC 5246 specifies version 1.2 of the TLS protocol. The Secure Sockets Layer (SSL) 3.0 is defined in the Internet draft, *The SSL Protocol Version 3.0*.

The SSL 3.0 and the TLS are protocols that provide communications security over networks. They allow client/server applications to communicate in a way that is designed to prevent eavesdropping, tampering, or message forgery. SSL/TLS is layered on top of some reliable transport protocol (e.g., TCP), and it is used for encapsulation of various higher-level protocols (e.g., HTTP).

SSL/TLS provides endpoint authentication and communications privacy over the network using cryptography. Typically, only the server is authenticated (i.e., its identity is ensured) while the client remains unauthenticated; this means that the end user (whether an individual or an application) has a measure of assurance with whom they are communicating. Mutual authentication (the identities of both endpoints are verified) requires, with few exceptions, the deployment of digital certificates on the client.

SSL/TLS involves three basic phases:

- 1) Peer negotiation for algorithm support
- 2) Key exchange and authentication
- 3) Symmetric cipher encryption and message authentication

During the first phase, the client and server negotiate cipher suites (see 12.3.2.1 "Cipher Suites"), which determine the ciphers to be used, the key exchange and authentication algorithms, as well as the message authentication codes (MACs). The key exchange and authentication algorithms are typically public key algorithms. The MACs are made up from a keyed-Hash Message Authentication Code, or HMAC.

1. This IETF RFC includes a reference to RFC 2246 (TLS 1.0) that has been obsoleted by IETF RFC 4346, which contains specifications for both versions 1.0 and 1.1. It is important to note that the mandatory cipher suites differ in these two RFCs.

While TLS 1.2, TLS 1.1 and TLS 1.0 are based on SSL 3.0 and the differences between them are not dramatic, it is important to note that these differences are significant enough that TLS 1.2, TLS 1.1, TLS 1.0 and SSL 3.0 will not interoperate. However, all versions of TLS do provide mechanisms for backwards compatibility with the earlier versions.

For this version of SMI-S, SSL 3.0 and TLS 1.0 shall both be supported; TLS 1.1 and TLS 1.2 are currently allowed option, and support of TLS 1.2 is strongly recommended. SSL support is currently required for backwards compatibility as described in Appendix E of IETF RFC 4346.

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12.3.2.1 Cipher Suites

Both TLS and SSL 3.0 package one key establishment, confidentiality, signature and hash algorithm into a "cipher suite." A registered 16-bit (4 hexadecimal digit) number, called the cipher suite index, is assigned for each defined cipher suite. For example, RSA key agreement, RSA signature, Triple Data Encryption Standard (3DES) using Encryption-Decryption-Encryption (EDE) and Cipher Block Chaining (CBC) confidentiality, and the Secure Hash Algorithm (SHA-1) hash are assigned the hexadecimal value {0x000A} for TLS. Note especially that TLS 1.1 requires (IETF RFC 4346, Section 9 - Mandatory Cipher Suites): "In the absence of an application profile standard specifying otherwise, a TLS compliant application shall implement the cipher suite TLS_RSA_WITH_3DES_EBE_CBC_SHA" described above.

The client always initiates the TLS and SSL 3.0 session and starts cipher suite negotiation by transmitting a handshake message that lists the cipher suites (by index value) that it will accept. The server responds with a handshake message indicating which cipher suite it selected from the list or an "abort". Although the client is required to order its list by increasing "strength" of cipher suite, the server may choose ANY of the cipher suites proposed by the client. Therefore, there is NO guarantee that the negotiation will select the strongest suite. If no cipher suites are mutually supported, the connection is aborted. When the negotiated options, including optional public key certificates and random data for developing keying material to be used by the cryptographic algorithms, are complete, messages are exchanged to place the communications channel in a secure mode.

For the purposes of SMI-S, basic strength cipher suites include 512-bit (or longer) asymmetric algorithms (RSA or Diffie-Hellman), combined with 40-bit (or longer) symmetric algorithms (Triple DES, IDEA, RC4-128) and either SHA-1 or MD5. Enhanced strength cipher suites combine 1024-bit (or longer) asymmetric algorithms (RSA or Diffie-Hellman) with 128-bit (or longer) symmetric algorithms (Triple DES, IDEA, RC4-128, AES) and either SHA-1 or MD5.

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To ensure a minimum level of security and interoperability between implementations, all SMI-S clients and servers that support HTTPS are required to implement the TLS_RSA_WITH_3DES_EBE_CBC_SHA cipher suite, which is also the mandatory cipher suite for TLS 1.1 (see IETF RFC 4346, Section 9 - Mandatory Cipher Suites). Inclusion of the TLS_RSA_WITH_AES_128_CBC_SHA cipher suite (hexadecimal value {0x002F}) is strongly recommended in both SMI-S clients and servers because it is currently the mandatory cipher suite for TLS 1.2. In addition, the TLS_RSA_WITH_AES_128_CBC_SHA256 cipher suite (hexadecimal value {0x003C}) is recommended to meet the transitions to a security strength of 112 bits (guidance is provided in NIST Special Publication 800-57). Implementers are free to include additional cipher suites; however, anonymous SSL/TLS cipher suites should not be offered or used for CIM operation invocation by SMI-S Clients or used for indication delivery to indication listeners that do not have certificates.

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12.3.2.2 Digital Certificates

SMI-S clients and servers may be attacked by setting up a false SMI-S server to capture userids and passwords or to insert itself as an undetected proxy between an SMI-S client and server. The most effective countermeasure for this attack is the controlled use of server certificates with SSL 3.0 or TLS, matched by client controls on certificate acceptance on the assumption that the false server will be unable to obtain an acceptable certificate. Specifically, this could be accomplished by configuring clients to always use SSL 3.0 or TLS underneath HTTP authentication, and only accept certificates from a specific local certificate authority.

When used by SMI-S, SSL 3.0 and TLS use X.509 version 3 public key certificates that are conformant with the Certificate and Certificate Extension Profile defined in Section 4 of IETF RFC 3280 (X.509v3 Certificate and CRL). This certificate and certificate revocation list (CRL) profile specifies the mandatory fields that shall be included in the certificate as well as optional fields and extensions that may be included in the certificate.

Server certificates shall be supported by all SMI-S servers and client certificates MAY be supported by SMI-S clients. A server certificate is presented by the server to authenticate the server to the client; likewise, a client certificate is presented by the client to authenticate itself to the server. For public web sites offering secure communications via SSL 3.0 or TLS, server certificate usage is quite common, but client certificates are rarely used. This is because the client is typically authenticated by other means. For example, an e-commerce site will authenticate a client by a credit card number, user name/password, etc., when a purchase is made. It is much more of a trust issue that the client (purchaser) be assured of the identity of the e-commerce site and this is the reason server certificates are much more commonly encountered in practice.

These X.509 certificates use a digital signature to bind together a public key with an identity. These signatures will often be issued by a certification authority (CA) associated with an internal or external public key infrastructure (PKI); however, an alternate approach uses self-signed certificates (the certificate is digitally signed by the very same key-pair whose public part appears in the certificate data). The trust models associated with these two approaches are very different. In the case of PKI certificates, there is a hierarchy of trust and a trusted third-party that can be consulted in the certificate validation process, which enhances security at the expense of increased complexity. The self-signed certificates can be used to form a web of trust (trust decisions are in the hands of individual users/administrators), but is considered less secure as there is no central authority for trust (e.g., no identity assurance or revocation). This reduction in overall security, which may still offer adequate protections for some environments, is accompanied by an easing of the overall complexity of implementation.

With PKI certificates, it is often necessary to traverse the hierarchy or chain of trust in search of a root of trust or trust anchor (a trusted CA). This trust anchor may be an internal CA, which has a certificate signed by a higher ranking CA, or it may be the end of a certificate chain as the highest ranking CA. This highest ranking CA is the ultimate attestation authority in a particular PKI scheme and its certificate, known as a root certificate, can only be self-signed. Establishing a trust anchor at the root certificate level, especially for commercial CAs, can have undesirable side effects resulting from the implicit trust afforded all certificates issued by that commercial CA. Ideally the trust anchor should be established with the lowest ranking CA that is practical.

12.3.2.2.1 Certificate Validation

SMI-S clients and servers shall perform basic path validation, extension path validation, and Certificate Revocation List (CRL) validation as specified in Section 6 of IETF RFC 3280 for all presented certificates. These validations include, but are not limited to, the following:

- The certificate is a validly constructed certificate
- The signature is correct for the certificate
- The date of its use is within the validity period (i.e., it has not expired)
- The certificate has not been revoked (applies only to PKI certificates)

- The certificate chain is validly constructed (considering the peer certificate plus valid issuer certificates up to the maximum allowed chain depth (applies only to PKI certificates).

When SMI-S clients and servers use CRLs, they shall use X.509 version 2 CRLs that are conformant with the CRL and CRL Extension Profile defined in Section 5 of IETF RFC 3280 (this also only applies to PKI certificates).

When PKI certificates and self-signed certificates are used together in a single management domain, it is important to recognize that the level of security is lowered to that afforded by self-signed certificates. Self-signed certificates by themselves only offer the keying materials to allow confidentiality and integrity in communications. The only identity assurances for self-signed certificates lie in the processes governing their acceptance as described in section 12.4.1.1.

12.3.2.2.2 Certificate Formats

All interfaces for certificate configuration (import in particular) shall support the following certificate formats:

- DER encoded X.509

International Telecommunications Union Telecommunication Standardization Sector (ITU-T), Recommendation X.509: Information technology - Open Systems Interconnection - The Directory: Public-key and attribute certificate frameworks, May 2000. Specification and technical corrigenda can be obtained from: <http://www.itu.int/ITU-T/publications/recs.html>;

- Base64 encoded X.509 (often called PEM)

N. Freed and N. Borenstein, Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies, IETF RFC 2045, November 1996, Section 6.8. Available at: <http://www.ietf.org/rfc/rfc2045.txt>;

- PKCS#12

RSA Laboratories, PKCS #12: Personal Information Exchange Syntax, Version 1.0, June 1999. Specification and Technical Corrigendum. Available at: <http://www.rsasecurity.com/rsalabs/pkcs>.

All certificate validation software shall support local certificate revocation lists, and at least one list per CA root certificate supported. Support is REQUIRED for both DER encoded X.509 and Base64 encoded X.509 formats, but this support MAY be provided by using one format in the software and providing a tool to convert lists from the other format. OCSP and other means of immediate online verification of certificate validity are OPTIONAL, as connectivity to the issuing Certificate Authority cannot be assured.

12.3.2.2.3 Certificate Management

All certificates identifying SMI-S management entities and their associated private keys shall be replaceable. SMI-S clients and servers shall either 1) have the ability to import an externally generated certificate and corresponding private key or 2) have the ability to generate and install a new self-signed certificate along with its corresponding private key.

When PKI certificates are used by SMI-S clients and servers, the implementations shall include the ability to import, install/store, and remove the CA root certificates; support for multiple trusted issuing CAs shall be included. CA certificates are used to verify that a certificate has been signed by a key from an acceptable certification authority.

All certificate interfaces required above shall support access restrictions that permit access only by suitably privileged administrators. A suitably privileged security administrator shall be able to disable functionality for acceptance of unrecognized certificates described in 12.3.2.2.1 and 12.3.2.2.2.

The above requirements can be satisfied via appropriate use of the readily-available OpenSSL toolkit software (www.openssl.org). Support for PKCS#7 certificate format was deliberately omitted from the requirements. This format is primarily used for online interaction with certificate authorities; such functionality is not appropriate to

require of all SMI-S storage management software, and tools are readily available to convert PKCS#7 certificates to or from other certificate formats.

STABLE

12.3.3 Authentication

At a basic level, authentication is the process used to identify a user (or entity) through the verification of supplied information (i.e., verify a declared identity). This information is often a secret (e.g., a password), but it may also be accomplished by possessing something (e.g., a smart card) or be something that you are (e.g., biometrics); combining multiple forms (or factors) of authentication credentials is known as multi-factor authentication. Increasingly, strong (multi-factor) authentication is required for privileged users or any remote access (including vendor access). It is also important to note that some of these credentials are static (i.e., indefinite use period) while others have expiration periods or may be one-time-use.

Within SMI-S, the dominant form of authentication is for users, but entity authentication does occur. In addition, the SMI-S Servers frequently employ local authentication, but external authentication is an option.

STABLE

12.3.3.1 User Authentication

SMI-S Clients are responsible for initiating user authentication for each SMI-S Server that is accessed by a user. HTTP Basic Authentication shall be implemented and HTTP Digest Authentication should be implemented; HTTP Digest Authentication is a required contingency when authentication credentials have to be secured, but appropriate SSL or TLS protections cannot be negotiated. For both forms of HTTP authentication, the SMI-S Server functions as the authenticator and it receives the user credentials from the HTTP authentication operations.

Established good security practices avoid the reuse of identity & credential information across schemes of different strengths. Thus, a SMI-S user identity and credential used with one type of HTTP Authentication (i.e., Basic or Digest) shall not ever be subsequently used with the other type of HTTP Authentication.

Section 4.4 of DSP0200 defines additional requirements for HTTP authentication, above those found in IETF RFC 2616 or IETF RFC 2617. HTTP authentication generally starts with an HTTP client request, such as "GET Request-URI" (where Request-URI is the resource requested). If the client request does not include an "Authorization" header line and authentication is required, the server responds with a "401 unauthorized" status code, and a "WWW-Authenticate" header line. The HTTP client shall then respond with the appropriate "Authorization" header line in a subsequent request. The format of the "WWW-Authenticate" and "Authorization" header lines varies depending on the type of authentication required: basic authentication or digest authentication. If the authentication is successful, the HTTP server will respond with a status code of "200 OK".

Basic authentication involves sending the user name and password in the clear, and should only be used on a secure network, or in conjunction with a mechanism that ensures confidentiality, such as TLS (see 12.3.2 "SSL 3.0 and TLS"). Digest authentication sends a secure digest of the user name and password (and other information including a nonce value), so that the password is not revealed. "401Unauthorized" responses should not include a choice of authentication.

Client authentication to the SMI-S Server is based on an authentication service (local and/or external). Differing authentication schemes may be supported, including host-based authentication, Kerberos, PKI, or other; the authentication service is out of scope of this specification.

STABLE

12.3.3.2 Entity Authentication

Entity authentication is the process by which an agent in a distributed system gains confidence in the identity of a communication partner. More often than not, the entity authentication process is coupled with the distribution of a "session key" which the partners can later use for message confidentiality, integrity, or whatever else.

Within SMI-S, entity authentication is typically performed whenever SSL/TLS is used and it is accomplished using digital certificates. An SMI-S server may also use a form of entity authentication for certain types of third-party authentications services. For example, RADIUS employs a shared secret to protect certain user credentials.

EXPERIMENTAL

12.3.4 Indications

SMI-S indications provide the mechanism for event notifications. As specified, a SMI-S server initiates a HTTP connection with an Indication Listener (typically a SMI-S client). In other words, the SMI-S server (CIMOM) is functioning as a HTTP client and the SMI-S client is functioning as a HTTP server. In this mode, SMI-S clients will have limited functionality.

When there is a need to guard against rogue indications being sent to an SMI-S client or to ensure that authorized SMI-S clients are the only recipients of an indication, HTTP over TLS (HTTPS) can be used for bi-directional (mutual) authentication, using both client- and server-side digital certificates. This use of HTTPS has some differences from the normal SMI-S use of HTTPS (see 12.3.1.1 "HTTP/HTTPS"). As such, the security requirements based on 12.2.1 "General Requirements for HTTP Implementations" shall apply to Indications, except where noted in the following:

- When the scheme (protocol prefix or the URL in the ListenerDestinationCIMXML property of the indication) is "HTTPS:", the SMI-S Server shall connect using SSL/TLS when delivering the indication to the Indication Listener.
- General Requirements i), j), and k) in 12.2.1 "General Requirements for HTTP Implementations" shall not apply to indication delivery because the URL specifies the protocol to use.
- The IETF-specified SSL/TLS mandatory cipher suites do not have to be used for indications because encryption may not be required; consider using the TLS_RSA_WITH_NULL_SHA256 cipher suite (hexadecimal value {0x003B}).
- HTTP Basic Authentication and HTTP Digest Authentication may be supported (they are optional) because their use would force the Indication Listener (SMI-S client) to handle authentication credentials.
- HTTP Realms may be supported (it is optional).
- SMI-S Servers shall have a digital certificate that it uses as the SSL/TLS client certificate to deliver indications to the Indication Listener.
- SMI-S Servers that can function as Indication Listeners shall support certificates for receiving indications.
- An Indication Listener may have a digital certificate that it will use as the SSL/TLS server certificate
- If an Indication Listener does not have such a certificate, SSL or TLS may negotiate the use of Anonymous cipher suites and no assurance can be provided that the indication was delivered to the intended destination due to the lack of authentication of the Listener end of the secure channel.

HTTP security shall be implemented for Indications as specified in 12.2.1 "General Requirements for HTTP Implementations" with additional requirements specified in this section. For applying the requirements in 12.2.1 "General Requirements for HTTP Implementations" to Indications, the term "SMI-S Client" shall be read to mean "any SMI-S entity that can function as an Indication Listener." HTTP security support for Indications is a mandatory part of Indications support for SMI-S Servers. An SMI-S Client that does not support certificates may omit SSL/TLS support for reception of Indications, but shall comply with all other requirements.

In order to use SSL or TLS for mutual authentication for indication delivery, the Indication Listener is required to have a certificate; since the SMI-S Server should also have a certificate, mutual SSL/TLS Authentication is possible. SMI-S Servers should not use SSL or TLS for indication delivery when the Indication Listener does not present a certificate, and shall support a configurable operating mode in which indication delivery is not performed via SSL or TLS when the Listener does not present a certificate. This can be accomplished by preventing the use of Anonymous SSL/TLS cipher suites.

All SMI-S entities shall use certificates consistently - the certificate used for CIM operation invocation over SSL/TLS shall be used for indication delivery when SSL/TLS is employed for indication delivery. For SMI-S Servers, this requires that the SSL/TLS server certificate used to receive CIM operations via SSL/TLS shall be provided as the SSL/TLS client certificate for indication delivery when mutual authentication is used (i.e., when an anonymous SSL/TLS cipher suite is not used). For SMI-S Clients that support certificates and can function as Indication Listeners, this means that the SSL/TLS client certificate used for CIM operation invocation over SSL/TLS shall be used as the SSL/TLS server certificate for receiving indications.

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12.3.5 Service Discovery

Service discovery protocols are network protocols which allow automatic detection of devices and services offered by these devices on a computer network. Within the context of SMI-S (see Clause 9: Service Discovery), service discovery refers to the discovery of dedicated SMI-S servers, general purpose SMI-S servers, and directory servers as well as the functions they offer in an SMI-S managed environment. This release of SMI-S uses the Service Location Protocol Version 2 (SLPv2), as defined by IETF RFC 2608, for its basic discovery mechanism.

SLP is a packet-oriented protocol. Most packets are transmitted using UDP, but TCP can also be used for the transmission of longer packets. Because of the potential unreliability of UDP, SLP repeats all multicasts several times in increasing intervals until an answer has been received. All devices are required to listen on port 427 for UDP packets, SAs and DAs should also listen for TCP on the same port. Multicasting is used extensively by SLP, especially by devices that join a network and need to find other devices.

The operation of SLP differs considerably, depending on whether a Directory Agent (DA) is in the network or not. When a client first joins a network, it multicasts a query for DAs on the network. If no DA answers, the client will assume that it is in a network without DAs. It is also possible to add DAs later, as they multicast a "heartbeat" packet in a predefined interval that will be received by all other devices. When a SA discovers a DA, it is required to register all services at the DA. When a service disappears the SA should notify the DA and un-register it.

The SLPv2 security model assumes that service information is public, and therefore does not require confidentiality. SLPv2 provides for authentication of service URLs and service attributes, thus providing integrity assurances for service URLs and attributes included in SLP messages. For SMI-S environments that require security in conjunction with the use of SLPv2, the major threat mitigation strategies (see RFC 3723) are not necessary as long as the SLP messages are not fully trusted and SSL/TLS with server certificates is used. Additional security guidance is provided in Clause 9: Service Discovery as well as section 12.4.4.1.

12.3.6 HTTP Realms

12.3.6.1 Requirements for the support of HTTP Realm

The relationship of the realm-value to an authentication service, and one or more sets of user identity and credential, is determined separately by the configuration of each SMI-S client, and configurations may differ between multiple SMI-S clients in the same system. The means of creating this configuration in the SMI-S client is outside of the scope of this specification. The client configuration is expected to contain at least a default set of user identity and credential per realm-value. When the configuration associates a single realm-value with multiple sets of user identity and credential, the basis on which a single set is selected is also outside of the scope of this specification (and may include considerations such as the need to assert elevated privilege at the server to perform specific operations.)

Where the Realm field is not used, or the realm-value is unrecognized, the SMI-S Client may use means outside of the scope of this specification to identify the user identity and credential to be used, including the use of information obtained during Service Discovery. For this revision of the specification, it is recommended that a single realm-value per SMI-S Server be defined by means such as a configuration file. In future revisions, the definition of multiple and dynamic user identities and credentials per SMI-S Server will be addressed, and may use other communication methods in addition to, or in place of, the Realm field.

- a) The Realm field defined by HTTP Version 1.1 (see RFC 2617 section 1.2 and RFC 2616) shall be implemented by the SMI-S Server, and should be used to identify to the Client the authentication service to be used to access the server.
- b) The realm-value contains information to help determine which specific user identity and credential (e.g., user ID & password) and are to be used with the authentication service, but shall not contain any portion of an identity or a credential itself.
- c) The exact form of the authentication service is not defined by SMI-S, and may either be part of the configuration of an SMI-S Server, or may involve an external entity such as a RADIUS server. A single authentication service may be utilized by multiple SMI-S Servers. Realm-values shall be unique throughout the scope of the authentication service.
- d) When provided, the realm-value shall meet all of the requirements contained in RFC 2616 and RFC 2617, with the exception of the specific requirement in section 3.2.1 of RFC 2617 that the realm-value "be displayed to users". In SMI-S, the realm-value may be handled by the SMI-S Client without reference to a user.
- e) Where no format for the realm-value has been defined by other standards or conventions, and where an authentication is handled autonomously by an SMI-S server, then a string in the format defined in 12.3.6.2 "SMI-S defined format for HTTP Realm" is recommended.
- f) Where a single authentication service is utilized by multiple SMI-S Servers, the SMI-S recommended format defined in 12.3.6.2 "SMI-S defined format for HTTP Realm" should not be used, and use of SHA-1 in the creation of realm-values is recommended.

12.3.6.2 SMI-S defined format for HTTP Realm

The format is based on components of the definition of the Uniform Resource Identifier (URI) in IETF RFC 2396 and extended in IETF RFC 3986, and is described using the BNF-like grammar of those documents as:

```
[1*(unreserved) "." ] "smis@" host
```

where:

- unreserved is as defined in section 2.3 of IETF RFC 2396
- "." is a dot
- "smis@" is a string literal
- host is as defined in section 3 of IETF RFC 3986

The combination of the unreserved and host portions should be defined in a manner that allows an administrator to quickly identify a specific SMI-S Server in his configuration. Note that some portion of unreserved could be generated randomly in the SMI-S Server to reduce the chance of accidental realm collisions.

An example of the use of the recommended format defined above is as follows: Consider a single server system labeled Server6 owned by Widgets Inc. (owner of the example.com domain) that hosts two SMI-S Servers, one from Acme Inc., and the other from XYZ Ltd. The realm-value reported by the Acme SMI-S Server might be "ug723.acme.net.smis@server6.example.com". In the configuration of a specific SMI-S client accessing the Acme SMI-S Server, this realm-value might identify a server-specific authentication service and a user identity of "arrayuser74" and a password of "YT56z". Similarly, the realm-value reported by the XYZ Ltd. SMI-S Server might

be "bx48d.xyz.co.uk.smis@server6.example.com". In the configuration of a different SMI-S client accessing the XYZ SMI-S Server, this realm-value might identify a SMI-S-server-specific authentication service and a user identity of "42fred" and a password of "OTH3afa".

12.4 Security Guidance

12.4.1 SSL 3.0 and TLS Guidance

12.4.1.1 Digital Certificates

To facilitate the use of certificates, SMI-S implementations should include configurable mechanisms that allow for one of the following mutually exclusive operating modes to be in force at any point in time for end-entity certificates (i.e., not CA certificates):

- Unverifiable end-entity (self-signed) certificates are automatically installed as trust anchors when they are presented; such certificates shall be determined to not be CA root certificates prior to being installed as trust anchors and shall not serve as trust anchors to verify any other certificates. If a CA certificate is presented as an end-entity certificate in this mode, it shall be rejected. For SMI-S clients, a variant of this option, which consults the user before taking action, should be implemented and used when possible.

Note: The use of this operating mode should be limited to a learning or enrollment period during which communication is established with all other SMI-S systems with which security communication is desired. Use of a timeout to force automatic exit from this mode is recommended.

- Unverifiable end-entity (self-signed) certificates can be manually imported and installed as trust anchors (in a fashion similar to manually importing and installing a CA root certificate), but they are not automatically added when initially encountered. Administrative privilege may be required to import and install an end-entity certificate as a trust anchor. NOTE: This is considered the normal operating mode.

All certificate acceptance policies for SMI-S clients and servers shall be configurable. The configurable mechanisms determine how the SMI-S implementation handles presented certificates. Under normal operating mode, SMI-S servers should not accept certificates from unknown trust authorities (i.e., the CA root certificate has not been installed).

When self-signed certificates are used in conjunction with SLPv2, the trustworthiness of these certificates becomes an important factor in preventing SLPv2 from becoming an attack vector.

Interactive clients should provide a means to query the user about acceptance of a certificate from an unrecognized certificate authority (no corresponding CA root certificate installed in client), and accept responses allowing use of the certificate presented, or all certificates from the issuing CA. Servers should not support acceptance of unrecognized certificates; it is expected that a limited number of CAs will be acceptable for client certificates in any site that uses them.

Pre-configuring root certificates from widely used CAs is OPTIONAL, but simplifies initial configuration of certificate-based security, as certificates from those CAs will be accepted. These CA root certificates can be exported from widely available web browsers.

12.4.1.2 Cipher Suites

Although DES is an allowed cipher when used with the appropriate key exchange mechanism, DES is vulnerable to brute-force attacks. When such an attack is a concern, a stronger cipher should be used.

12.4.1.3 SMI-S Use of SSL 3.0 and TLS

It is important to recognize that maintaining security often requires changing requirements to reflect advances in technology, discovery of vulnerabilities, and defenses against new attacks. Consequently, it is expected that future versions of SMI-S will require TLS 1.1 to be implemented, deprecate support for SSL 3.0, deprecate cipher suites that include DES (any key size) as the cipher, and deprecate cipher suites that include MD5 as the hash.

12.4.2 Authentication Guidance

12.4.2.1 User Authentication

User authentication is the most frequent form of authentication within SMI-S implementations and the primary mechanism for preventing unauthorized access to systems and data. As such, it is important to understand the details of this mechanism as well as the context in which it operates. To assist with both, the ISO/IEC 27002:2005 secure log-on procedures are used as a point of reference.

Per ISO/IEC 27002:2005, the procedure for logging into an operating system should be designed to minimize the opportunity for unauthorized access. The log-on procedure should therefore disclose the minimum of information about the system, in order to avoid providing an unauthorized user with any unnecessary assistance. A good log-on procedure should:

- a) not display system or application identifiers (this is not the same as authentication banners) until the log-on process has been successfully completed;
- b) display a general notice warning that the computer should only be accessed by authorized users;
- c) not provide help messages during the log-on procedure that would aid an unauthorized user;
- d) validate the log-on information only on completion of all input data. If an error condition arises, the system should not indicate which part of the data is correct or incorrect;
- e) limit the number of unsuccessful log-on attempts allowed, e.g., to three attempts, and consider:
 - 1) recording unsuccessful and successful attempts;
 - 2) forcing a time delay before further log-on attempts are allowed or rejecting any further attempts without specific authorization;
 - 3) disconnecting data link connections;
 - 4) sending an alarm message to the system console if the maximum number of log-on attempts is reached;
 - 5) setting the number of password retries in conjunction with the minimum length of the password and the value of the system being protected;
- f) limiting the maximum and minimum time allowed for the log-on procedure. If exceeded, the system should terminate the log-on;
- g) displaying the following information on completion of a successful log-on:
 - 1) date and time of the previous successful log-on;
 - 2) details of any unsuccessful log-on attempts since the last successful log-on;
- h) not displaying the password being entered or consider hiding the password characters by symbols;
- i) not transmitting passwords in cleartext over a network.

ISO/IEC 27002 acknowledges that passwords are a very common way to provide identification and authentication based on a secret that only the user knows, and it goes on to say that the strength of user identification and authentication should be suitable to the sensitivity of the information to be accessed. The following implementation guidance is also offered:

- a) Enforce the use of individual user IDs and passwords to maintain accountability.
- b) Allow users to select and change their own passwords and include a confirmation procedure to allow for input errors.
- c) Enforce a choice of quality passwords.

- d) Enforce password changes.
- e) Force users to change temporary passwords at the first log-on.
- f) Maintain a record of previous user passwords and prevent re-use.
- g) Do not display passwords on the screen when being entered.
- h) Store password files separately from application system data.
- i) Store and transmit passwords in protected (e.g., encrypted or hashed) form.

All of the above log-on and password guidance is applicable to SMI-S servers when local authentication is being used; however, the use of external authentication pushes some of the implementation details (e.g., items b, c, d, e, f, h of the password guidance) to the external authentication services.

The following guidance should be considered for all forms of user authentication within SMI-S clients and servers:

- a) All user access should only be granted upon successful authentication.
- b) All user authentication attempts (successful or not) should result in the creation of an appropriate audit log entry.
- c) All local authentication implementations should include provisions to perform entitlement reviews, which identify all users, the state of their accounts, their log-on status, and assigned role(s).

12.4.2.2 Third-party Authentication

Authentication implementations can take on many forms, including:

- Local Authentication - The system needing the authentication service is also the authenticator (i.e., entity making the authentication decision). There is no easy way to synchronize the credential database used for verification, so its usability is limited within larger organizations.
- External Authentication - The authenticator resides outside of the control and influence of the system needing an authentication decision; further, the authenticator is a trusted, authoritative source.
- Centralized Authentication - This form of external authentication is designed to support many systems (often heterogeneous) and it often includes redundancy, use of standard protocols, and provides additional useful information (e.g., role identifiers). There is no attempt to make subsequent authentications transparent (i.e., multiple authentication are often required).
- Single Sign-on (SSO) - This form of centralized authentication employs a single set of credentials, which are then used transparently to perform subsequent authentications on behalf of the users. In addition, there is typically a close alignment with a centralized authorization system to ensure consistent privileges. A Microsoft Windows domain with Active Directory is a good example.

Many enterprises have centralized their identity management (directory services, NIS, NIS+) and authentication services (e.g., RADIUS, PKI, Kerberos, LDAP, etc.), so there is a natural desire to leverage this infrastructure and the investments made in populating the identity data to help address authentication and authorization.

The remainder of this section provides information on third-party authentication services that SMI-S servers are likely to use (i.e., RADIUS, LDAP, and Kerberos).

12.4.2.2.1 RADIUS

The Remote Authentication Dial In User Service (RADIUS) protocol is widely used and implemented to manage access to network services. It defines a standard for information exchange between a Network Access Server (NAS) and an authentication, authorization, and accounting (AAA) server for performing authentication, authorization, and accounting operations. A RADIUS AAA server can manage user profiles for authentication

(verifying user name and password), configuration information that specifies the type of service to deliver, and policies to enforce that may restrict user access.

RADIUS is an IETF AAA (authentication, authorization and accounting) protocol commonly used for applications such as network access or IP mobility. Its key features are:

- Client/Server Model - A device or Network Access Server (NAS) operates as a client of RADIUS. The client is responsible for passing user information to designated RADIUS servers, and then acting on the response which is returned. RADIUS servers are responsible for receiving user connection requests, authenticating the user, and then returning all configuration information necessary for the client to deliver service to the user. A RADIUS server can act as a proxy client to other RADIUS servers or other kinds of authentication servers.
- Network Security - Transactions between the client and RADIUS server are authenticated through the use of a shared secret, which is never sent over the network. In addition, any user passwords are sent encrypted between the client and RADIUS server, to eliminate the possibility that someone snooping on an unsecure network could determine a user's password.
- Flexible Authentication Mechanisms - The RADIUS server can support a variety of methods to authenticate a user. When it is provided with the user name and original password given by the user, it can support PPP PAP or CHAP, UNIX login, and other authentication mechanisms.
- Extensible Protocol - All transactions are comprised of variable length Attribute-Length-Value 3-tuples. New attribute values can be added without disturbing existing implementations of the protocol.

When RADIUS is used as a third-party authentication service for a SMI-S server, the guidance should be heeded:

- A different shared secret for each RADIUS client-RADIUS server pair should be used.
- Strong shared secrets consisting of a random sequence of hexadecimal digits at least 32 digits long or a random sequence of upper and lower case letters, numbers, and punctuation at least 22 characters long (128 bits of entropy) should be used. Ideally, the shared secret should be computer-generated.
- To provide protection from spoofed Access-Request messages and RADIUS message tampering, each RADIUS message should be additionally protected with the RADIUS Message Authenticator attribute, which is described in RFC 2869, "RADIUS Extensions."
- All shared secrets, which shall be retained in cleartext form, should be stored in an encrypted form.

12.4.2.2.2 LDAP

LDAP is an Internet standard protocol used by applications to access information in a directory. It runs directly over TCP, and can be used to access a standalone LDAP directory service or to access a directory service that is back-ended by X.500. It was created as a way to minimize the implementation requirements on directory clients, and to simplify and encourage the use of directories among applications.

LDAP is based on a client-server model. LDAP servers make information about people, organizations, and resources accessible to LDAP clients. The LDAP protocol defines operations that clients use to search and update the directory. To perform these LDAP operations, an LDAP client needs to establish a connection with an LDAP server. The LDAP protocol specifies the use of TCP/IP port number 389, although servers may run on other ports.

The LDAP protocol also defines a simple method for authentication. LDAP servers can be set up to restrict permissions to the directory. Before an LDAP client can perform an operation on an LDAP server, the client authenticates itself to the server by supplying a distinguished name (DN) and password. If the user identified by the distinguished name does not have permission to perform the operation, the server does not execute the operation.

When LDAP is used as a third-party authentication service for a SMI-S server, the following guidance should be heeded:

- a) Only LDAP Version 3 (LDAPv3) should be used.

- b) Cleartext password should not be transmitted between the client and the LDAP server; the use of TLS is the preferred mechanism.
- c) The client should be able to handle referrals and be capable of propagating the authentication through at least 10 such referrals before abandoning the authentication attempt.
- d) When TLS is used to secure the LDAP communications:
 - It should be invoked by using the StartTLS command.
 - The client should reject referrals from the StartTLS operation.
 - The client implementation should include the TLS 1.1 mandatory cipher suite (TLS_RSA_WITH_3DES_EDE_CBC_SHA; { 0x00,0x0A }) and the client should present it as the preferred cipher suite.
- e) The LDAPS alternate method (denoted in LDAP URLs by using the URL scheme "ldaps") of securing LDAP communication, using an SSL tunnel over the default port for 636, should not be used.¹

Unlike other authentication services, LDAP provides no support to enforce common password policies; it is simply a repository for a credential that can be accessed using the LDAP bind operation. Thus, the out-of-band mechanism that creates the password entry in the directory should perform the appropriate checks and policy enforcement. In addition, the implementation of LDAP authentication should include provisions to detect attacks (e.g., multiple failed log-on attempts) and provide part of the enforcement (e.g., detect and respond to expired passwords).

12.4.2.2.3 Kerberos

Kerberos is the name of a computer network authentication protocol, which allows individuals communicating over a non-secure network to prove their identity to one another in a secure manner. It is also a suite of free software published by Massachusetts Institute of Technology (MIT) that implements this protocol. Its designers aimed primarily at a client-server model, and it provides mutual authentication - both the user and the server verify each other's identity. Kerberos protocol messages are protected against eavesdropping and replay attacks.

Kerberos builds on symmetric key cryptography and requires a trusted third party. Extensions to Kerberos can provide for the use of public-key cryptography during certain phases of authentication.

12.4.3 Authorization

Authorization is the process by which one determines whether an authenticated party has permission to access a particular resource or service. Although tightly bound, authentication and authorization are two separate mechanisms. Perhaps because of this tight coupling, authentication is sometimes mistakenly thought to imply authorization. Authentication simply validates the identity of a party; authorization defines whether they can perform a certain action.

Numerous access control models and systems (e.g., Bell-LaPadula, Clark-Wilson, etc.) have been developed since the early 1970s. Almost all of these access control models can be formally stated using the following notions and their relationships:

- user - people who interface with the system; the focus is on the human and not the credentials
- subjects - a computer process acting on behalf of a user; they can initiate requests to perform an operation or series of operations on objects
- objects - any resource accessible on a computer system; passive entities that contain or receive information
- operations - an active process invoked by a subject

1.The use of LDAP over SSL tunnels was common in LDAP Version 2 (LDAPv2) but it was never standardized in any formal specification. This usage has been deprecated along with LDAPv2, which was officially retired in 2003.

- permissions (or privileges) - authorizations to perform some action on the system; it typically refers to some combination of object and operation

These concepts have been incorporated into a variety of access control policies (rules) and mechanisms, including the following:

- Discretionary Access Control (DAC) - policy permits the granting and revocation of access permissions to be left to the discretion of the individual users
- Mandatory Access Control (MAC) - policy is centrally controlled by a security policy administrator; users do not have the ability to override the policy
- Role-based Access Control (RBAC) - non-discretionary policy that assigns permissions to specific roles and roles in turn are assigned users; management of individual user rights becomes a matter of simply assigning the appropriate roles to the user

This version of SMI-S provides no explicit guidance on how implementations handle authorization/access control of authenticated users. A more simplistic implementation is likely to impose few if any controls on an authenticated user (i.e., granting unrestricted access to the SMI-S server's resources). More sophisticated implementations are likely to impose controls on users based on their membership in groups or holding a particular role. This latter approach is often implemented using Role-based Access Control (RBAC) mechanisms and it is the recommend technique for implementations. The remainder of this section describes common access control mechanisms.

12.4.3.1 Access Control Lists (ACLs)

An access control list is one way of implementing an access control matrix that specifies the operations users or subjects are allowed to perform on an object. In a typical ACL, each entry in the list specifies a subject and an operation; as shown in Table 221, the entry (Alice, Delete) on the ACL for file XYZ gives Alice permission to delete file XYZ.

Table 221 - ACL for File "XYZ"

User/Subject	Operations
Alice	Delete
Joe	Read, Write
Jane	Execute

In an ACL-based security model, the system first checks the list for an applicable entry in order to decide whether or not to proceed with the operation a user (subject) requested. The list is often a data structure, usually a table, containing entries that specify individual user or group rights to specific system objects, such as a program, a process, or a file. These entries are sometimes called access control entries (ACE) Each accessible object contains an identifier to its ACL. The privileges or permissions determine specific access rights, such as whether a user can read from, write to, or execute an object. In some implementations an ACE can control whether or not a user, or group of users, may alter the ACL on an object.

It is also possible for the users (subjects) to be grouped so that the ACL would contain the name of the group rather than individual users. This makes the management of ACL's much easier as revoking a user's permissions would involve removing them from membership in the group rather than modifying the ACL itself.

12.4.3.2 Protection Bits

Protection bit mechanisms are similar to ACLs; however, bits are associated with an object rather associating users and operations entries. Protection bit mechanisms are commonly implemented in UNIX operating systems and are used to divide users into different categories, typically user (self), group, and other. The access control system regulates access to a file by associating read (r), write (w), or execute (x) operations with each of the categories of users.

As an access control mechanism, protection bit mechanisms have an assortment of issues, including:

- The user who created a file is the owner, by default.
- The owner of a file is typically the only one (besides the superuser or administrator) who can modify the protection bits.
- There is only one group available for each file
- The system administrator controls group membership; as membership within groups changes, so will the capabilities of users to access files.
- The system cannot grant access to an object on an individual basis.

12.4.3.3 Role-based Access Control (RBAC)

Access control decisions are often determined by the roles individual users take on as members of an organization. This includes the specification of duties, responsibilities, and qualifications. For example, the roles an individual associated with a hospital can assume include doctor, nurse, clinician, and pharmacist. Roles in a bank include teller, loan officer, and accountant. Roles can also apply to military systems; for example, target analyst, situation analyst, and traffic analyst are common roles in tactical systems.

A role-based access control (RBAC) policy bases access control decisions on the functions a user is allowed to perform within an organization. The users cannot pass access permissions on to other users at their discretion. This is a fundamental difference between RBAC and Discretionary Access Controls (DAC). A suggested resource for additional information is:

- Role-based Access Control by David Ferraiolo, D. Richard Kuhn and Ramaswamy Chandramouli (ISBN 1-58053-370-8)

Within SMI-S there are no predefined roles; however, it is important to recognize specific trends within certain market sectors (e.g., financial services). The following general roles should be considered within implementations:

- Security Administrator - This role has view and modify rights to establish and manage accounts, to create and associate roles/permissions, for audit logging configurations and contents (audit log event entries can never be changed), to trust establish relationships with IT infrastructure (e.g., shared secrets for RADIUS), to manage certificate and key stores, to manage encryption and key management, and to set access controls.
- Storage Administrator - This role has view and modify rights for all aspects of the storage system. No access is granted to security-related elements or data.
- Security Auditor - This role has view rights that allow entitlement reviews, verification of security parameters and configurations, and inspections of audit logs. No access is granted to the storage, configuration, or data.
- Storage Auditor - This operator-like role has view rights that allow for the verification of storage parameters and configurations and inspections of health/fault logs. No access is granted to security-related elements or data.

Each storage management transaction should be associated with a "security" or "storage" role so that appropriate separation of duties can be enforced within customer environments.

12.4.4 Using IT Infrastructure Securely

12.4.4.1 Service Discovery

Service discovery using SLPv2 contains a public-key cryptography based security mechanism that allows signing of service announcements. In practice, however, it is rarely used because:

- The public keys of every service provider must be installed on every UA. This requirement defeats the original purpose of SLP, being able to locate services without prior configuration.

- Protecting only the services is not enough. Service URLs contain host names or IP addresses, and in a local network it is almost impossible to prevent IP or DNS spoofing. Only guaranteeing the authenticity of the URL is not enough, if any device can respond to the address.
- Since addresses can be spoofed, the authenticity of the device must be proved at a different level anyway (e.g., with SSL/TLS or IPsec), so the additional work and complexity necessary to use SLP security measures are not warranted.

When service discovery using SLPv2 must be used, but security is a concern, SSL/TLS with an appropriate cipher suite should also be used.

IMPLEMENTED

Annex A: (Informative) Mapping CIM Objects to SNMP MIB Structures

A.1 Purpose of this appendix

In order to encourage adoption of the WBEM initiative, its associated data model (CIM), protocol (xmlCIM), and profiles (described in previous sections of this specification), the Storage Media Library (SML) workgroup defined a means of mapping CIM objects to SNMP MIB objects, or “fields.” SNMP (Simple Network Management Protocol) is the popular non-proprietary network management protocol used by the storage devices. This “CIM-to-MIB” mapping methodology has been successfully used by members of SNIA-SML to demonstrate—at minimal cost in development time—WBEM-based interoperability in plugfests and industry demonstrations such as Storage Networking World. The “CIM-to-MIB” mapping methodology is mentioned in this specification in order to:

- Document that a standard path of backward compatibility is obtainable between WBEM and SNMP-based management paradigms,
- Document one successful method of CIM-to-MIB mapping,
- Recommend this method as *the* standard CIM-to-MIB mapping method in order to avoid a proliferation of deviant *de facto* standards, and
- Allow companies to benefit from earlier experience and work.

A.2 CIM-to-MIB Mapping Overview

CIM is an object-based modeling schema that supports all common object-oriented principles, including abstract class objects, instance objects, inheritance, single- and multiple-association, aggregation, properties, methods, and qualifiers. In contrast, SNMP’s ASN.1-based modeling schema is strictly hierarchical, involving such structures as nested parent and child nodes, and scalar and tabular fields. While unique CIM objects are typically referenced by parent class name (or Creation Class Name) and key properties, SNMP objects are typically referenced by an Object Identifier (OID) that points to their position in the SNMP Management Information Base (MIB) hierarchy or tree. (In the case of tabular fields, additional indexes are appended to a base OID to identify unique instances of information.) The task of any CIM-to-MIB mapping methodology is primarily to create a one-to-one mapping between object-oriented information and tree-based hierarchical information. Naming constraints within the CIM and MIB domains must also be adhered to in a way that prevents ambiguities in uniquely identifying and referencing information, particularly in the SNMP/MIB domain. Therefore, SMLs mapping methodology provides the following:

- A description of mapping CIM data -- classes, instances, properties, associations ñ into an SNMP format involving nodes, fields, and tables,
- A naming convention in the SNMP/MIB domain that allows for unambiguous identification of the original CIM data,
- A data type mapping that allows common CIM data to be represented by existing ASN.1 data types.

A.3 The SML MIB

As the CIM object model continues to change and expand, the SML MIB has also changed and expanded. As a result, it has become impractical to include the full MIB in each revision of this SMI specification.

SMI client application vendors or others interested in obtaining the latest SML MIB, or more information on the CIM-to-MIB mapping methodology in general, should contact the SNIA SML Technical Workgroup. SNIA-SML’s website is: <http://www.snia.org/apps/org/workgroup/sml/> or http://www.snia.org/tech_activities/work/twgs/.

Annex B: (Normative) Compliance with the SNIA SMI Specification

B.1 Compliance Statement

The declaration of SMI-S compliance of a given CIM Instance within a CIM Server also declares that any CIM Instance associated, directly or indirectly, to the first CIM Instance will also be SMIS compliant if SMIS itself declares compliance rules for either CIM Instance or instances of their superclasses. The declaration of SMI-S compliance also declares that the implementation shall also conform to the SMI-S architecture as defined in *Storage Management Technical Specification, Part 1 Common Architecture*.

B.2 How Compliance of the Architecture is Declared

An agent indicates which version of SMI-S it conforms to using “the SMI-S registered profile” as defined in the Profile Registration Profile (see *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6 41.3.3 "The SMI-S Registered Profile"*). The agent shall conform to all the provisions of the versions of *Storage Management Technical Specification, Part 1 Common Architecture* where it instantiates an instance of RegisteredProfile with a matching RegisteredVersion value.

B.3 How Compliance of the Model Is Declared

- The declaration of SMI-S compliance is made through the use of the Server Profile and the declaration of supported profiles.
- Direct association between CIM Instances is made through instance of a CIM Association.
- Indirect association between CIM Instance is made through more than one CIM Association.
- SMI-S Compliance is assessed against CIM Instances that are directly or indirectly associated to the CIM Instance declared as part of the declaration of supported registered profiles. These CIM Instances comprise the compliance test set.
- All CIM Instances / CIM Classes included in the compliance test set for whom compliance rules are defined in SMI-S or for superclasses thereof shall be themselves be compliant to the rules defined in SMI-S.
- Compliance tests on a superclass of a given CIM Instance are limited to the attributes and behaviors defined for the superclass.

B.4 The Server Profile and Compliance

Compliance is declared by the implementation of the Server Profile. All profiles require the Server Profile. The Server Profile defines the means by which a SMI-S Client determines the profiles and subprofiles supported and the ComputerSystems associated. (see *Storage Management Technical Specification, Part 2 Common Profiles, 1.5.0 Rev 6 Clause 40: "Server Profile"* for more details.)

B.4.1 Example

A CIM Agent for Vendor X declares compliance to the Array Profile and the Pool Manipulation Capabilities, and Setting Subprofile through the Server Profile. Once the association (via the ElementConformsToProfile association) is made to from the Array Profile declaration to the ComputerSystem that realizes the Array Profile, then compliance tests begin testing compliance. Vendor X decided to extend the StorageVolume class with additional properties. StorageVolume is associated to the ComputerSystem via SystemDevice association. ComputerSystem, StorageVolume, and SystemDevice are defined in SMI-S as required CIM elements (see *Storage Management Technical Specification, Part 3 Block Devices, 1.5.0 Rev 6 Table 2, "CIM Elements for Array"*).

In implementing FCPort, Vendor X decided to not provide ElementName but did provide the rest of the required properties. Vendor X decided to not use WWN and instead used a vendor specific value for the PermanentAddress (see Clause 7: Correlatable and Durable Names) Additionally, Vendor X added FRUStatus to their subclass of FCPort. Vendor X also decided to model the back-end fibre channel, but not use an SMI-S model to do so. These back-end FCPorts are associated to the ComputerSystem via the ConsumedSystemDevice association, a subclass of SystemDevice without properties overridden. These back-end fibre channel ports were modeled using a Vendor X specific class, BackendFCPorts, that is not derived from FCPort. This BackendFCPorts were associated to the ComputerSystem with the ConsumedSystemDevice.PartComponent role.

The compliance test includes FCPort because compliance declaration identified a particular ComputerSystem the entry point into compliant CIM instantiation of the Array Profile. the compliance test includes FCPorts as part of the test set because the SystemDevice association, also defined as part of the profile, includes the FCPort realized in that implementation. The compliance test also includes BackendFCPorts because the ConsumedSystemDevice association to the ComputerSystem for these instances is a SystemDevice association.

The compliance test locates the StorageConfigurationService, StoragePools including a Primordial StoragePool, and StorageCapabilities associated to the ComputerSystem. Vendor X's implementation supports the creation of a StoragePool. The test attempts to create a StoragePool given one of the sizes reported by the Primordial StoragePool.getSupportedSizes() method using the Primordial StoragePool reference and a StorageSetting generated from one of the StorageCapabilities.

The compliance test for Vendor X's Array Profile implementation fails because:

- FCPort.PermanentName property has a noncompliance value. Specifically, the FCPort.PermanentAddress is required to be WWN, 16 unseperated uppercase hex digits;
- ElementName property was not provided (i.e., was null);
- the SystemDevice associations contained references to BackendFCPort in the PartComponent property. CIM defined that the PartComponent is a LogicalDevice. Since BackendFCPort is not a LogicalDevice, then the test failed;
- The "Size not supported" return code was returned from CreateOrModifyStoragePool even though one of the supported sizes was used verbatim.

The compliance test for Vendor X's Array Profile implementation did not fail because:

- StorageVolume was extended;
- SystemDevice was extended.

B.5 Backward Compatibility

Backward compatibility between versions of SMI-S profiles is a requirement with very few exceptions. The goals of backwards compatibility include:

- a) New profile implementations that are deployed in a customer environment work with existing SMI-S Clients. This includes:
 - 1) SMI-S operations, including recipes and CTP, continue to work against the new profile implementation;
 - 2) SMI-S Clients can support a given profile version and above (later minor version numbers);
- b) No guarantee of backwards compatibility is implied between major version numbers (i.e., 1.x to 2.x);
- c) If a profile in a newer version of SMI-S cannot maintain backward compatibility, it shall be renamed (and the old profile deprecated). Otherwise the client may assume that the newer profile is backwards compatible and that all operations in the earlier version will continue to work in this newer version.

- d) It shall be possible for SMI-S provider and client implementations to support older versions of an incompatible profile.
- e) Content marked experimental is not standard in this version of the specification. Future versions of the specification may not be backwards compatible to content marked experimental in this version. Content marked experimental in this version of the specification may be removed in a future version. See Figure 1.

B.5.1 Overview

SMI-S backward compatibility is necessary to ensure that customer environments are minimally disrupted by newer implementations of SMI-S. Deployment of several concurrent implementations of multiple minor versions of SMI-S shall be possible in a customer environment. Compatibility is required from both the Client side and from the provider side. Compatibility also has aspects both in the specification of newer functionality via SMI-S and in the implementation of both providers and clients.

Figure B.1 shows the interaction between a Client coded to an older minor version of SMI-S (M.m) acting against a later minor version (M.n) provider implementation

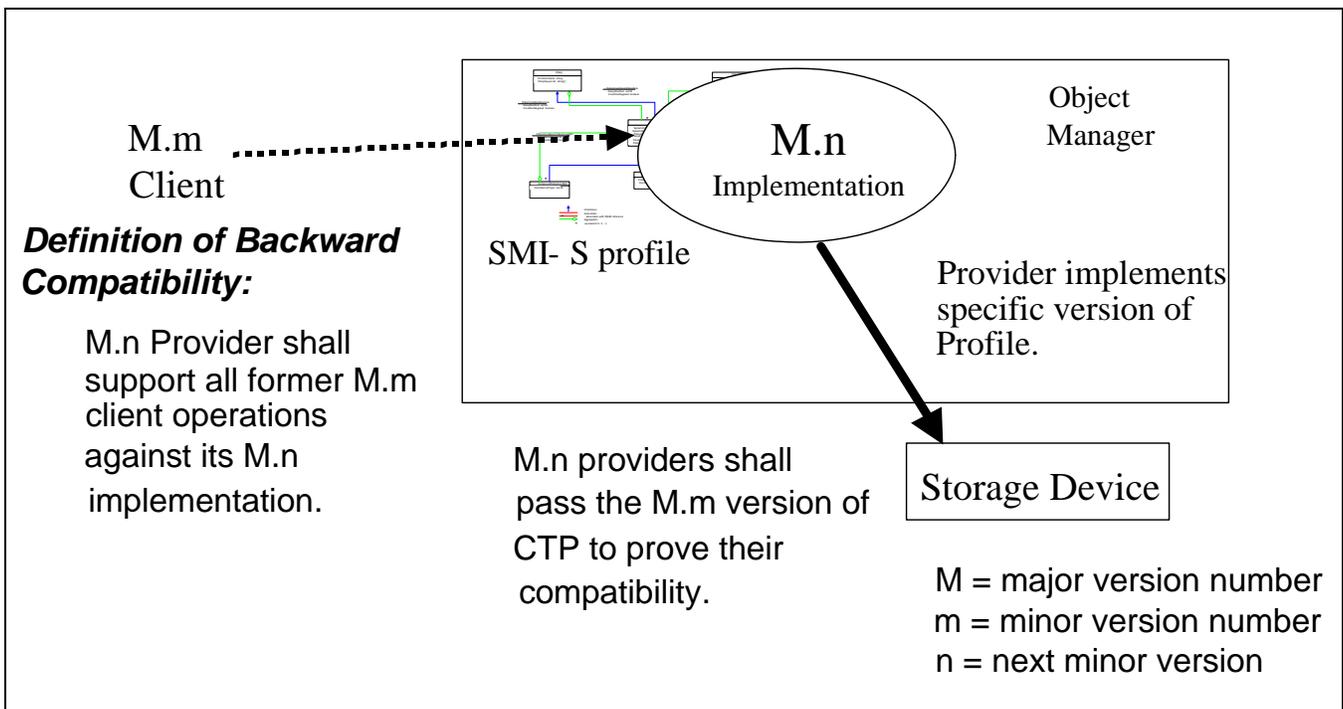


Figure B.1 - Provider Migration

As shown in Figure B.1, the newer implementation shall support all of the old operations from the previous minor version of SMI-S in order to maintain compatibility. The Client will not be able to take advantage of any newer features that have been added in the later version of the specification, but will still be able to accomplish all of the functions it was coded for in the previous version. This allows minimum disruption to the customer environment.

Clients shall be written to take advantage of the functionality of implementations that are currently shipping and that are or will soon be deployed in customer environments. This client functionality needs to be careful in how it makes use of each SMI-S version's new features. Any client code that uses a specific version's features shall also include a version check against the profile or subprofile version in the RegisteredProfile (Subprofile) instance for that functionality. This version check shall verify that the functionality is at a specific minor version and above (up to the next major release). If a client were only to check for a specific version, it would not be able to use newer implementations of that functionality. A client will, over time, contain multiple such code blocks as newer versions

are supported. Each piece of code will be written to the functionality introduced in a specific version and continue to work against that functionality in later minor releases.

B.5.2 Requirements

In order to maintain backwards compatibility with older minor versions of the specification, profile authors have followed specific rules in developing the specification. The requirements that were followed in profile versioning and shall be followed by subsequent implementations include:

- **Support for required classes:** A newer minor version of an SMI-S profile shall support all required classes of the previous minor version of the profile and shall continue to require them.
- **Support for conditional classes:** A newer minor version of an SMI-S profile shall support all conditional classes of the previous minor version of the profile and shall continue to require them as specified in the conditions of the previous minor version. But the newer minor version may add other conditions under which the class will be required. In addition, conditional classes in a previous minor version may be promoted to required in a newer minor version.
- **Support for optional classes:** A newer minor version of an SMI-S profile may promote a class to Conditional or Mandatory any class that was optional in the previous minor version.
- **Deprecation of classes:** A newer minor version of an SMI-S profile may deprecate or include deprecated (via the CIM schema) classes introduced in previous minor version(s), but shall continue to require their implementation.
- **Support for required properties:** A newer minor version of an SMI-S profile shall support all required properties of classes in the previous minor version(s) of the profile and shall continue to require them.
- **Support for conditional properties:** A newer minor version of an SMI-S profile shall support all conditional properties of classes in the previous minor version(s) of the profile and shall continue to require them as specified by the conditions of the previous minor version. But the newer minor version may add other conditions under which the property will be required. In addition, conditional properties in a previous minor version may be promoted to required in a newer minor version.
- **Support for optional classes:** A newer minor version of an SMI-S profile may promote a class to Conditional or Mandatory any class that was optional in the previous minor version.
- **Deprecation of properties:** A newer minor version of an SMI-S profile may deprecate or include deprecated (via the CIM schema) properties of classes introduced in previous minor version(s), but shall continue to require their implementation.
- **Support for subprofiles:** A newer minor version of an SMI-S profile shall support the functionality of all subprofiles of the previous minor version(s) of the profile and shall continue to require them if they were required in the previous version. A newer minor version of an SMI-S profile may require a subprofile that was optional or conditional in the previous minor version, but shall not make optional or conditional a subprofile that was required in a previous minor version. If a newer minor version of an SMI-S profile does not have subprofiles by the same name as previous minor version(s), it shall still require implementation of the Registered (Sub)Profile with the previous version information such that the client will be able to find and use the subsumed functionality.
- A newer minor version of an SMI-S profile shall support all conditional subprofiles of the previous minor version of the profile and shall continue to require them as specified in the conditions of the previous minor version. But the newer minor version may add other conditions under which the subprofile will be required.
- **Profile renaming:** A newer minor version of an SMI-S profile that cannot remain backwards compatible shall either become a major revision of the profile or shall be renamed to a different profile name such that a client will not find newer, incompatible, versions of that functionality.

B.5.3 Implementation Considerations

Even in the case of a newer minor version of an SMI-S profile that was unable to retain backward compatibility, an implementation may support clients with a separate implementation of the previous minor version's functionality. Implementations shall not implement these earlier versions in such a way that a client of the previous minor version would become confused or break when accessing this functionality. This may happen if the previous version's functionality is implemented in the same namespace as the later version, but a careful evaluation needs to be done by the implementer to determine this. Particular attention should be paid to the recipes from the earlier version, but since recipes are not exhaustive, a fuller evaluation is necessary.

B.6 Rules for Combining (Autonomous) Profiles

B.6.1 General

SMI-S specifies the behavior of (autonomous) profiles. The rules for compliance and backward compatibility are defined in the context of a profile (an Autonomous Profile). This subclause defines the rules that shall be applied when a device (or program) wishes to support the behavior of multiple (autonomous) profiles.

The guiding principles in such support are:

- Maintain Compliance (see B.1 through B.4)

Combining (autonomous) profiles shall not break compliance rules for any of the combined individual profiles.

- Maintain Backward Compatibility (see B.5)

Combining (autonomous) profiles shall not break backward compatibility for any of the combined individual profiles.

B.6.2 Backward Compatibility Rules for combining profiles

The backward compatibility rules apply to combined profiles in that combined profile implementations that are deployed in a customer environment shall work with SMIS clients of any one of the profiles that were combined:

- **Support for required classes:** A combination of SMI-S profiles shall support all required classes of the individual profiles that have been combined and shall continue to require them. If a class is required in one individual profile, it shall be required in the combination profile.
- **Support for conditional classes:** A combination of SMI-S profiles shall support all conditional classes of the individual profiles that have been combined and shall continue to require them as specified in the conditions of individual profiles that have been combined. If a class is conditional in one or more of the individual profiles (and not required in any other individual profile) then it shall be conditional in the combination profile. If a class is conditional in multiple individual profiles, but with different conditions, then all conditions shall yield the existence of the class.
- **Deprecation of classes:** A combination of SMI-S profiles shall include any deprecated (via the CIM schema) classes introduced by any one of the individual profiles that are combined, and shall continue to require their implementation. Similarly, conditions for deprecated conditional classes shall apply (as stated in the support for conditional classes).
- **Support for required properties:** A combination of SMI-S profiles shall support all required properties of classes in any one of the individual profiles that are combined and shall continue to require them. If a property is required in any of the individual profiles, then the property will be required in the combined profile.
- **Support for conditional properties:** A combination of SMI-S profiles shall support all conditional properties of classes in the individual profiles that are combined and shall continue to require them as specified by the conditions of the individual profiles that are combined. If a property is conditional in one or more of the individual profiles (and not required in any other individual profile) then it shall be conditional in the combination

profile. If a property is conditional in multiple individual profiles, but with different conditions, then all conditions shall yield the existence of the class.

- **Deprecation of properties:** A combination of SMI-S profiles may include deprecated (via the CIM schema) properties of classes introduced in any one of the individual profiles that are combined, and shall continue to require their implementation. Similarly, conditions for deprecated conditional properties shall apply (as stated in the support for conditional properties).
- **Support for subprofiles:** A combination of SMI-S profiles shall support the functionality of all subprofiles of all of the individual profiles that are combined and shall continue to require them if they were required in any one of the individual profiles that are combined. If a combination of SMI-S profiles results in two references to a subprofile by the same name from multiple individual profiles that were combined, the combined profile may require multiple implementations if the subprofiles in question have different major version numbers. And if the subprofiles have different minor version numbers, then the higher version number shall be implemented (since it provides backward compatibility to the earlier subprofile).

If a subprofile is required in any one of the individual profiles then it will be required in the combined profile.

If a subprofile is not required in any of the individual profiles, but is conditional in at least one of the individual profiles, then it will be conditional in the combined profile. If a subprofile is conditional in multiple individual profiles (that are being combined) then all conditions shall yield existence of the subprofile.

B.6.3 Conditions for a New Profile

If any of the conditions outlined in section B.5.1 cannot be satisfied, then a new profile shall be defined that represents the desired semantic of the device (or program) in question.

EXPERIMENTAL

B.7 Rules for Vendor Extensions

SMI-S is intended to be extended by vendor implementations to cover vendor function that is not covered by SMI-S. Such extensions allow clients to exploit vendor functions that are not covered by SMI-S, when the client has awareness of the specific functions of the implementation. However, the extensions need to be done in such a way that they do not cause clients that support the functions in SMI-S to fail. This section describes the rules for doing vendor unique extensions to SMI-S.

B.7.1 Objectives for Vendor Extension Rules

The basic objectives for the rules associated with vendor extensions are:

- Vendor extensions shall follow the compliance rules (as defined in B.3).
- Vendor extensions shall follow the backward compatibility rules (as defined in B.5).
- Vendor extensions shall avoid extensions that nullify the existing SMI-S.
- Vendor extensions shall avoid extensions that would confuse clients.

B.7.2 Vendor Extensions and Compliance Rules

When implementing a vendor extension, the following rules shall be followed:

- When an implementation claims compliance to an SMI-S profile (RegisteredOrganization="SNIA") the implementation shall honor the behavior for CIM Elements and methods as outlined in the Profile.

- All CIM Elements (Classes, properties and methods) defined by the SNIA profile shall be honored, including mandatory and conditional elements.

For example, if an SMI-S Profile defines a StorageVolume class with mandatory properties, a vendor extension to the profile may not define a StorageVolume that has fewer mandatory properties.

- Similarly, if the StorageVolume class is mandatory, a vendor extension may not render the use of the class as conditional (or optional).
- Instances of CIM associations between CIM Instances shall exist as defined by the profile.
 - A vendor extension may add associations, but the mandatory and conditional associations between instances of a class specified by the profile shall exist.

For example, if an SMI-S profile defines a mandatory DeviceSAPImplementation association between a ProtocolEndpoint and a LogicalPort, a vendor extension that adds a new ProtocolEndpoint shall also have the DeviceSAPImplementation association.
 - If this is not reasonable for the extension, for whatever reason, the vendor extension should consider using different classes.
- When a vendor extension uses a superclass of a given CIM class used in the SMI-S profile, the extension shall honor the attributes and behaviors defined for the superclass.
 - If a vendor extension uses “System” in an SMI-S Profile that defines “ComputerSystem” classes, the extension shall honor properties and associations of the inherited from System defined in the SMI-S profile.

B.7.3 Vendor Extensions and Backward Compatibility Rules

When the backward compatibility rules are applied to vendor extended SMI-S profiles, the following rules shall apply:

- Vendor extensions that are deployed in a customer environment shall work with existing SMI-S Clients and SMI-S Clients that are not aware of the extensions.

This includes:

- SMI-S operations, including recipes, continue to work against the extended profile implementation.
- SMI-S Clients can support a given profile version or extended versions of a given profile.
- A vendor extended implementation of an SMI-S Profile shall be backward compatible to the SMI-S profile.
- If an extended version of an SMI-S profile cannot maintain backward compatibility to the SMI-S profile, it shall be defined as a different profile (e.g., RegisteredOrganization=“VendorID”). Otherwise the client may assume that the extended profile is backwards compatible and that all operations on the SMI-S profile will continue to work in the extended version of the profile.

B.7.4 Vendor Extensions and SMI-S Nullification

Vendor extensions shall avoid extensions that nullify an existing SMI-S profile. This includes, but is not limited to:

- Adding Classes that the implementation considers mandatory such that a client will fail if it does not establish instances of the class
 - This does not mean that such classes cannot be provided by the provider implementation. But it cannot expect an SMI-S client to overtly create such class instances.
- Adding class properties that an implementation considers mandatory such that a client will fail if it does not set values for such properties

For example, if a `SettingData` is used as a parameter of an SMI-S extrinsic method, a vendor extension cannot extend the `SettingData` with a mandatory property such that it will fail the client if it does not set the extended property.

- An implementation may extend a `SettingData` class that is used in an SMI-S extrinsic method if the implementation supports a default value for the property.
- A vendor extension shall not extend the method signature of any SMI-S extrinsic method.
 - If a vendor wants to define an extended version of an SMI-S method, it should define a new method with the extended parameter list.
 - Ideally, the vendor extension should support the SMI-S method, however, this is not required if the profile has a `capabilities` class that identifies whether or not the method in question is supported.
- A vendor extension should not extend the definition of a property unless the SMI-S profile makes provisions for “vendor extensions” to the property.
 - For example, properties that are enumerations with a “vendor extension” range that is formally recognized in the SMI-S specification may be extended (vendor extension enumerations added).
 - However, if a property that is an enumeration, but SMI-S does not formally recognize that a “vendor extension” range of the enumeration, then the vendor extension should not use the property for this.

B.7.5 Vendor Extensions that Avoid Client Confusion

Vendor extensions shall avoid extensions that would confuse clients. This includes, but is not limited to:

- Reuse of Classes used by SMI-S profiles should be avoided (e.g., vendor extended usages).
 - For example, if an SMI-S autonomous profile defines four uses of `StorageExtent`, it would be unfortunate if a vendor extension defined a fifth usage of `StorageExtent`. The general SMI-S client will be looking for four different uses of `StorageExtent` and will likely get confused by the fifth usage.
 - To avoid this, the vendor extension should define a new class (with all the `StorageExtent` properties that apply).
- Use of CIM properties not specified by SMI-S
 - There are several properties “not specified” by SMI-S, but are included in CIM MOFs. An example might be `Caption` on `ManagedElement`. Vendor extensions should avoid using CIM properties for a specific purpose defined by the vendor extension.
 - Future versions of SMI-S may, in fact, define a specific use of the CIM property and the chances that it matches the use in every vendor extension is somewhat unlikely.
 - It is safer if the vendor extension defines its own unique properties rather than attempt to re-use CIM properties.

EXPERIMENTAL

Annex C: (Normative) Indication Filter Strings

WBEM indications are defined using filter strings. The filter strings are expressed in a query language that includes the type of indication and related CIM elements.

For versions of this standard starting with 1.3.0, new indication filters shall be defined using CQL (see DMTF DSP0202).

Prior to version 1.3.0, indication filters were defined using two query languages:

CQL was recommended but experimental since the DMTF specification was not a final standard.

WQL was a proposed query language partially described in white papers and later withdrawn in favor of CQL. The subset of WQL used in this standard is also referred to as the SMI-S 1.0.x query language. This set of filters defined in this annex defines the full set of WQL functionality used in SMI-S.

Although CQL and WQL support complex filter strings, the filters used in SMI-S are very simple and may be expressed as a few patterns – literal text containing a limited number of variables representing CIM elements. The patterns are defined in the following simple grammar:

- literal text does not include curly brackets (“{” and “}”)
- variables are surrounded by curly brackets; the usage of variables is explained in the “Semantic” sub-section following each filter string

C.1 Instance Creation

C.1.1 Filter String

The same filter string applies to CQL and WQL.

```
SELECT * FROM CIM_InstCreation WHERE
    SourceInstance ISA {class-name}
```

C.1.2 Semantic

An instance of a class is instantiated. {class-name} is the name of a class (or one of its subclasses) of the instance created.

C.2 Instance Deletion

C.2.1 Filter String

The same filter string applies to CQL and WQL.

```
SELECT * FROM CIM_InstDeletion WHERE
    SourceInstance ISA {class-name}
```

C.2.2 Semantic

An instance of a class is deleted. {class-name} is the name of a class (or one of its subclasses) of the instance deleted.

C.3 Modification of any value in an array property

C.3.1 WQL string

```
SELECT * FROM CIM_InstModification WHERE
    SourceInstance ISA {class-name} AND
    SourceInstance.{property-name} <>
    PreviousInstance.{property-name}
```

C.3.2 CQL string

```
SELECT * FROM CIM_InstModification WHERE
    SourceInstance ISA {class-name} AND
    SourceInstance.{class-name}::{property-name} <>
    PreviousInstance.{class-name}::{property-name}
```

C.3.3 Semantic

One of the values of the array property {property-name} in class {class-name} (or one of its subclasses) has been modified, or an additional value is added to {property-name} or a value is removed from {property-name}.

C.4 Modification to either of Two Specific values in an Array Property

C.4.1 WQL string

```
SELECT * FROM CIM_InstModification
    WHERE SourceInstance ISA {class-name}
    AND SourceInstance.{property-name} = {value}
    AND SourceInstance.{property-name} = {value}
```

C.4.2 CQL string

```
SELECT * FROM CIM_InstModification
    WHERE SourceInstance ISA {class-name}
    AND ANY
    SourceInstance.{class-name}::{property-name}[*] = {value1}
    AND ANY
    SourceInstance.{class-name}::{property-name}[*] = {value2}
```

C.4.3 Semantic

The array property {property-name} in class {class-name} (or one of its subclasses) has been modified resulting in one of the entries in the array having a value of {value1} and another of the entries having a value of {value2}. Either {value1} or {value2} shall be a new value for an existing entry or is the value of a newly added entry.

C.5 Alert

C.5.1 Filter String

The same filter string applies to CQL and WQL.

```
SELECT * FROM CIM_AlertIndication WHERE OwningEntity='SNIA'
    AND MessageID='{message-id}'
```

Note that WQL does not require the quotes around the value of OwningEntity. Legacy profiles may use a filter string including OwningEntity=SNIA (without quoting SNIA) as WQL filter, but CQL strings shall include the quotes.

C.5.2 Semantic

An alert indication referencing the standard message with message ID {message-id}. Note that the message ID is a concatenation of the name of the appropriate SNIA registry and message number. For example, the {message-id} for the first message in the FC registry is 'FC1'.

